

September 1, 2009

TO ALL TRANSPORTATION SERVICE PROVIDERS IN GSA'S CENTRALIZED HOUSEHOLD GOODS TRAFFIC MANAGEMENT PROGRAM:

This Request for Offers (RFO) transmits the issuance of the 2009-2010 Filing Cycle Special Instructions for the filing of rates in the General Service Administration's (GSA's) Centralized Household Goods Traffic Management Program (CHAMP) specific to the Filing Cycle for the period November 1, 2009 through October 31, 2010. These Special Instructions are in accordance with the Household Goods Tender of Service (HTOS) (refer to Request for Offers (RFO) Section 2-4). Transportation Service Providers (TSP) who are approved to participate in CHAMP and have agreed to abide by the terms of the HTOS, supplements thereto and reissues thereof, are eligible to file rates in accordance with these instructions.

New International Countries/City Points: Effective November 1, 2009, points in Australia have been broken out for specific cities and Australia all other points. Refer to Section 5 of the RFO to view the changes.

International Performance Bond: All TSPs approved to provide International General Transportation and Move Management Services are required as part of its filing to furnish a performance bond, in accordance with the HTOS (Section 2-4.7) and subject to the provisions of RFO Section 1-4. The performance bond MUST clearly identify that the bond is in force for the period **November 1, 2009, through October 31, 2010**, or later. A Certification of Continuation of Bond is acceptable. **A performance bond or Certification of Continuation of Bond currently on file does not satisfy this requirement and copies will not be accepted.** TSPs filing international rate offers are also required to adhere to the performance bond provisions outlined in RFO Section 1.4.1.3.1. Performance bonds must be submitted prior to the transmission of rate offers as the system will not validate submitted rate offers without a valid bond on file.

Unaccompanied Baggage Transit Times: In lieu of Section 5-6.4.1 of the Household Goods Tender of Service, the transit time for Unaccompanied Air Baggage will be 18 days, unless waived by the RTO in writing.

Continuation of Existing TMSS Rate Offers: All rates included in the TMSS system expire October 31, 2009. If a TSP wants to use the rate filing capabilities within TMSS to file their rates or have their existing rates carry over into the next filing window effective November 1, 2009, TSPs must have access to the rate filing module within TMSS. (To obtain access to the rate filing module, please contact your firm's group administrator. The continuation of existing rates button will be displayed as a pop-up screen. The message will prompt TSPs to either accept or reject all rate offers to be carried over to the next rate filing cycle.

- If a TSP accepts the continuance of rate offers, TMSS will display a statement that all rates will be copied over during the nightly batch process. TMSS will also display a message to the TSP identifying the number of records that were carried over.
- If a TSP wishes to change an existing rate or add a new rate after submitting the request to carry over all current rates, the TSP may go into the rate filing module the following day and do so.
- If a TSP rejects the continuance of rate offers, the rate filing module screens will be displayed. The TSP may then go in and add new rates or edit existing rates for the November 1, 2008 effective date.
- Existing tenders that have not been prompted by the TSP to be carried over during the initial filing window for the next rate cycle will be deleted from TMSS effective October 31, 2009. Rate offers effective during the supplemental filing of May 1, 2010 do not require a change. However, TSPs have the option to modify existing rates or add rates.

Domestic Industrial Funding Fee The IFF will be 2.50% of the net shipment charges of a household goods surface shipment, to include the line-haul, accessorial, packing charges, fuel surcharges, etc. Storage in transit (SIT) fees are excluded. The method of collection will remain the same, where TSPs will continue to collect and remit the appropriate IFF to GSA based on 2.50% of the net charges. (please refer to RFO Section 2-7.6 for a further explanation and information on how the IFF applies on multiple element shipments.)

International Industrial Funding Fee: The IFF will be 1.50% of the net shipment charges of a household goods surface shipment, to include the line-haul, accessorial, packing charges, fuel surcharges, etc. Storage in transit (SIT) fees are excluded. The method of collection will remain the same, where TSPs will continue to collect and remit the appropriate IFF to GSA based on 1.50% of the net charges. (please refer to RFO Section 2-7.6 for a further explanation and information on how the IFF applies on multiple element shipments.)

Fuel Surcharge Effective November 1, 2008: On the first Monday of each calendar month, the national U.S. average price per gallon of diesel fuel will be determined based on the price stated by the U.S. Department of Energy (DOE) Energy Information Administration's survey of Retail On-Highway Diesel Prices. If the first Monday of the calendar month is a Federal holiday, the price will be determined based on the stated DOE price available on the next subsequent business day. Information on the current average price of diesel fuel can be obtained at www.eia.doe.gov or (202) 586-6966. The DOE fuel price obtained will apply for shipments loaded beginning on the 15th day of the month and will remain in effect through 14th day of the following month.

The Fuel Surcharge on domestic and international shipments will be calculated based on the shipment's origin and destination, and if applicable, the distance for delivery in or delivery out of storage in transit (SIT), using the billable mileage as currently identified by ALK Technologies.

For international relocations, the TSP can only be compensated for a fuel surcharge on that portion of the shipment handled under traffic in the conterminous United States to the port or from the port to a point in the conterminous United States. The fuel surcharge shall be calculated in accordance with the fuel surcharge policy that became effective November 1, 2008. In the event the shipment is transported from origin to port or port to destination on an ocean line through bill of lading, the TSP is not entitled to the GSA fuel surcharge calculation and can only pass through any fuel surcharge that may be generated from the ocean line. The TSP must provide a copy of the original bill to the agency for reimbursement.

For origins and/or destinations in Canada, Rand-McNally mileage will be used in lieu of ALK Technologies. Rand-McNally will also be used for mileage between the gateways on Alaskan shipments traveling by land through Canada.

When the cost of diesel fuel exceeds **\$2.499** as identified by the DOE on the first Monday of the month, with an effective date of the 15th of the same month, the Transportation Service Provider (TSP) may calculate a fuel surcharge based on the difference between the DOE price and the trigger price of **\$2.50**.

To determine the fuel surcharge, the TSP must divide the billable miles **by five (5)** to determine the number of gallons of fuel used. The total gallons will then be multiplied by the cost difference between the DOE price and \$2.499.

Example

DOE Fuel \$4.595	Miles 750
$750/5 = 150$ gallons	$\$4.595 - 2.499 = 2.09$
$\$2.09 \times 150 = \313.50	Fuel surcharge = \$313.50

To eliminate rounding issues, calculations will be truncated at 2 decimals for the gallons consumed, the difference in the cost of fuel, and the calculation of the charge. No rounding up or down will take place.

Gallons Consumed

1187 miles	$1187/5 = 237.40$
1283 miles	$1283/5 = 256.6$

Fuel Cost

DOE price \$4.711	$\$4.711 - \$2.499 = \$2.212$	\$2.21 will be used
DOE price \$4.686	$\$4.686 - \$2.499 = \$2.187$	\$2.18 will be used

Calculation

$\$2.21 \times 237.40 = \524.654	\$524.65 will be used
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$\$2.18 \times 256.60 = \559.388

\$559.38 will be used

POV Fuel Surcharge: If the POV is transported on the same truck with the household goods, the TSP is not entitled to charge a separate fuel surcharge for the POV. If the POV is not going to be transported with the household goods, then prior to the commencement of loading the TSP must notify the Federal agency and receive written approval for the alternate mode and identify that a surcharge maybe required. If the POV is transported via a car hauler and the car hauler charges a fuel surcharge, that surcharge can be passed through to the Federal agency as a separate line item. The TSP must provide a copy of the original bill to the agency for reimbursement. If the POV is transported via a separate household goods trailer, the TSP may calculate a surcharge using the standard fuel surcharge calculation that went into effect November 1, 2008.

Fuel Surcharge for Unaccompanied Air Baggage Shipments: A TSP may charge as a separate line item a fuel surcharge for UAB shipments.. TSPs must provide a copy of the original airway bill to the agency for reimbursement. Any excessive costs charged by foreign or overseas air carriers will be negotiated and paid at the discretion of the agency. Please reference Section 3 for Department of State requirements. There is no fuel surcharge calculation for land transportation for UAB.

Fuel Surcharge on Domestic SIT: Calculation of the fuel surcharge for SIT will take place in the same manner as the fuel surcharge that went into effect November 1, 2008. At billing, the TSP will need to provide documentation of the distance between the SIT facility and the shipment origin (for SIT at origin) or the distance between the SIT facility and the shipment destination (for SIT at destination), using the billable mileage as currently identified by ALK Technologies and the applicable Household Goods Request for Offers. The TSP must also provide documentation identifying the date of the pickup to SIT or delivery out of SIT.

Bunker Fuel Surcharges: A TSP may charge as a separate line item a fuel surcharge for bunker charges on International shipments and/or Alaskan water charges. The TSP must provide a copy of the original bill to the agency for reimbursement. Please reference Section 3 for Department of State requirements.

Special provisions applicable for LCD, LED, and Plasma Televisions : For domestic shipments, please refer to Item 105 of the GSA01 Tariff for provisions applicable to these items, effective November 1, 2009. For international shipments, please refer to Section 2-7.2.2.1.2 for provisions applicable to these items, effecting November 1, 2009.

Any questions or comments may be directed to Brian Kellhofer at (816) 823-3646 or via e-mail at brian.kellhofer@gsa.gov

Sincerely,

/s/ Robyn L. Bennett

Robyn Bennett
Lead Traffic Management Specialist
Center for Transportation Management (QMCCB)

SECTION 1 SPECIAL INSTRUCTIONS

1-1. General.

The following 2009-2010 Filing Cycle Special Instructions (SI) are provided in addition to the instructions set out in the Household Goods Tender of Service (HTOS), supplements thereto and reissues thereof (Request for Offers (RFO) Section 2-4). By submission of a rate offer electronically, the submitting Transportation Service Provider (TSP) agrees to the following terms and conditions.

1-1.1. Terms/Conditions for Bills of Lading Issued for Government Shipments.

The following provision of this RFO supersedes any reference to the term "Government Bill of Lading" within the Household Goods Tender of Service (HTOS). Per this RFO, all Government shipments handled pursuant to the HTOS will be subject to the terms/conditions of 41 CFR 102-117 and 102-118.

1-1.2. Application of the Household Goods Tender of Service.

Except as otherwise provided hereafter, all provisions of the HTOS apply to this rate solicitation unless otherwise identified herein.

1-1.3. Effective Period.

Except as otherwise provided herein, offers made in response to this request will be for the period November 1, 2009, through October 31, 2010.

1-1.4. Eligibility to File.

All TSPs approved under the General Services Administration (GSA) Centralized Household Goods Traffic Management Program (CHAMP) Domestic and International, prior to the initial filing period due date as required in RFO Section 1-1.6.1, have the option to submit an offer under this request.

1-1.5. Electronic Transmission.

All submissions of rate filings must be accomplished via the Internet utilizing the Rate Upload module within the Transportation Management Services Solution (TMSS) system or via the rate filing module (TMSS) and meet the transmission requirements as defined in RFO Section 7. There will be no hard copy (paper) tenders accepted. If your firm has never submitted rates to GSA and intends to transmit its rate offer via the Rate Upload module itself and will not be utilizing a Rate Filing Service Provider, it will need to contact the Program Management Office (PMO) located in Kansas City, Missouri (RFO Section 1-6). The TSP must submit a written request on company letterhead in order to receive a User ID and Password. You may FAX your request to the PMO at (816) 823-3656. The response from GSA assigning your firm's User ID and Password will also be via FAX, so be sure to include your firm's FAX number when submitting your request. Requests may take several days to receive and process.

1-1.6. Filing Period.

1-1.6.1. Initial Filing.

Only firms approved to participate in CHAMP may submit offers in accordance with this request. Offers are due by 10:00 P.M. Central Standard Time, October 15, 2009, and will be reviewed and processed in accordance with RFO Section 1-2.

1-1.6.2. New Filings.

New carriers receiving permanent approval and who have not previously been part of the Program, may submit an offer in response to this request any time after permanent approval has been granted. Offers are due by 10:00 P.M. Central Standard Time, October 15, 2009, and will be reviewed and processed in accordance with RFO Section 1-2.

1-1.6.3. Late Filings.

Offers not responding to this request as required in Section 1-1.6.1, Initial Filing, may submit an offer in response to this request. Offers are due by 10:00 P.M. Central Standard Time, March 29, 2010, and will be reviewed and processed in accordance with Section 1-2.

1-1.6.4. Supplemental Filings.

The supplemental filing allows the TSP to review and process any changes to its originally accepted offer and for the submission of new and late filings as defined in Section 1-1.6. Supplemental offers must be submitted in accordance with this request and are due by 10:00 P.M. Central Standard Time, March 29, 2010, and will be reviewed and processed in accordance with Section 1-2.

1-1.7. Re-Filings of Filing Deficiencies.

1-1.7.1. Non-Rate Related Technical Deficiencies.

TSP offers received between September 1, 2009, and October 15, 2009, or February 12, 2010, and March 29, 2010, which do not meet documentation requirements as stated in RFO Section 1-4 will be considered unacceptable, rates will not be included in the database, and the TSP will be notified by facsimile transmission or e-mail under RFO Section 1-3 for correction. Corrected documentation must be re-submitted by 10:00 pm CST on the closing date of rates, October 15 2009, or March 29, 2010. In those instances where corrections are not received by 10:00 pm CST on the closing date of October 15, 2009 or March 29, 2010, rate offers will be considered unacceptable and TSPs will not be allowed to re-file until the next supplemental filing period or until a new RFO is distributed, whichever comes first. All corrected offers received by 10:00 pm CST on the closing date, October 15, 2009, or March 29, 2010, will be entered into the database in accordance with RFO Section 1-2.

1-1.7.2. Rate Filing Deficiencies.

TSP offers received between September 1, 2009, and October 15, 2009, or February 12, 2010, and March 29, 2010, which do not meet the rate filing requirements as stated in this RFO will be considered unacceptable, rates will not be included in the database, and the TSP or Rate Filing Service Provider will be notified by facsimile transmission or e-mail under RFO Section 1-3 for clarification and/or correction of offer. Corrections of deficiencies must be resubmitted by 10:00 pm CST on the closing date of rates, October 15, 2009, or March 29, 2010. In those instances where corrections are not received by 10:00 pm CST on the closing date of October 15, 2009, or March 29 2010 offers will be considered unacceptable and the TSP will not be allowed to re-file until the next supplemental filing period, or until a new RFO is distributed, whichever comes first. All corrected offers received by 10:00pm CST on the closing date of October 15 2009 or March 29 2010 will be entered into the database in accordance with RFO Section 1-2. **Electronic rate offers and error corrections will be accepted into the system, pending any errors, through the closing time of 10:00 pm CST on October 15 2009 and March 29 2010 A firm which submits a file at 10:00 pm CST on the closing day of October 15 2009 or March 29 2010 will not have an opportunity to correct any errors detected in that file after the closing time.**

1-1.7.3. Suspect Rate Offers.

TSP offers received between September 1, 2009 and October 15, 2009, or February 12, 2010, and March 29, 2010, with suspect rate offers (i.e. discounts that are considered to be in error; for example; 60% or greater discount offered for a domestic shipment) will be included in the database and identified as a "suspect record". TSPs and/or Rate Filing Service Providers will be notified by facsimile transmission or e-mail under RFO Section 1-3 for clarification and/or correction of suspect offer. Corrections of suspect records must be resubmitted by 10:00 pm CST on the closing date of October 15, 2009, or March 29, 2010. In those instances where corrections are not received by 10:00 pm CST on the closing date of October 15, 2009, or March 29, 2010 suspect offers will be considered acceptable and the TSP will not be allowed to re-file until the next supplemental filing period, or until a new RFO is distributed, whichever comes first. All corrected offers received by 10:00 pm CST on the closing date of October 15 2009 or March 27, 2010 will be entered into the database in accordance RFO with Section 1-2.

1-1.7.4. Rate Filing Service Provider.

If a TSP's offer is submitted in accordance with this RFO by a Rate Filing Service Provider, the Rate Filing Service Provider will be notified of the deficiencies and suspect rate offers and **not** the firm. The Rate Filing Service Provider will be notified by facsimile transmission or e-mail under RFO Section 1-3 for correction. Corrected offers must be resubmitted **by 10:00 pm CST** on the closing date of October 15 2009 or March 29, 2010. In those instances where corrections are not received **by 10:00 pm CST** on the closing date of October 15, 2009, or March 29, 2010,

offers will be considered unacceptable and TSPs will not be allowed to re-file until the next supplemental filing period, or until a new RFO is distributed, whichever comes first. All corrected offers received by 10:00 pm CST on the closing date of October 15, 2009, or March 29, 2010, will be entered into the database in accordance with RFO Section 1-2.

1-1.8. Letter of Intent Certification.

By the submission of a rate offer to GSA in accordance with this RFO, the submitting TSP certifies that: "I have read and will comply with all the provisions contained in this RFO and its Special Instructions dated September 1, 2009, as well as any supplements, changes, and/or reissues thereto and the GSA Household Goods Tender of Service (HTOS) dated June 12, 2002, as well as any supplements, changes, and/or reissues thereto and subsequent amendments. I further certify that the company for which rate offers have been submitted has the operating authority and insurance as required in RFO Section 1-4.1."

1-2. Accepted/Effective Date.

Offers will be accepted and entered into the computer database on the date indicated in RFO Section 1-2.5 or the first working day of the month, whichever occurs first.

1-2.1. Initial Filings.

Initial Filings allowable under RFO Section 1-1.6.1 will be processed in accordance with RFO Section 1-2.5, below, except in those instances of resubmission of filing deficiencies as identified in RFO Section 1-1.7.

1-2.2. New Filings.

New filings allowable under RFO Section 1-1.6.2, will be processed in accordance with RFO Section 1-2.5, below, except in those instances of resubmission of filing deficiencies as identified in RFO Section 1-1.7.

1-2.3. Late Filings.

Late filings of otherwise acceptable offers allowable under the limited terms specified in Section 1-1.6.3, will be processed in accordance with Section 1-2.5, below, except in those instances of resubmission of filing deficiencies as identified in RFO Section 1-1.7.

1-2.4. Supplemental Filings.

Supplements to accepted offers allowable under the limited terms specified in Section 1-1.6.4 will be processed in accordance with Section 1-2.5, below, except in those instances of resubmission of filing deficiencies as identified in RFO Section 1-1.7.

1-2.5. Schedule of Accepted Effective Dates.

	Calendar Year 2006-2007			
	INITIAL FILINGS	NEW FILINGS	LATE FILINGS	SUPPLEMENTAL FILINGS
Date Received By	09-01-09 thru 10-15-09	09-01-09 thru 10-15-0	2-12-10 thru 3-29-10	2-12-10 thru 3-29-10
Computer Entry Date	11-01-2009 or before	11-01-2009 or before	5-01-2010 or before	5-01-2010 or before
Accepted/Effective Date	11-01-2009	11-01-2009	5-01-2010	5-01-2010

1-3. TSP Notifications.

1-3.1. Domestic Rate Filings.

For rate offers submitted via JUpload, the submitting TSP or RFSP will receive a summary from GSA stating the total number of records processed, number of records rejected, and the number of records accepted. This notification will be by facsimile transmission or e-mail.

1-3.2. International Rate Filings.

For rate offers submitted via JUpload, the submitting TSP or RFSP will receive a summary from GSA stating the total number of records processed, number of records rejected, and the number of records accepted. This notification will be by facsimile transmission or e-mail.

1-4. Documentation Requirements.

The following documentation is required to be on file with the PMO prior to the acceptance of a TSP's rate offer, but no later than RFO Section 1-2.5, Schedule of Accepted Rates, Date Received By. In the absence of any one or all required documents, the TSP's rates will not be accepted by the database. This provision will apply with respect to any deficiency noted on documents, however, that for the purposes of this item, any reference to non-rate related deficiencies shall be construed as a documentation deficiency and RFO Section 1-1.7.1 will apply. In those instances where corrections are not received in accordance with RFO Section 1-1.7.1, offers will be considered unacceptable and TSPs will not be allowed to re-file until the next supplemental filing period or until a new RFO is distributed, whichever comes first. TSPs and RFSPs may continue submitting corrections until all errors are corrected or until the closing date. Rate files and error corrections submitted on the closing date will be accepted into the system, pending any errors. A TSP will not have an opportunity to correct any errors detected in a file submitted on the closing date after the final validation.

1-4.1. TSP Providing General Transportation and Move Management Services.

1-4.1.1. Trading Partner Agreement.

All TSPs approved to provide General Transportation Services and Move Management Services (MMS) are required as part of its filing to have on file with the PMO a signed Trading Partner Agreement (TPA). In the absence of a TPA the TSP's rate filing will be subject to the provision in RFO Section 1-4, above. A TPA CURRENTLY ON FILE SATISFIES THIS REQUIREMENT.

1-4.1.2. Certificate of Insurance.

By the submission of a rate offer to the GSA PMO in accordance with this request, the TSP certifies that it will maintain cargo liability insurance meeting the HTOS 2-4.6 requirements during the period of its accepted rate filing. GSA reserves the right to request from the TSP at any time a Certificate of Insurance evidencing the maintenance of such cargo liability during the filing cycle.

1-4.1.3. Performance Bond - International Only.

All TSPs approved to provide International General Transportation Services and International Move Management Services (MMS) are required as part of its filing to furnish a performance bond, in accordance with the HTOS 2-4.7, and subject to the provisions of RFO Section 1-4.1.3.1. The performance bond **MUST** clearly identify that the bond is in force for the period November 1, 2009 through October 31, 2010, or later. A Certification of Continuation of Bond is acceptable. **A PERFORMANCE BOND OR CERTIFICATION OF CONTINUATION OF BOND CURRENTLY ON FILE DOES NOT SATISFY THIS REQUIREMENT AND COPIES WILL NOT BE ACCEPTED.**

1-4.1.3.1. Addendum to the Performance Bond - International Only.

All TSPs approved to provide international General Transportation Services and international Move Management Services are required as part of its filing to furnish a performance bond to the PMO in the amount of \$75,000. By the submission of an international rate offer to the GSA in accordance with this request, the TSP certifies that it will comply with the following performance bond specifications: THE CONDITIONS OF THIS OBLIGATION ARE SUCH, that the Principal will enter into bill of lading contracts with the Government from time-to-time during the effective period of this bond, for furnishing supplies or services to the Government, that the Government is represented by the department or agencies shown above, and that, based upon the Principal's desires, all such contracts will be covered by one bond, instead of by a separate performance for each contract. This performance bond serves to protect the Government in the event the carrier to whom the actual bill of lading contract is issued fails to effect delivery of the shipment set forth on the bill of lading. By this performance bond, the Surety(ies) underwrites and assumes the Principal's liability to the Government for excess procurement costs when, due to the Principal's failure to complete delivery of a shipment, the Federal civilian agency named in the bill

of lading deems it necessary to repro cure transportation services from an alternate carrier. The Government shall be sole beneficiary of this bond in the event the Principal defaults and is unable to perform for whatever reason, including that of filing a petition in bankruptcy or an involuntary bankruptcy. THIS BOND WILL BE CONTINUOUS, and may be canceled at any time by the Surety(ies) upon thirty (30) days written notice to the General Services Administration, Centralized Household Goods Traffic Management Program, Transportation Management Branch (6FBD-X), 1500 East Bannister Road, Building 6, Kansas City, Missouri 64131, representing the Government. Termination under this provision shall not effect or relieve the Surety(ies) of any obligation or liability that may have occurred prior to such termination. The time for commencing collection of monies owed the Government arising under the carrier's contracts with the Government is determined by: Title 28, United States Code, Section 2416; Title 31, United States Code, Section 3716; Title 31, United States Code, Section 3726; and Title 49, United States Code, Section 11706. IN WITNESS WHEREOF, the Principal and Surety(ies) have executed this performance bond and have affixed their seals on the date set forth above.

NOTE 1: The word "contracts" as used herein means agreements for transportation and services as provided in applicable bills of lading, associated tenders of service, rate tenders and tariffs, and the General Services Administration, Centralized Household Goods Traffic Management Program International Government Bill of Lading Rate Solicitation.

NOTE 2: The word "services" as used herein means all transportation and related services required to be performed in accordance with the applicable contract as defined above.

1-4.2. Submission To.

All required documents must be submitted as originals with original signatures to the address specified in RFO Section 1-6.

1-4.3. Place of Receipt.

Receipt of documentation requirements by any other office of the General Services Administration or by a Rate Filing Service Provider shall not be construed as receipt by the office specified in RFO Section 1-6.

1-4.4. Time of Submission.

The TPA and Performance Bond must be submitted in accordance with RFO Section 1-4. These provisions will apply with respect to deficiencies in any of these documents; provided, however, that for the purposes of this item any reference to rate related deficiencies in RFO Section 1-1.7.1.

1-5. TSP Certification Statement.

TSP certification of eligibility for the award of contracts for transportation.

(A) By submission of a rate offer electronically, the submitting TSP certifies that:

(1) Neither the TSP, nor any of its subsidiaries, officers, directors, principal owners, or principal employees is currently suspended, debarred, or in receipt of a notice of proposed debarment from any Federal agency as a result of civil judgment or criminal conviction or for any cause from GSA, or has been placed in temporary nonuse status by GSA for the routes covered by this tender as of the date that this rate tender is offered.

(2) The TSP is not a corporation, partnership, sole proprietorship or any other business entity which has been formed or organized following the suspension or debarment of, a subsidiary, officer, director, principal owner, or principal employee thereof (or from such an entity formed after receipt of a notice of proposed debarment).

(B) The following definitions are applicable to this certification:

(1) A subsidiary is a business entity whose management decisions are influenced by the TSP through legal or equitable ownership of a controlling interest in the firm's stock, assets, or otherwise.

(2) A principal owner is an individual or company, which owns a controlling interest in the TSP's stock, or an individual who can control, or substantially influence, the TSP's management, through the ownership interest of family members of close associates.

(3) A principal employee is a person(s) acting in a managerial or supervisory capacity (including consultants and business advisors) who is able to direct, or substantially influence, the

carrier's performance of its obligations under its contracts for transportation with the Federal Government.

(C) The knowledge of the person who executes this certification is not required to exceed the knowledge which that person can reasonably be expected to possess, following inquiry, regarding the suspended or debarred status of the parties defined in (B) above.

(D) THE TSP HAS A CONTINUING OBLIGATION TO INFORM THE GSA OFFICE TO WHICH THIS RATE TENDER IS SUBMITTED OF ANY CHANGE IN CIRCUMSTANCES WHICH RESULTS IN ITS INELIGIBILITY FOR THE RECEIPT OF CONTRACTS FOR TRANSPORTATION.

(E) An erroneous certification of eligibility or failure to notify the GSA transportation zone office receiving this tender of a change in eligibility may result in a recommendation for administrative action against the carrier. Additionally, false statements to an agency of the Federal Government are subject to criminal prosecution pursuant to 18 USC 1001, as well as possible civil penalties.

1-6. Contact

Centralized Household Goods Traffic Management (CHAMP)
Program Management Office (PMO) in Kansas City, MO

General Services Administration
Center For Transportation Management
1500 East Bannister Road (QMCCB)
Building 6
Kansas City, MO 64131

Brian Kellhofer brian.kellhofer@gsa.gov

(816) 823-3646 or FAX (816) 823-3656

SECTION 2 REQUEST FOR OFFERS

2-1. Application of HTOS.

This RFO and any resulting offer is subject to the provisions of the GSA Household Goods Tender of Service (HTOS), supplements thereto and reissues thereof (RFO Section 2-4).

2-2. Federal Agency Authorized to Use.

2-2.1. Application.

This request and any resulting offers are for the account of the U.S. Government and authorized cost reimbursable contractors, except when the relocation involves uniformed personnel of the Department of Defense, its contractors and uniformed personnel of the U.S. Coast Guard or Public Health Service.

2-2.2. Exception (Reserved).

2-3. Contracts.

The rates and charges offered and accepted pursuant to this request are applicable to shipments routed pursuant to any formal contract providing for MMS awarded by GSA or a Federal Civilian, non-DOD agency to the extent provided in the contract. Section 2-7.6, Industrial Funding Fee (IFF), of this RFO applies to such shipments.

2-4. Definitions.

2-4.1. Household Goods Tender of Service (HTOS).

The Household Goods Tender of Service (HTOS) is a combination of the Domestic Tender of Service (DTOS) effective January 2, 1996 and the International Tender of Service (ITOS) effective October 1, 1995. The HTOS has been officially published effective June 12, 2002, and is available on GSA's website at www.gsa.gov/transportation.

2-4.2. Government Rate Tender (GRT).

This is the term applied to the source document for the filing of rate offers under this RFO. The terms GSA-01 and GRT may be used interchangeably throughout this RFO.

2-4.3. Domestic Transportation.

This is the term applied to the movement of the household goods (HHG) of relocated Government employees within the conterminous United States, including Alaska and Canada.

2-4.4. International Transportation.

This is the term applied to door-to-door container movement of HHG in lift vans between the conterminous United States (including Alaska and Canada) and an international country or off-shore location, or between two international countries or off-shore locations in lift vans. A TSP provides complete through service from origin residence to destination residence by surface ocean means.

2-4.5. General Transportation Services.

This is the term applied to transportation and accessorial services normally associated with a HHG move, such as set out in interstate and intrastate tariffs or the HTOS.

2-4.6. Move Management Services (MMS).

This is the term applied to a MMS Provider's arrangement, coordination, and monitoring of each relocating employee's HHG move, from initial notification of shipment booking through delivery at destination. Services as identified in RFO Section 2-6 will be provided within a TSP's approved scope of operations. No brokering of shipments will be allowed.

2-4.7. Transportation Service Provider.

This term applies to any participating TSP or forwarder that is approved in the Centralized Household Goods Traffic Management Program (CHAMP), Domestic and International, to provide General Transportation Services or MMS.

2-4.8. Special Agency Provisions.

Special agency provisions cited in this RFO are defined as specific terms and conditions applicable to a particular Federal department or agency.

2-4.9. Responsible Transportation Officer (RTO).

This term applies to the individual within the shipping or receiving Federal agency responsible for personal property traffic management functions.

2-4.10. Government Rate Tender (GRT)

This is the term applied to the GSA Government Rate Tariff GSA-01, supplements thereto and reissues thereof.

2-4.11. Unaccompanied Air Baggage (UAB).

This term applies to necessary personal items that are taken to a relocating employee's new duty station before their shipment of household goods arrives. The determination of items considered as UAB is at the discretion of each Federal Agency. UAB shipments will be post audited based on the following formula: dimension of container divided by 166 (converts to volume kilogram) x 0.4536 x base line rate x TSP percentage. Volume weight is defined as the length times the width times the height (in inches), divided by 166 and multiplied by 0.4536. Where gross weight exceeds volume weight, the TSP must charge for gross weight.

2-4.12. DUNS Number.

This term applies to a Data Universal Number System. DUNS numbers are issued by Dun & Bradstreet and consist of nine digits.

2-5. Filing Possibilities.

2-5.1. Filing Instructions.

Instructions for the submission of offers are set out in RFO Section 5.

2-5.2. General Government Rates or Charges.

TSPs submitting offers pursuant to this RFO may file offers that apply to all Federal agencies. The term *general government* will be used to describe such offers. Offers submitted may be for the TSP's full scope of operation or any part thereof.

2-5.3. Agency Specific Rates or Charges.

TSPs submitting offers pursuant to this RFO may file offers that apply to a specific Federal agency as defined in RFO Section 3 and Section 5. The term *agency specific* will be used to describe such offers. Offers submitted may be for the TSP's full scope of operation or any part thereof.

2-5.3.1. Application of Rates.

Agency specific rates will apply only to shipments for which the specific agency/location identified in RFO Section 3 and Section 5, issues the Government Bill of Lading (GBL)/Commercial Bill of Lading (CBL).

2-5.4. Combination of General Government and Agency Specific.

TSPs submitting offers pursuant to this RFO may file offers that apply for both general government and agency specific. If the TSP files both general government and agency specific offers, the TSP may base its submission on any part or parts of its approved scope of operation without regard to consistency between general government and agency specific. For example, a TSP with an approved scope of operation of all domestic service areas may offer general government rates and charges between all domestic service areas, but offer agency specific rates and charges between only two (2) service areas for Federal Agency X, while offering agency specific rates and charges between four (4) different service areas for Federal Agency Y.

2-5.5. Alternating Agency Specific Offers.

TSPs may file alternating, agency specific offers as identified in RFO Section 5-1. Alternating rate offers will apply specifically to those Federal agencies/locations identified in Section 5-1 and may alternate with any other accepted offer.

2-5.6. Non-Alternating Agency Specific Offers.

TSPs may file non-alternating, agency specific offers as identified in RFO Section 3 and Section 5-1. Non-alternating offers will apply specifically to those Federal agencies/locations identified in RFO Section 3 and Section 5-1 and will not alternate with any other accepted offer.

2-5.7. Move Management Offers.

TSPs submitting offers pursuant to this RFO may file rate offers for move management services (RFO Sections 2-4.5 and 2-6) that apply to all Federal agencies. The term *move management services (MMS)* will be used to describe such offers. Offers submitted may be for the TSP's full scope of operation or any part thereof.

2-6. Move Management Services (MMS).

2-6.1. Performance of Services.

The MMS Provider or TSP will provide the MMS outlined in RFO Section 2-6 in conjunction with transportation services. The MMS Provider must comply with service, delivery timeframe, billing, reporting, and liability requirements set out in the HTOS, as applicable, together with all other requirements set out therein, except to the extent waived by the Responsible Transportation Officer (RTO) as defined in the HTOS.

2-6.2. Memorandum of Understanding (MOU).

The MMS Provider and the shipping agency must enter into a written MOU setting out the terms and conditions of the MMS Provider requirements as identified in Section 2-6. In those instances when the shipping agency requests GBL/CBL preparation and maintenance under Section 2-6.6.3, the MOU should contain at a minimum, specific instructions on GBL/CBL preparation and maintenance including instructions to complete each block of the GBL/CBL. If requested by the MMS Provider and/or shipping agency, the GSA PMO identified in RFO Section 1-6 will review the agreed-to MOU.

2-6.3. Performance as TSP.

The MMS Provider may file rates within its current approved scope of operations, be subject to the Customer Satisfaction Index (CSI) rating system, and comply with the requirements for paying GSA its IFF specified in RFO Section 2-7.6.

2-6.4. Commissions.

An MMS Provider may not charge a commission to a TSP or forwarder to which it tenders a HHG shipment.

2.6.5. Required Services.

2-6.5.1. General.

The MMS Provider must arrange, coordinate, and monitor each relocating employee's HHG move from initial notification of the move by the shipping agency through completion of all move-related transactions required under this RFO Section 2-6.5. A HHG move within the conterminous United States (CONUS) (as defined in Section 5-2) is defined as a basic move consisting of one shipment of HHG and personal effects and, when specifically authorized by the shipping agency, shipment of one or more privately owned vehicles (POV's). A HHG move to/from an international location (as defined in Section 5-3) is defined as a basic move consisting of one surface shipment of HHG and personal effects and, when specifically authorized by the shipping agency, one or more unaccompanied baggage shipments and shipment of one or more POV's. Multiple origins and/or destinations may be involved for both CONUS and international shipments. Following are the services the MMS Provider must provide:

2-6.5.2. TSP Selection.

The employing agency may select the TSP to move the relocating employee's HHG or may delegate this responsibility to the MMS Provider in which case the agency will furnish the MMS Provider with TSP selection criteria. Any TSP selected to move a Federal civilian, non-DOD employee's HHG must participate in CHAMP and have approved rates on file with GSA. The MMS Provider must be capable of accessing the GSA Transportation Management Services Solution System (TMSS) to obtain query information for use in selecting a TSP to transport a shipment when requested by the employing agency.

2-6.5.3. Shipment Booking.

The MMS Provider must schedule the move with the selected TSP; order a pre-move survey; and identify and obtain written authorization from the Federal agency (RTO) authorizing the move for storage-in-transit (SIT) or any special service (e.g., shuttle service, special crating, third party servicing, elevator charges, long carry, and/or stair carry). The MMS Provider must indicate in writing all services authorized and identify those that will be paid as an entitlement of the employee, those that will be advanced but charged back to the employee, and any service the employee requests that may not be authorized on the GBL/CBL. The Provider must inform the employee prior to service performance of any service that will be advanced

but charged back to the employee. The Provider may develop a generic form for the purpose of this item. Any service shown on a generic form that is not applicable to a particular shipment must be "crossed out" or marked "none" or "not applicable" prior to submitting the form to the RTO for written authorization/approval.

2-6.5.4. Ensuring TSP Performance.

Notwithstanding the provisions of RFO Section 2-6.6, "Origin and Destination On-Site Quality Control", the MMS Provider must ensure that transportation services furnished are in accordance with provisions of the HTOS. The MMS Provider must take any action deemed necessary and appropriate to protect the interests of the shipping agency, ensure proper TSP performance, and protect the real and personal property of the relocating employee. In the event the MMS Provider's failure to direct performance in accordance with this Section causes damage to the shipping agency or relocating employee, other than damage to HHG, the MMS Provider is liable to the shipping agency and/or the relocating employee for such damages.

2-6.5.5 Arranging Storage in Transit (SIT).

If a Federal agency authorizes SIT, the MMS Provider must arrange storage in accordance with the GSA HTOS. The MMS Provider must notify the employee of the authorized SIT duration and location and provide the employee SIT-Provider contact information within five (5) calendar days after delivery into SIT.

2-6.5.5.1. Monitoring Shipments in SIT.

The MMS Provider must monitor shipments in SIT and provide a written request for disposition instructions from the employee or shipping agency destination facility representative at least ten (10) working days before expiration of the authorized SIT period. The written request must inform employees of their personal financial responsibility for any charges incurred for storage in excess of the maximum period authorized. The MMS Provider is responsible for arranging for delivery of shipments from SIT.

2-6.5.5.2. SIT in Excess of 180 Days.

If storage exceeds 180 days, the MMS Provider must ascertain the condition of the employee's property at the end of the 180-day SIT period to protect the Government's and the relocating employee's right to recover for TSP caused losses or damages. The warehouse automatically is considered the shipment's destination upon expiration of the 180-day SIT period and the MMS Provider's responsibility for the shipment ends. The shipment then becomes subject to the warehouse's rules, procedures, and charges, including local delivery out of storage. The employee is responsible for payment of storage charges for any period of storage in excess of 180 days. In the event of any discrepancy between HTOS provisions and the provisions of this Section for purposes of SIT, the provisions of this Section apply.

2-6.5.6. Completion of GSA Form 3080.

The MMS Provider must furnish the relocating employee a GSA Form 3080, "Household Goods Carrier Evaluation Report" for completion of the section entitled, "Relocating Employee's Response" (www.gsa.gov/forms). The Provider must instruct the employee to return the evaluation form upon completion to the shipping agency for completion of the section entitled, "BL Issuing Officer's Response." The Provider also must follow-up in an attempt to ensure both the employee and shipping agency complete their respective portions of the form and return it to GSA at the address identified in RFO Section 1-6. If the employee has not completed the form within 30-days from the date of delivery of the HHG to the new residence, the Provider will so advise the shipping agency.

2-6.5.7. Service Performance Audit.

The MMS Provider must audit transportation billings and complete a certification document certifying by line item whether billed services (including any services specifically requested by the employee) were or were not necessary, properly authorized, and actually performed (this audit is unrelated to an agency's audit of the actual billing charges). The Provider may develop a form for this purpose and must, if requested, have it pre-approved by the shipping agency.

2-6.5.8. Management Information Reports.

The Government will require certain management information reports that may or may not be commercially standard. If the MMS Provider has a commercial report that would meet a stated specific need, it may propose that an agency use that report instead of the one specified as long as it can satisfactorily demonstrate how the proposed substitution would meet the ordering activity's needs. Reports must contain both monthly/quarterly and year-to-date totals, when appropriate. The MMS Provider must provide required reports to the ordering activity within 15 business days following the month/quarter services were performed.

2-6.5.8.1. Ordering Agency Reports.

If requested by the shipping agency, the MMS Provider must furnish the following reports in the manner specified by the agency with regard to format, content, and frequency. Data elements may be revised by the ordering activity.

2-6.5.8.2. Shipment Summary.

A summary of the total number of shipments handled for the specified period further broken down into the following incremental categories: number of shipments by agency activity, number of shipments by TSP, number of interstate shipments, number of intrastate shipments, and number of international location shipments. For each category the Provider must show total line-haul and accessorial charges.

2-6.5.8.3. Claims Summary.

A summary of the total number of loss/damage claims handled for the specified period further broken down into the following incremental categories: number of claims by agency activity, number of claims by TSP, number of interstate claims, number of intrastate claims, number of international location claims, average number of days between the date of claim filing and date of issue of initial settlement offer; average number of days between the date of receipt of the initial settlement offer and the date of final settlement, average amount claimed and settled interstate, average amount claimed and settled intrastate, and average amount claimed and settled on international locations. For each claim not settled within 30 days and/or 60 days when approved by the shipping agency's RTO an explanation for the delay must be supported by the Delay Codes identified in the HTOS Section 9.

2-6.5.8.4. Counseling Contact Summary Report.

A summary report of counseling contacts (when an agency has chosen that optional service) showing employee name, date of initial contact, and current status of the move including date for the pre-move survey, packing date, pickup date, and actual or proposed delivery date into SIT and/or residence.

2-6.5.8.5. On-time Services Summary Report.

A summary report listing employee name, scheduled pickup date, actual pickup date, scheduled delivery dates into SIT and/or residence, actual delivery dates into SIT and/or residence, scheduled date for delivery out of SIT, and actual date for delivery out of SIT. When scheduled and actual dates are different, an explanation must be provided.

2-6.5.8.6. Specially Requested Reports.

Special one-time reports furnished to the RTO when the shipping agency requests and the GSA PMO identified in RFO Section 1-6 approves.

2-6.5.9. Customer Service.

The MMS Provider shall provide a 24-hour, toll-free telephone number to assist in tracking/tracing shipments; resolving problems that occur during any phase of the move, including quality control problems; and in filing post-delivery claims for agencies that choose that optional service.

2.6.6. Optional Services.

2-6.6.1. General.

If requested by the shipping agency, the MMS Provider must provide the following services.

2-6.6.2. Employee pre-move counseling.

Employee pre-move counseling (as distinguished from a TSP/forwarder-provided pre-move survey) includes information on TSP/forwarder commercial moving practices affecting all aspects of a HHG move. It also includes Government-specific information on Federal HHG entitlements and allowances prescribed in the Federal Travel Regulation (41 CFR chapters 300-304) and the ordering agency's internal regulations, including weight allowances. The counseling includes informing the relocating employee about services he/she is authorized at Government expense as well as any requested services that are not the Government's financial responsibility and which the employing agency will charge back to the employee. Some of these services are: extra pickup/delivery; temporary SIT authorized by the shipping agency; non-temporary (permanent) storage (NTS); unauthorized items; assembly/ disassembly of property; shipment of perishable items; exclusion of firearms and hazardous materials; level of service coverage, options, and costs; reporting concealed damages, employee rights and responsibilities, third-party servicing; packing/unpacking and crating/ uncrating; preparation and filing of claims; name and address of origin/destination storage; and delivery out of storage. The counseling also includes explaining the Government's role concerning Commuted Rate Schedule moves as prescribed in the FTR and limitations of the Government's financial obligations for reimbursements on such moves. Following is an availability listing of publications that contain information important in the employee pre-move counseling process:

- FTR: Available on the Internet at: <http://www.gsa.gov>
- CHAMP: Available on the Internet at: <http://www.gsa.gov/transportation/hhg>
- Agency specific regulations/procedures: (Contact appropriate agency for availability)

2-6.6.3. Preparation of shipment documentation.

If a Federal agency opts to have the MMS Provider prepare a GBL/CBL, the MMS Provider must comply with the terms and conditions set forth in 41 CFR 102-117 and 102-118. The MMS Provider must complete, and distribute copies of, each GBL/CBL following instructions published in the GSA Federal Supply Service Guide, "How to Prepare and Process U.S. Government Bills of Lading" (National Stock Number 7610-00-682-6740) or as instructed by the Federal agency (RTO). The Provider must provide a legible memorandum copy of all GBLs/CBLs prepared and distributed to the RTO prior to shipment pickup dates.

2-6.6.4. Data Communications Capabilities.

The MMS Provider must: (1) provide on-line electronic access to all database information pertaining to task orders and applicable shipment records; (2) provide the RTO or designee and the GSA Program Management Office in Kansas City, Missouri (RFO Section 1-6), on-line access to all database information pertaining to task orders and shipment records for all accounts established under the terms of this RFO and the HTOS; (3) establish sufficient safeguards to prevent unauthorized access to the database information; (4) make the electronic access available through an asynchronous modem with a baud rate of at least 2400; and (5) furnish clear documentation setting out procedures for access to and use of the database.

2-6.6.4.1. Database Elements.

The database must contain, but not necessarily be limited to, the following elements: task order information; shipment information sufficient to generate the reports specified in Section 2-6.5. The database maintained for shipments must be maintained in a separate directory with separate shipment records for each employee move. Shipment files must not be commingled with other data maintained for shipments not applicable to this RFO. Each shipment record must contain all applicable information required for that particular shipment, including any claims filed for the TSP, status of the claim, etc. (continuous computer terminal screen, if necessary). Performance data documenting how the move was handled must be collected independently and also maintained in this file. The Provider must provide facility for the RTO or designee and the GSA PMO (RFO Section 1-6) to extract and consolidate data such as TSP performance in the event specific reports are required.

2-6.6.4.2. Database Maintenance.

The MMS Provider must update the database on a 24-hour basis at a minimum and provide for on-line electronic access to database elements for a period of one year from date of pickup. After one year, hard copy records may be maintained as required by the Examination of Records Clause contained in GSA Form 3504.

2-6.6.5. On-site Quality Control Service. If a shipping agency requests, the MMS Provider must arrange for quality control personnel to provide on-site inspection service at the origin/destination residence at pickup/delivery. Inspection services include, but are not limited to: verification of correct inventory coding, use of proper packing materials, appropriate article servicing, equipment and personnel suitability, and satisfactory performance of unpacking. The actual cost of the service to be performed is negotiable between the MMS Provider and the shipping agency. The agreed upon price must be stated in a written document and retained by both parties. The document will be construed as a one-time only amendment to the Provider's rate filing. A copy of the written document must be included in the MMS Provider's voucher for payment. The Provider may engage outside sources to perform these services provided that they are representatives or employees of a HHG TSP, freight forwarder, or agent thereof.

2-6.6.6. Quality Assurance Plan.

If requested by the shipping agency, the MMS Provider must provide the shipping agency with a quality assurance plan to assist in assuring quality service and must also designate quality assurance personnel to execute the plan.

2-6.6.7. Claims Preparation, Filing, and Settlement Assistance.

If the employee or shipping agency requests, the MMS Provider must provide immediate loss/damage claim preparation/filing assistance, including follow-up assistance for any subsequently discovered loss or damage. The Provider must review and negotiate any settlement offer that is inconsistent with the TSP's

liability or HTOS provisions, and in the case of an impasse must refer the complete file to the shipping agency. The MMS Provider also must counsel the employee about potential consequences of signing any full and unconditional release on any offer of settlement before all claims resulting from a particular move have been resolved.

2-6.6.8. Prepayment Audit.

2-6.6.8.1. MMS Provider Responsibilities.

A TSP that offers move management services under the HTOS may, at the request of a client agency, conduct the prepayment audit of transportation bills after obtaining audit certification from GSA, Office of Transportation Audits. If the TSP intends to subcontract the prepayment audit, any auditor it uses (other than a GSA Prepayment Audit Schedule contractor) must be GSA-certified to conduct the prepayment audit. TSPs/auditors may obtain prepayment audit certification from the GSA Audit Division (FBA) at the address identified in RFO Section 2-6.6.8.2. The MMS provider will conduct or arrange to have conducted, a prepayment audit of each transportation billing and supplemental billing for service performed under the HTOS at the request of the client agency.

2-6.6.8.2. Certification.

Any auditor (other than a GSA Prepayment Audit Schedule contractor) desiring to perform a prepayment audit service must be certified by the GSA Audit Division (FBA) to do so. Certification may be obtained by contacting:

General Serviced Administration
Federal Supply Service
Audit Division (FBA)
1800 F Street, N.W.
Washington, DC 20405
<http://www.gsa.gov>

2-6.6.8.3. Procedures.

The Prepayment Audit procedures are subject to provisions of the Federal Management Regulations (FMR) part 102-118 (41 CFR part 102-118). Procedures reflect requirements and may be used in addition to any other required procedures published in the FMR, in developing the MMS provider/agency MOU. The prepayment auditor must adjust billed charges as appropriate based on the service performance audit as specified, and the prepayment audit before submitting the billing invoice, along with the service performance audit certification, to the ordering agency for payment.

2-6.6.8.4. Adjustments.

Upon instructions from the ordering agency, the MMS provider must advise the TSP and/or the agency via a statement of differences submitted either electronically or in writing within seven (7) days of receipt of the bill of any adjustment the auditor makes. The statement of differences must include the following:

- (a) TSP's standard alpha code (SCAC);
- (b) TSP bill number;
- (c) Amount billed;
- (d) Amount paid;
- (e) Agency name;
- (f) TSP's tax payer identification number (TIN);
- (g) Document reference number (DRN)
- (h) Payment voucher number;
- (i) Complete tender or tariff authority, including the governing item or section number, and

The MMS provider must annotate the following information on all transportation bills that have been completed:

- (a) TSP's standard alpha code (SCAC);
- (b) TSP bill number;
- (c) Amount billed;
- (d) Amount paid;
- (e) Agency name;
- (f) TSP's tax payer identification number (TIN);
- (g) Document reference number (DRN)
- (h) Payment voucher number;
- (i) Complete tender or tariff authority with the applicable rate authority, including the governing item or section number;

- (j) Copy of any statement of differences sent to the TSP; and
- (k) The date invoice received from the TSP.

2-6.6.8.5. Appeal Procedures.

The agency must establish an appeal process that directs TSP appeals to an agency official or to the MMS provider with responsibility for providing adequate consideration and review of the circumstances of the claim. Review of an appeal must be completed within thirty (30) days. If the TSP disputes the findings and the agency or MMS provider as appropriate, cannot resolve the dispute with the TSP, all relevant documents including a complete billing history and the appropriation or fund charged should be forwarded to GSA for the rendering of a decision. TSP claims must be submitted within three (3) years beginning the day after the latest of the following dates (except in time of war):

- (a) Accrual of the cause of action;
- (b) Payment of charges for the transportation involved;
- (c) Subsequent refusal for over payment of those charges; or
- (d) Deduction made to a TSP claim by the Government under 31 U.S.C. 3726.

2-6.6.8.6. Performance Standards for Service Performance Audit and Prepayment Audit

The Government must comply with provisions of the Prompt Payment Act (31 U.S.C. 3901 (a)(5)). The MMS provider therefore must ensure that within seven (7) days of receiving the TSP's bill, it has completed the service performance transportation/MMS billing, accompanied by the service performance audit certification, in the hands of the ordering agency for payment. The MOU between the ordering agency and the MMS provider must stipulate whether the agency or the MMS provider will be responsible for remitting payment to the TSP. If the MMS provider is to remit payment to the TSP, the agency must issue and forward the remittance by check or electronic transfer to the MMS provider in time for the agency to be deemed "in compliance" with provisions of the Prompt Payment Act. The MMS provider will not be liable for any late payment interest charge the agency may accrue on a transportation payment that is not in compliance with the Prompt Payment Act requirements.

2-7. Special Provisions Affecting Rates or Charges.

2-7.1 General.

All surface HHG shipments transported pursuant to the provisions of the RFO are deemed to be released at a value equal to \$5.00 per pound times the actual total weight (in pounds) of the shipment, and a valuation charge will not be assessed in conjunction therewith. There will be no additional cost for this level of service. The provisions in RFO Section 2-7 will apply.

2-7.1.1. ALK Associates Mileage

Any reference in the HTOS to the mileage company Rand-McNally should be modified to reflect ALK Technologies, Inc., Web Based Version 23 (coincides with PC*Miler 23). For rate offers effective November 1, 2009, the percentage stated in the submitting TSP's offer will be based on mileage provided by ALK Associates. One exception is that GSA has determined that all surface household goods shipments between any point in the conterminous United States and a Canadian province will be based on Rand McNally mileage.

2-7.1.2. Shipments of Unaccompanied Air Baggage

Unaccompanied air baggage shipments will be packed in Tri-wall containers measuring no more than 15 cube. All TSPs must have written approval from the RTO certifying officer authorizing any exceptions to the Tri-wall measurements. TSPs who are invoicing for charges other than by gross weight must show the container cube and number of containers on the invoice before a prepayment audit is approved. Where gross weight exceeds volume weight, TSP must charge for gross weight. Items which are typically not considered UAB items and are placed in a larger than specified container size on the GBL will not be approved by DOS prepayment auditors. **In lieu of Section 5-6.4.1 of the Household Goods Tender of Service, the transit time for Unaccompanied Air Baggage shipments will be 18 days, unless waived by the RTO in writing..**

2-7.2. Rates or Charges

2-7.2.1. DOMESTIC.

2-7.2.1.1. Household Goods

The percentage stated in the submitting TSP's offer represents a bottom line discount off the total cost of the move for transportation and all accessorials services based on the rates and charges published in the GRT for a specific domestic move. The bottom line discount does not apply to the GSA IFF, fuel surcharges, charges associated with storage in Transit, third party services, or valuation charges when the shipment is declared in excess of the base valuation.

2-7.2.1.2. Storage-In-Transit (SIT) Discount.

TSPs submitting offers for the movement of HHG must offer a percentage discount applicable to all storage charges, including pickup or delivery out of storage. The storage in transit discount does not apply to the GSA IFF, fuel surcharges charges associated with the line haul transportation and accessorials, third party services, or valuation charges when the shipment is declared in excess of the base valuation. For shipments stored outside the 50 mile radius, the bottom line discount will apply to the pick up or delivery out of storage in transit.

2-7.2.1.3. Unaccompanied Air Baggage (UAB) - Alaska Only.

The percentage (%) stated in the submitting TSP's offer for UAB shipment represents a single-factor rate based on the base-line rate set out below per kilogram (kg) volume weight and includes the following services: (a) packing, including use of packing containers and materials from origin to destination; (b) servicing of appliances; and (c) from origin residence all land and air transportation to the destination residence.

Weight Group	Base-Line per Kilogram(KG)
45 to 134 kg	US\$1.16
135 to 224 kg	US\$1.05
225 to 314 kg	US\$1.00
315 to 404 kg	US\$0.96
405 and over kg	US\$0.91

2-7.2.1.4. Privately Owned Vehicle (POV).

2-7.2.1.4.1. Domestic.

The amount stated in the submitting TSP's offer for the shipment of an POV represents a **price per mile** for vehicles applicable to the following services (a) preparation of vehicle; (b) pickup at origin; (c) transportation from origin to destination; (d) delivery to final destination; and (e) valuation based on the current value of the vehicle.

2-7.2.1.4.2. Minimum Charge.

In those instances when the distance for shipping a POV is less than 300 miles, a minimum charge of 300 times the offered price per mile will apply

2-7.2.1.4.3. Alaska Only.

The amount stated in the submitting TSP's offer for the shipment of an POV represents a **flat price** for vehicles applicable to the following services (a) preparation of vehicle; (b) pickup at origin; (c) transportation from origin to destination; (d) delivery to final destination; and (e) valuation based on the current value of the vehicle.

2-7.2.1.4.4. Vehicle Sizes.

Charge must be offered only on the following sizes and in accordance with RFO Section 2-7.2.1.4.1 and 2-7.2.1.4.3.

1. Category 1 (CAT-1): Vehicles less than 300 cubic feet in physical measurement;
2. Category 2 (CAT-2): Vehicles between 300 and 800 cubic feet in physical measurement; and,
3. Category 3 (CAT-3): Vehicles exceeding 800 cubic feet in physical measurement.

2-7.2.1.4.5. POV Fuel Surcharge.

If the POV is transported on the same truck with the household goods, the TSP is not entitled to charge a separate fuel surcharge for the POV. If the POV is not going to be transported with the household goods, then prior to the commencement of loading the TSP must notify the Federal agency and receive written approval for the alternate mode and identify that a surcharge maybe required. If the POV is transported via

a car hauler and the car hauler charges a fuel surcharge, that surcharge can be passed through to the Federal agency as a separate line item. The TSP must provide a copy of the original bill to the agency for reimbursement. If the POV is transported via a separate household goods trailer, the TSP may calculate a surcharge using the standard fuel surcharge calculation identified in this RFO.

2-7.2.2. INTERNATIONAL.

2-7.2.2.1. Household Goods (HHG).

2-7.2.2.1.1. General.

The percentage (%) cited in the submitting TSP's offer for the surface HHG represents a single-factor rate based on the Base-Line Rates specified in Section 2-7.2.2.6 per 100 pounds net weight including full replacement value TSP liability as defined in HTOS, Section 10 and Section 2-7.5. The application of rates from/to the international point for the surface HHG shipment shall be based on the net weight of the shipment in pounds. Minimum weight is 1,000 pounds.

2-7.2.2.1.2. Services Included.

1. Packing, including use of packing containers and materials from origin to destination, and unpacking. Shipping containers and packing materials furnished by the TSP will remain the property of the TSP.

1(a) Special provisions applicable for LCD, LED, and Plasma Televisions

These provisions apply for the packing and shipping of LCD, LED, and Plasma televisions, which are four (4) inches or less in depth and are incapable of standing alone without support (or the use of a base).

The TSP must utilize the original manufacturer's shipping container is available and serviceable.

Crating charges apply only for televisions in excess of 60 inches (diagonal screen size) and if the relocating employee's original carton is no longer available. Prior to any crating, the TSP must first gain written approval from the Transportation Officer.

For televisions that are 60 inches or less (diagonal screen size), TSPs are authorized to use cartons which are specially designed to ship LCD, LED, and Plasma televisions. Further, the Transportation Officer can waive, in writing, the crating requirement referenced above at their discretion. When a waiver is granted, the billing must be supported by a copy of the waiver indicating that the Federal agency waived the 60 inch requirement and that crating was authorized.

2. Servicing and unservicing of appliances, except third party service.

3. All land, water, and air transportation, EXCEPT

(a) additional land transportation charges for shipments picked up or delivered from or to storage-in-transit;

(b) bunker fuel charges, port congestion surcharges, and/or war risk surcharges where applicable and when actually billed to the TSP by ocean freight TSP pursuant to regularly filed tariff(s) with the Federal Maritime Commission. Such charges will be separately stated on the GBL/CBL and supported by prorated paid ocean TSP invoices of the actual amount; and,

(c) shipments of unaccompanied air baggage.

4. Export and import documentation services involving customs clearances.

5. Removal and placement of each article in the residence/warehouse or other building.

6. Hoisting or lowering of an article.

7. Elevator, stair and excessive distance carry, piano/organ carry and/or heavy or bulky item charge (except Item 5 in Section 2-7.2.2.1.3, below).

8. Ferry, tunnel and bridge charges/tolls.

2-7.2.2.1.3. Services Excluded.

1. Storage, waiting time and/or handling charges caused by failure of the origin GBLIO/RTO to furnish acceptable custom documents or by refusal of customs officials to clear shipment will be billed at charges provided in HTOS, Section 17 when performed by TSP. When such services are performed by a third party, billing will be at the actual cost charged to the TSP, supported by paid third party invoices when reference applicable rate schedules and/or tariffs when charges are assessed in accordance with such publications.

2. Any Government or public authority ordered charges for inspection, disinfestation, decontamination, fumigation or demurrage or other charges occasioned by such orders not the fault of the TSP.
3. Servicing of articles requiring services of third parties.
4. When an article cannot be picked up or delivered from a residence by the conventional method (doorways, stairs, elevator to floor) or the structural nature of the residence must be changed to accommodate a pickup or delivery (removal of windows, doors, etc), the TSP, upon approval by the RTO will be authorized third party service. This exception is directed at the pickups and deliveries from high rise apartment buildings and is not intended to be used for minor hoisting and lowering, such as 1st floor balconies in apartments and single family dwellings.
5. Shipments picked up or delivered to a mini warehouse, which involve a carry in excess of 100 feet between the TSP vehicle and the outside entrance door of the actual storage area, the RTO may authorize an excessive distance carry charge as defined in the HTOS, Section 17.

2-7.2.2.2. Rates and Charges for Accessorial Services.

The rates and charges set out in HTOS, Section 17 are base-line rates. The percentage (%) stated in the submitting TSP's Tender for accessorial services represents the amount to be charged as a percentage (%) less than, equal to, or greater than the rates and charges set out in Section 17.

2-7.2.2.3. Rates or Charges For Storage-In-Transit (SIT).

The percentage (%) stated in the submitting TSP's Tender for SIT represents the amount to be charged as a percentage (%) less than, equal to, or greater than the rates and charges set out in the HTOS, Section 17 for the storage and pickup/delivery, including full replacement value TSP liability as defined in HTOS, Section 10 and Section 2-7.5.

2-7.2.2.4. Unaccompanied Air Baggage (UAB)

The percentage (%) stated in the submitting TSP's offer for UAB shipment represents a single-factor rate based on the base-line rate set out in Section 2-7.2.2.6.2.2 per kilogram (kg) volume weight including full replacement value TSP liability as set out in the HTOS, Section 10 and includes the following services: (a) packing, including use of packing containers and materials from origin to destination; (b) servicing of appliances; and (c) from origin residence all land and air transportation to the destination residence. A TSP may charge as a separate line item a fuel surcharge for UAB shipments. TSPs must provide a copy of the original airway bill to the agency for reimbursement. Any excessive costs charged by foreign or overseas air carriers will be negotiated and paid at the discretion of the agency. Exceptions to the UAB surcharge are identified in Section 3.

2-7.2.2.5. Privately Owned Vehicle (POV).

The amount stated in the submitting TSP's tender for the shipment of a POV represents a flat charge applicable to the following services:

- (1) preparation of vehicle;
- (2) pickup at origin;
- (3) transportation from origin to destination;
- (4) containerization or below deck storage in the ocean going vessel;
- (5) delivery to final destination; and,
- (6) valuation based on the current value of the vehicle.

2-7.2.2.5.1. Vehicle Sizes.

The flat charge must be stated in whole dollars and may be offered only on the following sizes:

1. Category 1 (CAT-1): Vehicles less than 300 cubic feet in physical measurement;
2. Category 2 (CAT-2): Vehicles between 300 and 800 cubic feet in physical measurement; and,
3. Category 3 (CAT-3): Vehicles exceeding 800 cubic feet in physical measurement.

2-7.2.2.5.2. Motorized Vehicles.

All internal combustion engines, self-propelled vehicles, or mechanized equipment containing an internal combustion engine may be subject to 49CFR, hazardous material shipping paper requirements. The TSP may identify vessel carrier and hazardous material associated fees on their invoice as a pass through charge. TSPs must provide a copy of the original receipt from the vessel carrier for reimbursement consideration by the Federal Agency. Due to 49CFR hazardous material requirements, agencies are expected to pay legitimate associated costs for this service. POVs with an empty fuel tank and run to a stall are excepted from the requirements of 49CFR 176.905. POVs cannot be shipped with more than one quarter of a tank of flammable fuel under any circumstance.

2-7.2.2.5.3. Application of Transit Time.

In lieu of the transit times listed in Section 12 of the HTOS, the following privately owned vehicle transit times will apply. When requested, the transit times identified in RFO Section 2-7.2.2.5.4. will apply on any privately owned vehicle shipment released by the applicable Federal agency between the points identified in this section. The TSP shall notify the Federal department or agency as applicable, in writing of the port(s) it intends to use that will meet the transit time requirements.

2-7.2.2.5.3.1. Transit Time Penalty.

In the event that the TSP fails to meet the transit times, it must notify the Federal agency as applicable, within 24-hours of the delay. The TSP shall be responsible for arranging for, or the reimbursement of, a rental car on behalf of the transferee. Reimbursement or the rental of a like vehicle will be limited to a vehicle of the same, or comparable, size/model as being shipped by the transferee. The RTO has the authority to waive the penalty in whole or in part based on circumstances of the delay.

2-7.2.2.5.4. Transit Time Schedule.

BETWEEN AND	*ALASKAN POINTS	GUAM	HAWAIIAN ISLANDS	PUERTO RICO	VIRGIN ISLAND- ST.THOMAS/ ST.CROIX	VIRGIN ISLAND- ST.JOHN
AK	-	30	20	25	25	25
AL	25	33	25	20	20	20
AR	25	33	25	20	20	20
AZ	20	31	20	25	25	25
CA	20	25	20	25	25	25
CO	20	31	20	25	25	25
CT	25	33	25	20	20	20
DC	25	33	25	20	20	20
DE	25	33	25	20	20	20
FL	25	34	25	20	20	20
GA	25	34	25	20	20	20
IA	25	34	25	25	25	25
ID	20	33	20	25	25	25
IL	25	34	25	20	20	20
IN	25	34	25	20	20	20
KS	20	34	20	25	25	25
KY	25	34	25	20	20	20
LA	25	33	25	20	20	20
MA	25	33	25	20	20	20
MD	25	33	25	20	20	20
ME	25	34	25	20	20	20
MI	25	30	25	25	25	25
MN	25	30	25	25	25	25
MO	20	34	20	25	25	25
MS	25	33	25	20	20	20
MT	20	33	20	25	25	25
NC	25	34	25	20	20	20
ND	25	33	25	25	25	25
NE	20	34	20	25	25	25
NH	25	34	25	20	20	20
NJ	25	33	25	20	20	20
NM	20	31	20	25	25	25
NV	20	31	20	25	25	25
NY	25	33	25	20	20	20
OH	25	34	25	20	20	20
OK	25	33	25	25	25	25
OR	20	25	20	25	25	25
PA	25	33	25	20	20	20
RI	25	33	25	20	20	20
SC	25	34	25	20	20	20
SD	25	33	25	25	25	25

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TN	25	33	25	20	20	20
TX	20	33	20	20	20	20
UT	20	31	20	25	25	25
VA	25	33	25	20	20	20
VT	25	34	25	20	20	20
WA	20	25	20	25	25	25
WI	25	30	25	25	25	25
WV	25	33	25	20	20	20
WY	20	33	20	25	25	25
GUAM	30	-	25	30	35	35
HAWAII	25	25	-	25	25	25
PUERTO RICO	25	35	35	-	15	15
VIRGIN ISL. – ST. THOMAS /ST. CROIX	30	35	35	15	-	15
VIRGIN ISL. – ST. JOHN	30	35	35	15	15	-

*Alaskan Points include the following cities: Anchorage, Cordova, Fairbanks, Juneau, Ketchikan, Kodiak, Petersburg, Sitka, and Wrangell.

2-7.2.2.6. Base-Line Rates.

2-7.2.2.6.1. Surface.

2-7.2.2.6.1.1. Surface Base-Line Rate Table.

The following base-line rate table is applicable to the HHG effects surface shipments.

Weight Group	Base-Line Rate per hundred weight (cwt)
1,000 to 1,999 lbs	US\$124.77
2,000 to 3,999 lbs	US\$113.03
4,000 to 7,999 lbs	US\$106.64
8,000 to 11,999 lbs	US\$102.37
12,000 to 15,999 lbs	US\$100.24
16,000 and over	US\$98.11

2-7.2.2.6.2.2. Unaccompanied Air Baggage (UAB)

The following base-line rate table is applicable to the shipment of UAB.

Weight Group	Base-Line per Kilogram(KG)
45 to 134 kg	US\$1.16
135 to 224 kg	US\$1.05
230 to 314 kg	US\$1.00
315 to 404 kg	US\$0.96
405 and over kg	US\$0.91

2-7.3. Application of Rates or Charges.

Rates/Charges applicable to a specific shipment will be those in effect on the date of pickup. In those instances where the submitting TSP does not offer a rate, it will be construed as NO RESPONSE.

2-7.3.1. Exception.

Except in supplemental filings, items left blank will indicate NO CHANGE.

2-7.3.2. Unaccompanied Air Baggage (UAB).

Rates or charges applicable to UAB **will apply** when shipped independent of surface HHG.

2-7.3.3. Privately Owned Vehicles (POV).

Rates or charges applicable to POV **will apply** when shipped independent of the surface HHG.

2-7.4. Alaska Only.

2-7.4.1. Combination of Rates - Applies to Domestic Shipments Only

2-7.4.1.1. Accepted offer does not include Alaska Service Areas (RFO Section 5-2).

In the event that a TSP handles a shipment between points in the conterminous United States and Alaska and it does not have any offer accepted by GSA for such a movement, the applicable charges shall be based on a combination of the rates set out in the TSP's accepted offer between Service Area 2 and Service Areas 1 through 16, inclusive, and of the charges in Section 2, Parts E and F, including Section 6 of the applicable GRT, supplements thereto and reissues thereof; provided, however, these charges will alternate with all other applicable combination or through rates and/or charges that a TSP may have on file on the date that a shipment is picked-up.

2-7.4.1.2. Accepted Offer Includes Alaska Service Areas (RFO Section 5-2).

The provisions of RFO Section 2-7.4.1.1 do not apply when GSA has accepted a TSP's offer to handle shipments between points in the conterminous United States, Service Area 1 through 16, inclusive, and Alaska Service Areas defined in RFO Section 5-2.

2-7.4.2. Intra Alaska.

Transportation charges for shipments moving between two points in the State of Alaska (intrastate Alaska) will be published in Section 7 of GSA-01, as revised. For distances in excess of 1,000 miles, the rates applicable for each "Add'l 100 miles" as shown in Section 3 of the GSA-01, will apply for each 100 miles, or fraction thereof, in excess of 1,000 miles, in addition to the base transportation charge for 1,000 miles in Section 7.

2.7.5. Released Value.

2-7.5.1. General.

2-7.5.1.1. Surface and Unaccompanied Air Baggage Released (UAB) Value.

All surface and UAB applicable to domestic and international shipments are released at full value.

2-7.5.1.2. Privately Owned Vehicle Released Value.

All POV shipments applicable to domestic and international shipments are released at current market value.

2-7.5.1.3. Application of Tariff or Bureau Issued GRT.

Item 190 of GRT or any comparable item in an otherwise applicable intrastate tariff, will not apply.

2-7.5.1.4. Cost included in TSP's offer.

The cost of released value as defined in this provision will be included in the TSP's offer. Except as provided in RFO Sections 2-7.5.2.2. and 2-7.5.3.2. TSP may not charge a Federal agency for full replacement value.

2-7.5.2. DOMESTIC.

2-7.5.2.1. Transportation.

2-7.5.2.1.1.

All domestic shipments moving pursuant to CHAMP, except as otherwise noted in this RFO, are released at the base value of \$5.00 times the net weight of the shipment applicable to both shipments in transit and SIT.

2-7.5.2.2. Employee's Increase in Base Valuation.

The employee has the right to increase the value in excess of the base valuation established by this provision and in accordance with the following.

2-7.5.2.2.1. Transportation.

In the event that the employee declares a value greater than the base valuation, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of shipments released value of \$5.00 times the weight.

2-7.5.2.2.2. Storage-in-Transit.

In the event that the employee declares a value greater than the base valuation, a Full Value Protection Service Storage Liability Charge of \$0.18 per \$100 will apply on that portion of the valuation declared in excess of shipments released at full value of \$5.00 times the weight.

2-7.5.3. INTERNATIONAL.

2-7.5.3.1. Transportation.

In accordance with the HTOS Section 10, all international shipments moving under CHAMP are released at a base value of \$5.00 times the net weight of the shipment in pounds, except as otherwise noted in this RFO.

2-7.5.3.2. Employee's Increase in Base Valuation.

The employee has the right to increase the value in excess of the base valuation established by this provision and in accordance with the following.

2-7.5.3.2.1. Transportation.

In the event that the employee declares a value greater than the base valuation, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of shipments released value of \$5.00 times the weight.

2-7.5.3.2.2. Storage-in-Transit.

In the event that the employee declares a value greater than the base valuation, a Full Value Protection Service Storage Liability Charge of \$0.18 per \$100 will apply on that portion of the valuation declared in excess of shipments released at full value of \$5.00 times the weight.

2-7.6. GSA Industrial Funding Fee (IFF) (formerly Shipment Charge)

2-7.6.1. Amount of Charge.

The IFF is due on the total net transportation charges billable to the government excluding fees for storage-in-transit (SIT) (to include first day of storage, each additional day of storage and pickup and delivery (drayage)). For Domestic shipments, the GSA IFF will be 2.50% of the household goods net charges (includes line-haul, accessorial, packing charges, fuel surcharges, etc.), excluding storage-in-transit (SIT) charges, per shipment subject to the following provisions. For International shipments, the GSA IFF will be 1.50% of the household goods net charges (includes line-haul, accessorial, packing charges, fuel surcharges, etc.), excluding storage-in-transit (SIT) charges, per shipment subject to the following provisions. GSA's IFF will be assessed only against the household goods element of the net transportation charge (excluding SIT). An IFF is not assessed against POV and UAB shipments unless an agreement has been developed.

2-7.6.2. Cost Included in TSP's Offer.

The cost of GSA IFF must be included in the TSP's offer.

2-7.6.3. First Shipment.

The first shipment of a relocation performed pursuant to the HTOS is defined as a surface shipment of HHG effects, shipment of a POV, or UAB, all or any one of which are tendered to the TSP by the shipping Federal Agency as the first component of a shipment for a relocating employee. On a multiple element domestic or international shipment at Government expense (either all or some combination of HHG, POV, or UAB), GSA's IFF will be assessed only against the household goods element of the net transportation charge (excluding SIT). An IFF is not assessed against POV and UAB shipments unless an agreement has been developed. If there are multiple HHG shipments, an IFF is assessed on each HHG shipment.

2-7.6.4. Supplemental Shipments.

A supplemental shipment of a relocation performed pursuant to the HTOS is defined as any surface shipment, including a POV, or UAB tendered to the TSP by the shipping Federal Agency after the tender of the first component of a shipment for a relocating employee. On a multiple element domestic or international shipment at Government expense (either all or some combination of HHG, POV, or UAB), GSA's IFF will be assessed only against the household goods element of the net transportation charge (excluding SIT). An IFF is not assessed against POV and UAB shipments unless an agreement has been developed. If there are multiple HHG shipments, an IFF is assessed on each HHG shipment.

2-7.6.5. Payment of Charge.

The TSP will remit the IFF to GSA on a calendar year quarter basis in accordance with the terms of the HTOS. IFF payments remitted to GSA by approved CHAMP TSPs will be based on the number of shipments billed pursuant to CHAMP for which service was performed. Calculation of the IFF should be rounded out two decimal points. (example: .345 rounded to .35; .322 rounded to .32)

2-7.6.6. Verification of IFF.

To ensure that the IFF is correctly applied to the calendar year quarter for which submission is received, the check or attached documentation must identify the quarter (i.e. 1stqtr00, 3rdqtr00), and the GBL/BL number or include with the IFF submission a copy of the shipment report containing such information.

2-7.6.7. Failure to Submit IFF.

Failure to submit the Industrial Funding Fee due GSA for household goods shipments handled, will result in immediate placement of the TSP in temporary non-use status pending revocation of the TSP's approval.

2-7.7. Length of Storage-in-Transit. (HTOS 4-11.1)

Notwithstanding any other provisions of the GRT, the TSP must provide, when required, SIT at destination for shipments handled under the HTOS. SIT is defined as the holding of a shipment or portion thereof at or in the facilities or warehouse used by the TSP for storage, pending further transportation. A shipment may be held in SIT for a period not to exceed 180 days, unless extended by mutual agreement between the RTO and the TSP, after which time, liability as TSP shall terminate, the applicable interstate or international character of the shipment or portion thereof shall cease, the warehouse shall be considered the destination of the property, the warehouseman shall be agent for the shipper, and the property shall then be subject to the rules, regulations, and charges of the warehouseman.

2-7.8. Unpacking and Debris Removal - RESERVED.

2-7.9. Excessive Distance Carry.

Notwithstanding any other provisions of the Item 160 of the GRT, any reference to a distance of less than 100 feet will be construed as 100 feet.

2-7.10. Delivery Out of Storage-in-Transit.

Charges for pickup or delivery out of storage as provided in Item 210 of the GRT, will apply depending upon the location of the warehouse when the point of original pickup or delivery and warehouse are both located within the same municipality or within a distance of 50 miles or less. Any references to a distance of 30 miles will be construed as a distance of 50 miles.

2-7.11. Crating Services.

Regardless of possible use of a third party service for crating, crating services will be quoted, billed and paid as provided in the GRT. In the event that a third party is used to provide crating services and the charges are in excess of those provided in the GRT, the RTO has the authority to waive and negotiate the excess crating charges in whole or in part, based on the circumstances of the use of third party services.

2-7.12. Weight Variance.

In the event the actual shipment weight is greater than 115% of the premove survey weight, the TSP must notify the RTO or its designated representative prior to billing the Federal Agency of the original weighing and be prepared to justify the difference. In the event the TSP fails to notify the RTO or third party representative, the TSP stipulates that the agreed weight of the shipment will be 115% of the premove survey weight. In the event the TSP fails to adequately justify the difference between the actual and premove survey weights, the TSP stipulates that the agreed weight of the shipment will be 115% of the premove survey weight. The agreed weight shall take precedence over the actual weight for the assessment of transportation, accessorial, and storage-in-transit charges when based on weight. The RTO has the authority to waive this provision.

2.7.12.1. Verification of Weight Variance.

In order to apply the weight variance rule, it is recommended that a copy of the premove survey be included with the billing voucher and other documents.

2-7.13. Exceptions to Item 118 of GRT

The provisions of Item 118 of the GRT, Attempted Delivery to Residence from SIT, will not apply:

- 1) When the delivery is attempted after 5 PM or before 8 AM unless previously agreed to or requested by the shipper; or
- 2) When the delivery is attempted between the hours of 8 AM and 5 PM but at a time other than that previously requested or agreed to by the shipper; or
- 3) If delivery is not attempted or shipper is not otherwise contacted, within 90 minutes of the prearranged and agreed to delivery time.

2-7.14. Shipments of Unaccompanied Air Baggage

All unaccompanied air baggage shipments will be packed in Tri-wall containers measuring no more than 15 cube. All TSPs must have written approval from the BL certifying officer authorizing any exceptions to the Tri-wall measurements. TSPs who are invoicing for charges other than by gross weight must show the container cube and number of containers on the invoice before a prepayment audit is approved. Where gross weight exceeds volume weight, TSP must charge for gross weight.

2-7.15. Reweighing of Shipments Which Exceed 18,000 Pounds

Prior to the commencement of the unloading of a shipment weighed at origin which exceeds the 18,000 pound maximum weight allowance, the TSP shall reweigh the shipment at destination. This reweigh must take place at a supervised scale and be conducted by an authorized weigh master. The charges to the Federal agency shall be based on the lower of the two weights and copies of both sets of weight tickets shall be provided to the Federal agency prior to submitting the invoice for payment.

2-7.16. Non-Temporary Storage

Tender rates will apply into the TSP warehouse for non-temporary storage. Rates for monthly non-temporary storage per each hundred pounds and rates for full value protection per each \$100 of value must be negotiated between the TSP and the federal agency.

2-8. Claim Settlement Penalty.

In the event that the TSP fails to settle a claim within 30 days after receipt due to TSP's failure, the TSP will pay a \$30.00 per day penalty to the Federal agency. The total penalty shall not exceed \$300.00. The RTO has the authority to waive the penalty in whole or in part based on circumstances of the delay.

2-9. Exception Status.

The following provision applies; accepted offers may be placed in an exception status and rates will be withdrawn from GSA Cost Comparison data base upon failure to meet HTOS requirements, pending temporary non-use, suspension and/or debarment. In those instances where shipment takes place after effective date of exception status, the TSP's offer(s) as indicated on this tender will apply and remain in effect until terminated as provided by RFO.

2-10. Extension of Offer by the Government.

The Government reserves the right to extend the expiration date of all or part of the rate offers accepted in accordance with the RFO for up to ninety (90) calendar days.

2-11. Rights Reserved.

2-12. Termination.

The following provisions apply in lieu of Item 20e, Optional Form 280.

- (a) Accepted offers may be terminated and the TSP placed in a temporary non-use status by the Government immediately upon determination that a TSP has failed to satisfactorily respond to a show cause notice;
- (b) Accepted offers may be terminated by the Government immediately upon the debarment or suspension of the TSP in accordance with 41 CFR 101-40.4;
- (c) Except as provided in (a) and (b) above, accepted offers may be terminated at any time by either party hereto upon sixty (60) days notice in writing to the other. Termination under this clause shall not affect, or relieve any part of, any obligation or liability that may have accrued prior to such termination; and,
- (d) Upon termination of the offer under (a), (b), or (c) above, or as provided in the HTOS, the TSP shall be paid any sum due the TSP for services performed under this offer to the date of such termination, and in the event of partial termination shall be paid in accordance with the terms of this offer for any services furnished under the portion of the offer that is not terminated; provided, however, any such payments shall be without prejudice to any claim which the Government may have against the TSP under the provisions of the HTOS or otherwise and the Government shall have the right to offset any such claims against such payment.

2-13. TERMINATION FOR CONVENIENCE OF THE GOVERNMENT.

The Government, by written notice, may terminate all or part of the rate offer(s) accepted in accordance with the RFO, in whole or in part, when it is in the Government's best interest. If a rate offer(s) is terminated, the Government shall be liable only for payment for services rendered before the effective date of the termination.

2-14. Item 21, Optional Form 280.

By submission of a rate offer to the GSA in accordance with this request, the submitting firm agrees to and/or meets the terms and conditions of the Uniform Tender of Rates and/or Charges for Transportation Services, Optional Form 280, except as provided in RFO Section 2-12. In addition to the provisions of Item 21, Optional Form 280, the following provision applies: (5) on commercial bills of lading endorsed with the following legend, "Transportation under this tender is for the (name of specific agency) and the actual total transportation charges paid to the TSP(s) by the shipper will be reimbursed by the Government. This may be confirmed by contacting the agency at _____.

SECTION 3 NON-ALTERNATING - SPECIAL AGENCY PROVISIONS

3-1. General.

TSPs may file non-alternating, agency specific offers as identified below. Non-alternating offers will apply specifically to those Federal agencies/locations identified below and will not alternate with any other accepted offer. By submission of a rate offer under this RFO Section 3, the submitting TSP agrees to the following terms and conditions applicable to a specific agency. The offer is also subject to the provisions as set out in this RFO and the provisions of the HTOS, supplements thereto and reissues thereof (RFO Section 2-4).

3-2 Department Of Veterans Affairs (VA) – Domestic (DVADC)

TSPs submitting offers in accordance with RFO Section 3-2, may file offers applicable between the points specified in RFO Section 5-2 and identified as Agency Specific Codes in RFO Section 5-1.

3-2.1. Released Valuation.

In lieu of released value as provided for in Item 190-1 of the GRT, supplements thereto and reissues thereof, all domestic VA shipments shall be released at \$6.50 with a maximum TSP liability of \$117,000.00 applicable to both shipments in transit and SIT. Except as noted otherwise, the remaining provisions of Item 190-1 will apply. There will be no additional cost to the VA for this level of service during transit or SIT. The storage liability charge does not apply for the basic released value.

3-2.2. Excess Released Value.

3-2.2.1. Transportation.

In the event the employee declares a value greater than the base valuation of \$6.50 for domestic shipments, times the net weight of the shipment in pounds, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of domestic shipments released value of \$6.50 times the weight or \$117,000.00 whichever is less.

3-2.2.2. Storage-In-Transit.

In the event that the employee declares a value greater than \$6.50 times the net weight of the shipment in pounds, a storage liability charge of \$0.18 per \$100 will apply on that portion of the valuation in excess of \$6.50 per pound released value or \$117,000.00 whichever is less.

3-2.3. Weight Variance.

In lieu of the weight variance of 115% as provided for in Section 2-7.12 of this RFO, all VA domestic shipments shall be subject to a 110% weight variance.

3-2.4. Rate Basis.

By submission of a rate offer under RFO Section 3-2, the TSP must have the ability to self-pack, load, and haul 85 percent or greater of VA interstate (including Alaska) and intrastate shipments. This is defined as a TSP who can contain a movement of property within its own operational capabilities without recourse to another TSP.

3-2.5. Volume.

The VA is estimating that the volume of domestic shipments under this RFO is 1,150 shipments.

3-3 Department Of Veterans Affairs (VA) – International (DVADC)

TSPs submitting offers in accordance with RFO Section 3-3, may file offers applicable between the points specified in RFO Section 5-2 and 5-3 and identified as Agency Specific Codes in RFO Section 5-1.

3-3.1. Released Valuation.

In lieu of the TSP liability at \$5.00 as provided for in the RFO Sections 2-7.5.2 and 2-7.5.3, all international VA shipments shall be released at \$8.50 with a maximum TSP liability of \$153,000.00 applicable to both shipments in transit and SIT. There will be no additional cost to the VA for this level of service during transit or SIT. The storage liability charge does not apply for the basic released value.

3-3.2. Excess Released Value.

3-3.2.1. Transportation.

In the event the employee declares a value greater than the base valuation of \$8.50 for international shipments, times the net weight of the shipment in pounds, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of international shipments released value of \$8.50 times the weight or \$153,000 whichever is less.

3-3.2.2. Storage-in-Transit.

In the event that the employee declares a value greater than \$8.50 times the net weight of the shipment in pounds, a storage liability charge of \$0.18 per \$100 will apply on that portion of the valuation in excess of \$8.50 per pound released value or \$153,000.00 whichever is less.

3-3.3. Weight Variance.

In lieu of the weight variance of 115% as provided for in Section 2-7.12 of this RFO, all VA international shipments shall be subject to a 110% weight variance.

3-3.4. Volume.

The VA is estimating that the volume of international shipments under this RFO is 40 shipments.

SECTION 3
NON-ALTERNATING - SPECIAL AGENCY PROVISIONS

3-4. Department of State (DOS) – International (DOSDC)

3-4.1. General

TSPs submitting offers in accordance with RFO Section 3-4 may file offers applicable between the points specified in RFO Section 5-2 and 5-3, and identified as Agency Specific Codes in RFO Section 5-1. DOS will only accept corporate level TSPs. All bookings and matters related to this RFO will be handled at the corporate level. The selection of the origin agent (s) will be at the sole discretion of the corporate level management.

3-4.1.1. Shipment Reporting

All TSPs offering rates will be required to provide weights and pieces within five calendar days for UAB shipments and seven calendar days for surface shipments from the day after the shipment is picked up. Routing details must be provided within three calendar days for UAB shipments and seven calendar days for surface shipments from the date permission to ship was granted from post. Delivery information must be provided within one business day after the shipment is delivered to SIT or residence. A copy of the reporting form can be found in exhibit 3.

Reports must be submitted to the DOS office via e-mail to: TTMContracts@state.gov. In addition, a copy of the shipping details must be provided by the ITGBL Forwarder to all parties involved: the destination agent, the employee, the Despatch Agency, and to the Post GSO. DOS will periodically provide each TSP a list of e-mail addresses for all embassies and consulates. Our agency reserves the right to discontinue tendering any services if the TSP does not provide the reports as outlined under the above provisions.

3-4.1.1. (A) General - Use of Agents

1. For all shipments, the TSP must provide their selected local agent to the booking counselor within 24 hours from the time the initial booking was received.
2. **Use of Domestic Agents:** If services are being performed within the Washington, DC Metro area (defined as the 50 miles radius of the Washington monument), the forwarder is requested to utilize one of the local Non-temp storage (NTS) pack and crate companies if the employee has a permanent storage shipment. This will minimize the number of companies in the employee's residence. If there is no NTS shipment, or if the shipment is originating outside the Washington DC Metro area, the TSP may select an agent of their choosing.
3. **Use of International Agents:** TSPs may only use those designated agents abroad as defined under Section 9 of the Request for Offer, The list of worldwide agents is updated monthly and changes will be shared with the active TSP currently participating.
4. **SCAC Code:** All Transportation Service Providers used as agents in the United States must be registered with the Directory of Standard Multi-Modal Transportation Service Provider (NMFTA) and have an active SCAC code. In addition TSPs must be registered and in good standing with the Better Business Bureau. Your packing company SCAC code must be unique to your organization and different from any of your affiliates.

3-4.1.2. Weight Variance

In lieu of the weight variance of 115%, as provided for in Section 2-7.12 of this RFO, all international shipments shall be subject to a 110% weight variance.

A copy of the premove survey must be submitted to the booking counselor and ALMArchive@state.gov. The subject line of the email must contain Work Order (BOL) number, shipment type, last name of the employee and "Premove Survey". The weight on the survey must be reported as part of the reporting procedures under 3-4.1.1 above.

3-4.1.3. Storage in Transit charges

Where storage and warehouse handling charges apply, based on location of the warehouse where storage in transit service is provided, SIT rates utilized are those of the destination point shown again on the GBL rather than the actual point of storage.

3-4.2. Household Goods

The percentage (%) cited in the submitting TSPs offer for the surface HHG represents a single-factor rate, based on the Base-Line Rates specified in Section 2-7.2.2.6, per 100 pounds net weight including full replacement value TSP liability as defined in HTOS, Section 10 and RFO Section 3-4.6. The application of rates from/to the international point for the surface HHG shipment shall be based on the net weight of the shipment in pounds. The minimum weight is 1,000 pounds.

HHE that is sent by air should be billed at the filed rate for UAB. UAB guidelines concerning minimum billable weight, air fuel surcharge and option to bill for dimensional weight apply.

3-4.2.1. Services included in rate

1. Packing, including use of packing containers and materials from origin to destination, and unpacking. Shipping containers and packing materials furnished by the TSP will remain the property of the TSP. All liftvans must be of new wood and in compliance with the ISPM#15 Standard.
2. Servicing of appliances, except third party service.
3. Export and import documentation services involving customs clearances.
4. Removal and placement of each article in the residence/warehouse or other building.
5. Elevator, stair and excessive distance carry, piano/organ carry and/or heavy or bulky item charge.
6. Ferry, tunnel and bridge charges/tolls.
7. The first 30 Days of SIT and all associated SIT charges are inclusive of the filed rates. This includes all charges associated with pickup/delivery and warehouse related charges.
8. All rate offers solicited for the DOS must incorporate the following accessorial services:
 - ATC Charges
 - All long carry charges at origin
 - All long carry charges at destination
 - All stair carries
 - One-time elevator charge
 - All charges associated with heavy or bulky items, to include piano/organ.
 - All charges for shuttle service
 - Crating up to \$250 (any amount above this must be approved by DOS)
 - All charges associated with the pick up from Mini Storage facilities
 - Cost of special motorcycle container (Clip-Lok)
 - Bunker, War and Security Surcharges including 10-2 Rule Fees
 - All sea and air fuel surcharges
 - Television box requirements as identified in Section 2-7.2.2.1.2
9. All land, water, and air transportation, **EXCEPT** 3-4.2.2.below:

3-4.2.2. Services excluded from rate that require pre-approval for payment

1. Storage, waiting time and/or handling charges caused by failure of the origin GBLIO/RTO to furnish acceptable custom documents, or by refusal of customs officials to clear shipment will be billed at charges provided in HTOS, Section 17, when performed by TSP. When such services are performed by a third party, billing will be at the actual cost charged to the TSP, supported by paid third party invoices when reference applicable rate schedules and/or tariffs when charges are assessed in accordance with such publications.
2. Any Government or public authority ordered charges for inspection, disinfestation, decontamination, fumigation or demurrage or other charges occasioned by such orders not the fault of the TSP.

3. Servicing of articles requiring services of third parties.
4. When an article cannot be picked up or delivered from a residence by the conventional method (doorways, stairs, elevator to floor) or the structural nature of the residence must be changed to accommodate a pickup or delivery (removal of windows, doors, etc), the TSP, upon approval by the RTO, will be authorized third party service. This exception is directed at the pickups and deliveries from high rise apartment buildings and is not intended to be used for minor hoisting and lowering, such as 1st floor balconies in apartments and single family dwellings.
5. Port congestion surcharges.
6. Additional land transportation charges for shipments picked up or delivered from or to storage-in-transit.

3-4.3. Transit Times on International Shipments For HHE, CNS and POV

In lieu of the transit times identified in Section 12 of the HTOS, the following criteria shall be used for determining international required delivery dates (RDD) on DOS shipments to and from the United States and foreign countries:

Country	R D D	Country	R D D	Country	R D D
AFGHANISTAN	60	GERMANY	59	NORWAY	55
ALBANIA	66	GHANA	61	OMAN	62
ALGERIA	60	GREECE	66	PAKISTAN	74
ANGOLA	75	GRENADA	56	PALAU	60
ARGENTINA	62	GUATEMALA	58	PANAMA	58
ARMENIA	61	GUINEA-BISSAU	61	PAPUA NEW GUINEA	73
AUSTRALIA	75	GUYANA	61	PARAGUAY	62
AUSTRIA	59	HOLY SEE	45	PERU	61
AZERBAIJAN	60	HONDURAS	58	PHILIPPINES	75
AZORES	60	HONG KONG	64	POLAND	59
BAHAMAS	45	HUNGARY	56	PORTUGAL	60
BAHRAIN	59	ICELAND	52	QATAR	59
BANGLADESH	77	INDIA	74	ROMANIA	66
BARBADOS	45	INDONESIA	73	RUSSIA	59
BELARUS	66	IRAN	60	RWANDA	75
BELGIUM	56	IRAQ	60	SAUDI ARABIA	61
BELIZE	58	IRELAND	57	SCOTLAND	60
BENIN	61	ISRAEL	61	SENEGAL	61
BERMUDA	45	ITALY	56	SERBIA	66
BOLIVIA	60	JAMAICA	45	SIERRA LEONE	75
BOSNIA -HERZEGOVINA	54	JAPAN	63	SINGAPORE	71
BOTSWANA	61	JORDAN	61	SLOVENIA	59

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BRAZIL	60	KAZAKHSTAN	75	SLOVAK REPUBLIC	60
BRUNEI	75	KENYA	75	SOMALIA	65
BULGARIA	66	KOREA	67	SOUTH AFRICA	75
BURKINA FASO	75	KOSOVO	57	SPAIN	59
BURUNDI	75	KUWAIT	59	SRI LANKA	74
CAMBODIA	73	KYRGYZSTAN	60	SUDAN	60
CAMEROON	75	LAO PEOPLE'S DEMOCRATIC REP	73	SURINAME	61
CAPE VERDE	60	LATVIA	56	SWAZILAND	60
CENTRAL AFRICAN REPUBLIC	75	LEBANON	61	SWEDEN	55
CHAD	75	LESOTHO	60	SWITZERLAND	60
CHILE	62	LIBERIA	60	SYRIAN ARAB REPUBLIC	61
CHINA	75	LIBYA	60	TAIWAN	64
COLOMBIA	61	LITHUANIA	66	TAJIKISTAN	60
CONGO	75	LUXEMBOURG	56	TANZANIA	75
COSTA RICA	56	MACEDONIA	60	THAILAND	73
COTE D'IVOIRE	60	MALAGAY REPUBLIC	75	TOGO	60
CROATIA	56	MALAWI	75	TRINIDAD AND TOBAGO	51
CUBA	45	MALAYSIA	71	TUNISIA	56
CYPRUS	66	MALI	61	TURKEY	70
CZECH REPUBLIC	59	MALTA	46	TURKMENISTAN	75
DENMARK	55	MARSHALL ISLANDS	60	UGANDA	75
DJIBOUTI	61	MAURITANIA	61	UKRAINE	75
DOMINICAN REPUBLIC	45	MAURITIUS	60	UNITED ARAB EMIRATES	62
EQUADOR	51	MEXICO	48	UNITED KINGDOM	57
EAST TIMOR	60	MICRONESIA	56	URUGUAY	60
EGYPT	60	MOLDOVA, REPUBLIC OF	60	UZBEKISTAN	75
EL SALVADOR	58	MONGOLIA	60	WESTERN SAMOA	60
EQUATORIAL GUINEA	60	MONTENEGRO	60	VENEZUELA	61
ERITREA	60	MOROCCO	59	VIET NAM	73
ESTONIA	55	MOZAMBIQUE	60	YEMEN	75
ETHIOPIA	75	MYANMAR	67	ZAIRE	75
FIJI	73	NAMIBIA	61	ZAMBIA	75
FINLAND	55	NEPAL	77	ZIMBABWE	75
FRANCE	56	NETHERLANDS	56		
GABON	61	NEW ZEALAND	74		
GAMBIA	60	NICARAGUA	56		
GEORGIA	60	NIGER	75		
		NIGERIA	75		

3-4.3.1. Transit Times on International Shipments for UAB and HHE by air

Required delivery dates for UAB and HHE by air shipments is 18 Days.

3-4.3.2. Transit Times on International Shipments

Required delivery dates for shipments going between international locations are limited to 60 days. This RDD will be adjusted as historical data becomes available to validate and adjustment.

3-4.3.2 (A). Late Delivery Reduction. - INTERNATIONAL ONLY. (In lieu of Paragraph 11-1.4. Late Delivery Reduction)

A late delivery reduction of \$100.00 per day will be payable to the Federal agency paying the transportation charges, for each calendar day or fraction thereof, when the actual transit time for direct delivery shipments exceeds the transit time as defined in Section 3-4.3 of the RFO, subject to the following items: (1) When the Government and the participant mutually agree to a transit time longer than the transit time as shown in this HTOS, the penalty will begin on the day after the agreed date; (2) When the Government and the participant mutually agree to a transit time chart other than the chart in this HTOS, the penalty will begin on the day after the agreed date; (3) When a shipment consigned to Storage-in-Transit (SIT) at destination is en route and the destination is changed to a direct delivery, the transit time is negotiable and no penalty occurs for late delivery; (4) This item will apply only for shipments which: (a) weigh or are rated at 1000 pounds or more that are picked up during the period from October 1 through May 14 of each subsequent year; OR. (b) weigh or are rated at 1500 pounds or more that are picked up during the period from May 15 through September 30 of each year; (5) This item will not apply if delay is caused by reasons beyond the participant's control, described as "Impractical Operation" in the participant's governing Government Rate Tender; (6) This item will not apply to a shipment, or portion thereof, which is lost or destroyed in transit and cannot be delivered due to such loss or destruction; (7) This item will not apply to an overflow portion of the shipment when the overflow weight represents less than twenty (20) percent of the total shipment weight and contains nonessential items (possessions not needed to maintain day-to-day housekeeping during the period of time between delivery of the main portion of the shipment and delivery of the overflow); (8) This item will apply when reconsignment or diversion is made on a shipment, based on the applicable mileage and weight of the shipment from point of diversion to the new destination; (9) The total reimbursement shall not exceed an amount equal to total charges for the shipment, excluding SIT; (10) This payment satisfies the Government's right to equitable adjustment for failure to perform, but does not waive, mitigate, or satisfy any other right or remedy available to the Government on account of late delivery by the participant.

3-4.3.3. Calculating Transit Times

Transit times will be calculated from the last day of pick up until the shipment is available for delivery. Transit time will not include the time between the request for permission from post to forward shipment and the response to send shipment. The request to forward shipment to post must be made within three business days after pack out is completed.

Shipments that are going to miss the RDD must have a Missed RDD form sent into the GBL Issuing Office and TTMContracts@state.gov. Contact the DOS Tender Administrator for a copy of the Missed RDD Form. A monthly report will be provided to all ITGBL providers listing total shipments completed within the calendar year and RDD statistics. Forwarders will have 10 days from receipt of this report to rebut any shipments that were completed within the month prior to receiving the report.

3-4.4. Application of International Rates for Specific Cities within South Africa and Brazil

TSPs submitting offers in accordance with RFO Section 3-4, may file offers applicable to and from specific points within the country of South Africa and Brazil, as identified below. City codes are identified in RFO Section 5-3.

Cape Town, Durban, Johannesburg, Pretoria,
Brasilia, Rio De Janeiro, Recife, Sao Paulo,

3-4.5. Released Valuation –International

3-4.5.1. Transportation

In lieu of the TSP liability at \$5.00 as provided for in the RFO Sections 2-7.5.2 and 2-7.5.3, the TSP must offer surface shipments being released at a base value of \$8.50 times the net weight of the shipment in pounds. All other provisions of Section 10 of the HTOS and this RFO will apply. There will be no additional cost to the DOS for this level of service during transit or SIT. The storage liability charge does not apply for the basic released value.

3-4.6. Excess Released Value

3-4.6.1. Transportation

In the event the employee declares a value greater than the base valuation of \$8.50 times the net weight of the shipment in pounds, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of shipments released value of \$8.50 times the weight.

3-4.6.2. Storage-in-Transit

In the event that the employee declares a value greater than \$8.50 times the net weight of the shipment in pounds, a storage liability charge of \$0.18 per \$100 will apply on that portion of the valuation in excess of \$8.50 per pound released.

3-4.7. International Volume

The DOS is estimating that the volume of shipments under this RFO is 9,000 shipments.

3-4.8. Forms required for the exportation of POV

Exhibit 1 List of Forms

Exhibit 2 Power of attorney format

Exhibit 3 Reporting form (from 3-4.1.1)

Exhibit 4 Reporting locations

3-4.9. Instructions for Lift Vans to be used for shipment of Household Effects

Containers/Lift Vans to be used for a surface shipment of household effects must be new soundly constructed of ¾ inch plywood, lined with a waterproof barrier, and reinforced with an inside framework with a base for easy access for forklift or any other lifting equipments. Wooden containers must be heat treated or fumigated in compliance with ISPM 15 standard, and/or the requirements of the destination country. Full consideration should be given to eliminating damage to the effects from exposure to inclement weather, salt water, salt atmosphere, possible violent external forces incident to ocean and/or inland transportation, and rough handling, to insure safe and undamaged arrival of the effects at the destination. Caulking compound must be used when wooden container panels are assembled to insure watertight joints. The Department of State will not accept containers constructed of Oriented Strand Board (OSB). The dimensions of a standard container/lift van is 87 x 47 x 87 inch. Any special requests for unusual size lift vans shall be specifically stated in the written authorization.

Lining and Banding of All Shipping Containers

A. The interior of all containers or lift vans shall be lined with polyethylene with minimum thickness of .004 inch. Lining must be applied in such a manner that it is free from holes or tears and laps occur only where the ceiling liner meets the side and end liners. The floor of the container must be lined with similar waterproof material. Any other type of waterproof material barrier must have prior approval of the Department of State before use.

B. Steel tension banding shall be applied tightly and securely to all wooden and plywood containers after loading and sealing. On containers 1.36 cubic meters (48 cubic feet) or less, steel tension banding of a minimum size of 1.905 centimeters (3/4 inch) in width by .0889 centimeters thick (.035 inch) may be used. On containers over forty-eight (48) cubic feet steel tension strapping of a minimum size of 3.149 centimeters (1 1/4 inch) in width by .0889 centimeters thick (.035 inch) shall be used.

C. Containers 1.36 cubic meters (48 cubic feet) or less, shall be banded by a minimum of two steel bands perpendicular to the base positioned about one-fourth (1/4) the distance from each end of the container. Containers over 1.36 cubic meters (48 cubic feet) shall have two bands of steel tension strapping secured perpendicular to the base, positioned so they pass through the openings in the base left for the entry of handling equipment. Two additional tension bands shall be applied girthwise, parallel to the base, around the four sides of the container, one band positioned approximately one-fourth (1/4) the distance from the top. Wood cleats, tie blocks, or braces are to be used under tension banding when necessary to insure stability or to bridge unsupported spans.

3-4.10. Preparation of Unaccompanied Air Baggage (UAB) for Shipment

A. All articles shall be packed into a shipping container of suitable capacity so all useable space is occupied, which will insure a shipment of the least tare weight and smallest cubic measurement compatible with safe transportation to destination without damage to container or contents.

B. All cartons, boxes, wrapping and cushioning materials, and shipping containers used by the contractor in the performance of services under this contract shall be new, clean, dry, and free from any substance injurious to the article to be packed and contain no wooden skids.

C. All shipping containers provided by the contractor(s) for the protection of baggage shall be tri-wall fiberboard boxes 5, 10 or 15 cube (inside measurement) with a minimum 900-pound test burst strength. The box is made of FOUR LINERS / THREE FLUTES as: liner1 / flute / liner 2 / flute / liner 3 / flute / liner 4. The thickness of the box is 1/2 inch.

D. If there are articles that are too large to fit into the standard containers, the contractor must first notify the Transportation Advisory Section to determine if those items are allowable.

E. The maximum weight of any packed container shall not exceed 90.72 Kilograms gross weight (200 pounds) without prior approval of the authorizing Government Agency.

F. All packed baggage must be completely wrapped in a reinforced kraft-asphalt-kraft waterproof material prior to banding.

G. Metal tension strapping of a minimum width of 1.905 centimeters (3/4 inch) must be used for banding trunks, footlockers and wooden cases. Only glass filament tape shall be used for banding suitcases or other soft containers.

H. All banding of baggage shall be a minimum of three (3) straps to each piece, one (1) lengthwise and two (2) around the girth. After wrapping and banding, each piece of baggage must be stenciled according to the instructions received from the authorizing Government Agency. The gross weight in metric with the English equivalents in parenthesis of each and the serialized number (i.e. 1 of 1; 1 of 4; 2 of 4; 3 of 4; etc.) must also be stenciled on the outside of each piece of baggage.

I. D containers are not to be use.

3-4.11 Shipment of Alcohol via Air, Due to the many varied air restrictions for each country the shipment of alcoholic beverages by air is strictly prohibited.

3-5. Department of State (DOS) – Domestic (DOSDD)

3-5.1. General

TSPs submitting offers in accordance with RFO Section 3-4, may file offers applicable between the points specified in RFO Section 5-2 and identified as Agency Specific Codes in RFO Section 5-1.

3-5.2. Released Valuation – Domestic

In lieu of the TSP liability at \$5.00 as provided for in the RFO Sections 2-7.5.2 and 2-7.5.3, the TSP must offer shipments being released at a base value of \$6.50 times the net weight of the shipment in pounds. All other provisions of Section 10 of the HTOS and this RFO will apply. There will be no additional cost to the DOS for this level of service during transit or SIT. The storage liability charge does not apply for the basic released value.

3-5.3. Excess Released Value

3-5.3.1. Transportation

In the event the employee declares a value greater than the base valuation of \$6.50 times the net weight of the shipment in pounds, a Full Value Protection Service Shipment Charge of \$0.85 per \$100 will apply on that portion of the valuation declared in excess of shipments released value of \$6.50 times the weight.

3-5.3.2. Storage-in-Transit

In the event that the employee declares a value greater than \$6.50 times the net weight of the shipment in pounds, a storage liability charge of \$0.18 per \$100 will apply on that portion of the valuation in excess of \$6.50 per pound released.

3-5.4. Application of Rate Offers

All domestic rate offers solicited for the DOS must incorporate the following accessorial services:

- ATC Charges
- All long carry charges at origin
- All long carry charges at destination
- All stair carries
- One-time elevator charge
- All charges associated with heavy or bulky items, to include piano/organ.
- All charges for shuttle service
- Crating up to \$250 (any amount above this must be approved by DOS)
- All uncrating
- Extra labor, long carry and all charges associated with Mini-storage.
- All Surcharges or Security fees associated with ocean portion of Alaska Moves

3-5.6. Domestic Volume

The DOS is estimating that the volume of shipments under this RFO is 2,500 shipments.

3-5.7. Storage In Transit (SIT)

Service providers are required by the DOS to bill all SIT charges based on the destination listed on the GBL, not the actual SIT location. DOS is instructing the carrier that any shipment placed in SIT outside the 50-mile radius will be considered SIT at carriers convenience (HTOS 7-4.4.2). Under the HTOS, carriers are required to place shipments within a 50-mile radius of the destination unless the issuing office authorized in writing SIT over 50-miles from the destination shown on the GBL.

(SPECIAL) SPECIAL SERVICES THAT APPLY TO TWO OR MORE SECTIONS

3-5.8. Billing through Department of State Domestic and International

Power Track Participation

TSPs submitting offers under RFO Section 3-5 must participate with Power Track. Questions regarding Power Track usage/participation or delayed payments may be forwarded to TransportationQuery.gov

3-5.9. Excess weight charges - Domestic and International.

Our agency will issue a bill of lading and any other shipping document with all charges billed directly to the agency. The government will pay the total charges and the employee will reimburse the Government for the cost of transportation and other charges applicable to the excess weight. (Ref: 41 CFR 302-7-200) Overweight shipments: If a shipment is overweight the proper procedure is to put the shipment on hold and notify the booking counselor of the shipment being overweight, a status report should also be sent in at this time. If the rate is on file with TMSS you should not quote a dollar amount for the overweight to the employee or the counselor. The DOS office will pull the rate from TMSS and collect from the employee. If it was an OTO bid, the overweight cost should be quoted to the booking office. All collections should be handled by DOS and not the ITGBL forwarder. **Under NO circumstances are you authorized to waive an overweight payment.** Weights should be reported 100% accurately and not falsified to fit the employee's entitlement. Once payment has been received, DOS will notify you that the shipment can be forwarded to destination. This hold time does not count against your transit time.

3-6. Shipment of Boats/Kayaks/Canoes – Domestic and International

DOS will not authorize the shipment of boats/kayaks/canoes. These items are defined as an open craft of a size that can accommodate an individual(s) to sit in it. The TSP must refuse the shipment of boats/kayaks/canoes. Acceptance of boats/kayaks/canoes renders the TSP solely responsible for all handling costs.

3-6.1. Packed By Owner - Domestic and International

TSPs must ensure that packing lists do not include any items listed as "packed by owner (PBO)" or "contents unknown." Such descriptions are an immediate flag for close attention by Customs and Transportation Security Agency Officials, who could place shipments on hold pending search, which will severely delay delivery. If company encounters a PBO they must open the box, inspect the contents, assume liability, provide a detail description on the inventory and mark it packed by carrier.

3-6.2. Shipment Tracking - Domestic and International

All TSPs offering rates for international DOS shipments must have a secure Internet website where travelers can track the status of their personal effects. Access must be password controlled and available only to traveler and/or its agency.

3-6.3. Claims Report – Domestic, International and DOSBG

At the end of each tender cycle the TSP is required to submit a Claims report showing all claims paid during that tender period on all DOS shipments. Contact the DOS Tender Administrator to receive an electronic copy of this report.

3-6.4. Staffing Requirement - Domestic and International

All TSPs must use trained personnel qualified in their assigned duties in packing and or handling of personal property. TSPs personnel must include at least one employee that is fluent in English at origin and or destination services. TSP personnel must also be fluent in language of foreign country.

3-6.5 Multiple Tender Numbers: A TSP may not submit multiple tender numbers when submitting rates for international or domestic moves. Only one tender number may be submitted for domestic and one for International. Submission of multiples could result in DOS selecting only one or not selecting any at all.

3-6.6 Additional TSP Responsibilities

The (ITGBL Freight Forwarder's) TSP's vehicle **MUST** be in good condition and with the name of the company permanently (Non Magnetic) affixed/placed on the outside of the vehicle.

TSP's personnel must have company issued Identification and in presentable company issued uniforms when performing work.

3-7. Department of State (DOS) – International (DOSBG) (reserved)

Exhibit 1

THE FOLLOWING DOCUMENTS MUST BE PROVIDED TO THE TSP BY THE TRAVELER PRIOR TO
PICKUP OF THE POV:

1. The front and back copy of the title OR a certificate of origin
(Forwarder will have a copy of the CFR 192.2 should U.S. Customs ask for the original title)
2. The original lien release (if the title shows a financial institution)
3. If the name on the title or lien is different than the name on the GBL, attach a copy of the marriage certificate.
4. The Government Bill of Lading (GBL)
5. A copy of the passport
6. A copy of the applicable travel authorization or travel order
7. Two copies of a power of attorney; one must be a notarized original copy (use the generic power of attorney form attached)
8. A copy of a valid driver's license
9. A completed Form JF 49 (State Department form) prepared by the employee. This form contains the required information on POV and pickup location)

Note to Transportation Counselor and Employee: All documents must be in the possession of the freight forwarder at least ten (10) calendar days prior to the pickup date

Note to Forwarder: If ALL documents are not received from the employee at least 10 calendar days prior to the pickup date, immediately notify the counselor and Operations Management at Transportationquery@state.gov that the POV pickup must be cancelled. The employee will provide all of the POV documents to the forwarder except for the JF 49. The employee will provide the JF 49 to the Transportation Counselor

Exhibit 2

EXPORT POWER OF ATTORNEY

DATE _____

I hereby name and appoint _____

(Type or Print Name)

of _____ to be my lawful attorney-in-fact
to act on my behalf to conduct all transactions necessary with the U.S. Customs Service in
the proper exportation of the below stated vehicle which is described as

YEAR	MAKE	MODEL	COLOR	BODY
------	------	-------	-------	------

IDENTIFICATION NUMBER	TITLE NUMBER
-----------------------	--------------

and to do all things necessary to ensure compliance with all requirements pursuant
to section 192 of the Customs Regulations.

X

Signature of Owner

Owner's Name - Type or Print

Signature of Co-Owner

Co-Owner's Name - Type or Print

Home Address of Owner

City/State/Country

Zip Code

Sworn to and subscribed before me this _____ day of _____ 20____

Signature of Notary Public

COMMISSION EXPIRES

Personally Known _____

Produced Identification _____

Type of Identification _____

(NOTARY STAMP)

Exhibit 3

Daily ITGBL Shipment Status Report- _____
HHE, UAB, CNS or POV

CARRIER'S NAME: _____

Packing Information Weight and pieces must be reported within five calendar days for UAB and seven calendar days for HHE, CNS and POV from the day after the shipment is picked up. Report should reach the DOS Office via e-mail to: TTMContracts@state.gov

Employee's Name	_____
DA Shipment Number (Box 18 of GBL)	_____
Pack Begin/Pack End/Pick-up Date	_____/_____/_____
Origin/Destination (city, state and country)	_____
GBL Number	_____
Survey Weight	_____
Pieces	_____
Gross Weight	_____
Net Weight	_____
Cube	_____
Date Requested Post's Permission to Ship	_____
Date Permission Granted	_____
*Date Info Emailed to State Department	_____

Shipping Information Shipping details must be reported within three calendar days for UAB and seven calendar days for HHE, CNS and POV from the permission date granted from post.

Date delivered to Pier	_____
Port of Origin (no abbreviations)	_____
Full Name of Airline/Shipping Lines	_____
Ship Name	_____
Voyage/Flight Number	_____
Departure/Sail Date	_____
Port of Discharge (air/sea) no abbreviations	_____
ETA at Destination	_____
Booking Number or Airway/Master Bill #	_____
*Date Info Emailed to State Department	_____

Delivery Information: Delivery information must be reported within one business day after the shipment is delivered to SIT or residence.

RDD	_____
Date available for delivery (or put in SIT)	_____
Date Delivered to Residence	_____
Remarks if any (such as delay in Notification, Change Booking Details etc.)	_____
*Date Info Emailed to State Department	_____

Exhibit 4

Notification Procedures for all DA's for the- Daily ITGBL Shipment Status Report.

Shipment number starting with DC	-	send report to ttmcontracts
Shipment number starting with AI	-	send report to AID, copy to ttmcontracts and to the counselor
Shipment number starting with MI	-	send report to USDA Miami, copy to ttmcontracts and to the counselor.
Shipment number starting with SE	-	send report to USDA Seattle, copy to ttmcontracts and to the counselor
Shipment number starting with EL	-	send report to USDA ELSO, copy to ttmcontracts and copy to the counselor
Shipment number starting with BR	-	send report to USDA Brownsville, copy to ttmcontracts and to the counselor

In addition, please copy ALMOPSRCLC@STATE.GOV for all shipments.

SECTION 4 EVALUATION AND ACCEPTANCE

4-1. Evaluation.

4-1.1. General.

Evaluation of a TSP's offer for transportation services will be based on the combination of the TSP's service performance and its offered charges. That combination will take the form of a Value Index (VI) as explained below.

4-1.2. Performance Evaluation.

4-1.2.1. DOMESTIC. For the 2009-2010 Filing Cycle, evaluation of the TSP's service performance will be based on data collected from Traffic Managers for a twelve (12) month period and a Customer Satisfaction Index (CSI) measuring each individual TSP's performance against the average level of performance will be assigned. In those instances when there was no data furnished, the TSP will be considered "Unindexed" and its performance will not be a factor in the evaluation.

4-1.2.2. INTERNATIONAL. For the 2009-2010 Filing Cycle, evaluation of the TSP's service performance will be based on data collected from Traffic Managers for a twelve (12) month period and a Customer Satisfaction Index (CSI) measuring each individual TSP's performance against the average level of performance will be assigned. In those instances when there was no data furnished, the TSP will be considered "Unindexed" and its performance will not be a factor in the evaluation.

4-1.3. Value Index (VI).

4-1.3.1. Computation. A TSP's VI is computed at the time **each** cost comparison is run. The computation uses the following steps:

- (1) A base total charges is computed for the cost comparison by adding together
 - Total Transportation Charges (line-haul, packing, and accessorial);
 - SIT Charges for 30 days (pickup/delivery & storage);
 - The greatest vehicle price offered by all TSPs for that cost comparison, if applicable; and
 - The UAB Charge, if applicable (average of the weight breaks found in the base-line rate table in RFO Section 2-7).

This base total is absent any discounts or percentages.

- (2) The average charge by all TSPs on that route is calculated.
- (3) The average discount is calculated by subtracting the average charge from the base total charges (#1 and #2 above)
- (4) The charge for each individual TSP is calculated based on its offered discounts/percentages/rates.
- (5) Each individual TSP's discount is calculated by using the absolute value (abs) of the amount determined by subtracting the TSP's charge from the base total charges (abs (#1 and #4 above))
- (6) The Discount Index (DI) for each TSP is computed by dividing each TSP's discount by the average discount and multiplying the result by 100 (#5/#2, above)*100).
- (7) The VI for each TSP is finally computed by summing 70% of the TSP's Customer Satisfaction Index (CSI) with 30% of the DI ((.7*CSI)+(.3*#6, above)).

Example 1. If a TSP's CSI is 105.37 and its DI is 91.55, its VI = 101.22
 $((105.37 \cdot .70) + (91.55 \cdot .30)).$

Example 2. If a TSP has no CSI and its DI is 137.96, its VI = 41.39
 $((0 \cdot .70) + (137.96 \cdot .30)).$

4-2. Acceptance.

4-2.1. Domestic.

Accepted offers will be listed on the GSA Cost Comparisons for Federal Agency use based on the VI as computed in RFO Section 4-1.3, and in accordance with provisions of RFO Section 4-3.

4-2.2. Agency Specific.

Accepted offers will be listed on the GSA Cost Comparisons for Federal Agency use based on the VI, and in accordance with provisions of RFO Section 4-3.

4-2.3. International.

Accepted offers will be listed on the GSA Cost Comparisons for Federal Agency use based on the VI as computed in RFO Section 4-1.3, and in accordance with the provisions of RFO Section 4-3.

4-3. Cost Comparison Listing.

4-3.1. Definitions.

4-3.1.1. New TSP. New TSP as used in this provision means a TSP approved to participate in the GSA's CHAMP after February 1, 2009.

4-3.1.2. Indexed TSP. Indexed TSP as used in this provision means any TSP, except a new TSP, for which GSA can calculate a CSI.

4-3.1.3. Unindexed TSP. Unindexed TSP as used in this provision means any TSP, except a new TSP, for which GSA cannot calculate a CSI for this Filing Cycle.

4-3.1.4. Filing Cycle. Filing Cycle as used in this provision means the period November 1, 2009 through October 31, 2010, unless such period is changed by the PMO in Kansas City, Missouri.

4-3.2. TSP Categories.

4-3.2.1. Category 1. All new TSPs will be listed on the cost comparison in cost ascending order.

4-3.2.2. Category 2. Category 2 TSPs are those with VI of 100.0 or greater. All TSPs with a VI equal to or greater than 100.0 as computed in accordance with RFO Section 4-1.3 will be listed in VI descending order. TSPs with a VI less than 100.0 will be listed in no order and be identified as Category 3 TSPs.

4-3.2.2.1. Category 3. Category 3 are all TSPs with a VI of 99.99 or less and all unindexed TSPs. These TSPs will be randomly selected and randomly sorted on each cost comparison requested by a Federal Agency.

SECTION 5
FILING CODES AND ABBREVIATIONS

5-1. Agency Specific Codes.

Listed below are the Federal civilian agencies/locations for which GSA is requesting offers for agency specific. The following codes will be used when completing electronic rate transmission record requirements that apply to a specific agency as specified in RFO Section 6.

Federal Agency Name	Location	Code	Application	Type
Federal Bureau of Prisons Relocation Service	Washington, DC	FBPDC	Domestic & International	Alternating
Federal Aviation Agency	Washington, DC	FAAIN	International (Excluding off-shore points of Hawaii, Puerto Rico, Guam, & Virgin Islands)	Alternating
Federal Aviation Agency	Oklahoma City, OK	FAADC	Domestic (Including off- shore points of Hawaii, Puerto Rico, Guam, & Virgin Islands)	Alternating
Drug Enforcement Agency	Washington, DC	DEADC	Domestic & International	Alternating
Department of State - (refer to Section 3-4)	Washington, DC	DOSDC	International	Non- Alternating
Department of State - (refer to Section 3-5)	Washington, DC	DOSDD	Domestic	Non- Alternating
Department of Veterans Affairs - (refer to Section 3-2)	Washington, DC	DVADC	Domestic & International	Non- Alternating
Department of State (refer to Section 3-6)	Washington, DC	DOSBG	RESERVED	

5-2. Domestic Service Areas.

The following codes will be used when completing electronic rate transmission record requirements as defined in RFO Section 6.

5-2.1. Interstate Identification Codes.

Service Area Pair Definitions	Service Area
Points in the State of California	0100
Points in the States of Washington and Oregon	0200
Points in the States of Nevada and Utah	0300
Points in the States of Idaho, Montana, North Dakota, South Dakota, and Wyoming	0400
Points in the State of Colorado	0500
Points in the States of Arizona and New Mexico	0600
Points in the States of Oklahoma and Texas	0700
Points in the States of Iowa, Kansas, Missouri, and Nebraska	0800
Points in the States of Michigan, Minnesota, and Wisconsin	0900
Points in the States of Illinois, Indiana, Kentucky, and Ohio	1000
Points in the States of Arkansas, Alabama, Louisiana Mississippi, and Tennessee	1100
Points in the State of Florida	1200
Points in the States of Georgia, North Carolina, and South Carolina	1300
Points in the States of Delaware, District of Columbia, Maryland, Virginia, and West Virginia	1400
Points in the States of Connecticut, Rhode Island, Massachusetts, New Jersey, New York, and Pennsylvania	1500
Points in the States of Maine, New Hampshire, and Vermont.	1600

Points in Alaska:	
- Anchorage, Alaska	2200
- Cordova, Alaska	2201
- Fairbanks, Alaska	2202
- Juneau, Alaska	2203
- Ketchikan, Alaska	2204
- Kodiak, Alaska	2205
- Petersburg, Alaska	2206
- Sitka, Alaska	2207
- Wrangell, Alaska	2208
Points in Canada:	
- Alberta, Canada	2300
- British Columbia, Canada	2301
- Labrador, Canada	2302
- Manitoba, Canada	2303
- New Brunswick, Canada	2304
- Newfoundland, Canada	2305
- Nova Scotia, Canada	2306
- Ontario, Canada	2307
- Prince Edward Isle, Canada	2308
- Quebec, Canada	2309
- Saskatchewan, Canada	2310
- Northwest Territory, Canada	2311
- Yukon, Canada	2312

Note: If submitting a rate offer for an intra Alaska shipment, please use the service area pairs (2200-2208) listed above, in lieu of the intrastate identification codes in Section 5-2.2.

5-2.2. Intrastate Identification Codes.

State	Code
Points in Alaska:	
- Anchorage, Alaska	AN00
- Cordova, Alaska	CV00
- Fairbanks, Alaska	FB00
- Juneau, Alaska	JN00
- Ketchikan, Alaska	KN00
- Kodiak, Alaska	KD00
- Petersburg, Alaska	PB00
- Sitka, Alaska	SA00
- Wrangell, Alaska	WG00
Alabama	AL00
Arizona	AZ00
Arkansas	AR00
California	CA00
Canadian Provinces:	
- Alberta	AB00
- British Columbia	BC00
- Labrador	LB00
- Manitoba	MB00
- New Brunswick	NB00
- Newfoundland	NF00
- Northwest Territories	NT00
- Nova Scotia	NS00
- Ontario	ON00
- Prince Edward Island	PE00
- Quebec	PQ00
- Saskatchewan	SK00
- Yukon	YT00
Colorado	CO00
Connecticut	CT00
Delaware	DE00
District of Columbia	DC00
Florida	FL00
Georgia	GA00
Idaho	ID00
Illinois	IL00
Indiana	IN00
Iowa	IA00
Kansas	KS00
Kentucky	KY00
Louisiana	LA00
Maine	ME00
Maryland	MD00
Massachusetts	MA00
Michigan	MI00
Minnesota	MN00
Mississippi	MS00
Missouri	MO00

Montana	MT00
Nebraska	NE00
Nevada	NV00
New Hampshire	NH00
New Jersey	NJ00
New Mexico	NM00
New York	NY00
North Carolina	NC00
North Dakota	ND00
Ohio	OH00
Oklahoma	OK00
Oregon	OR00
Pennsylvania	PA00
Rhode Island	RI00
South Carolina	SC00
South Dakota	SD00
Tennessee	TN00
Texas	TX00
Utah	UT00
Vermont	VT00
Virginia	VA00
Washington	WA00
West Virginia	WV00
Wisconsin	WI00
Wyoming	WY00

5-3. International Service Areas.

5-3.1. International Identification Codes.

The following codes will be used when completing electronic rate transmission record requirements as defined in RFO Section 6.

5-3.1.1. International Country Codes.

Country	Code
Afghanistan	111A
Albania	120A
Algeria	1250
American Samoa	060A
Angola	1410
Antigua	1490
Argentina	150A
Armenia	101A
Australia – All other Points	160A
- Adelaide	16AD
- Brisbane	16BB
- Canberra	16CB
- Darwin	16DW
- Perth	16PH
- Sydney	16SD
Austria	1650

Azerbaijan	112A
Azores	735A
Bahamas	1800
Bahrain	1810
Bangladesh	1820
Barbados	1840
Belarus	102B
Belgium	1900
Belize	2270
Benin	103B
Bermuda	1950
Bolivia	2050
Bosnia-Herzegovina	104B
Botswana	2100
Brazil – all other points	220A
- Brasilia	22BB
- Recife	22RF
- Rio De Janeiro	22RJ
- Sao Paulo	22SP
Brunei	2320
Bulgaria	2450
Burkina Faso	9270
Burma	2500
Burundi	2520
Cambodia	2550
Cameroon	2570
Canary Islands	830C
Cape Verde	113C
Cayman Islands	2680
Central African Republic	2690
Chad	2730
Chile	2750
China (all other points)	2800
- Beijing	28BG
- Chengdu	28CU
- Guangzhou	28GU
- Shanghai	28SI
- Shenyang	28SG
Colombia	2850
The Republic of Congo	105C
Costa Rica	2950
Cote D'ivoire	106C
Croatia	4400
Cuba	3000
Cyprus	3050
Czech Republic	3100
Denmark	3150
East Timor	107D
Djibouti	3170
Dominican Republic	3200
Ecuador	3250
Egypt	9220

El Salvador	3300
England	925E
Equatorial Guinea	114E
Eritrea	108E
Estonia	115E
Ethiopia	3350
Fiji	3380
Finland	3400
France	3500
Gabon	3880
Gambia	116G
Georgia	109G
Germany	3940
Ghana	3960
Greece	4000
Grenada	117G
Guadeloupe	4070
Guam	170G
Guatemala	4150
Guinea	4170
Guinea-Bissau	119G
Guyana	4180
Haiti	4200
Hawaiian Islands of Hawaii, Kauai, Maui,. Oahu	210H
Holy See	120H
Honduras	4300
Hong Kong	4350
Hungary	4450
Iceland	4500
India	4550
Indonesia	4580
Iran	110N
*Iraq	110I
Ireland	4700
Israel	4750
Italy	4800
Jamaica	4870
Japan	490J
Jerusalem (added as a city under Israel)	111J
Jordan	5000
Kazakhstan	5250
Kenya	5050
Korea (South)	5150
Kosovo	110K
Kuwait	5200
Kyrgyzstan	121K
Laos	5300
Latvia	122L
Lebanon	5400
Lesotho	123L

Liberia	124L
Libya	112L
Lithuania	5420
Luxembourg	5700
Macedonia	125M
Madagascar	5750
Malawi	5770
Malaysia	5800
Mali	5850
Malta	5900
Marshall Islands	127M
Mauritania	5920
Mauritius	5930
Mexico – all other points	5950
- Ciudad Juarez, Chihuahua	59CJ
- Guadalajara, Jalisco	59GD
- Hermosillo, Sonora	59HM
- Matamoros, Tamaulipas	59MM
- Merida, Yucatan	59MR
- Mexico City, DF	59MC
- Monterrey, Nuevo Leon	59MT
- Nogales, Sonora	59NG
- Nuevo Laredo, Tamaulipas	59NL
- Tijuana, Baja California	59TJ
Micronesia	0630
Moldova	128M
Monaco	6070
Mongolia	129M
Morocco	6100
Mozambique	6150
Namibia	8210
Nepal	6250
Netherlands	6300
Netherlands Antilles	6400
New Zealand	6600
Nicaragua	6650
Niger	130N
Nigeria	6700
Northern Ireland	925I
Northern Mariana Islands - all other points	0690
- Saipan	069S
Norway	6850
Okinawa	490K
Oman	6160
Pakistan	7000
Palau	131P
Panama	7100
Papua New Guinea	7120
Paraguay	7150
Peru	7200
Philippines	7250

Poland	7300
Portugal	7350
Puerto Rico (main island only)	180P
Qatar	7470
Romania	7550
Russia – all other points	8250
- Moscow	82MC
- St. Petersburg	82SP
- Vladivostock	82VS
Rwanda	132R
Saint Lucia	7700
Sao Tome/Principe	133S
Saudi Arabia	7850
Scotland	925S
Senegal	7870
Serbia and Montenegro	113S
Sierra Leone	7900
Singapore	7950
Slovak Republic	114S
Slovenia	7890
Solomon Islands	789S
South Africa – all other points	8010
- Capetown	80CT
- Durban	80DB
- Johannesburg	80JB
- Pretoria	80PT
Spain	8300
Sri Lanka	2720
Sudan	8350
Suriname	8400
Swaziland	135S
Sweden	8500
Switzerland	8550
Syria	8580
Tahiti	350T
Taiwan	2810
Tajikistan	136T
Tanzania	8650
Thailand	8750
Togo	115T
Trinidad	205T
Tunisia	8900
Turkemenistan	116T
Turkey	9050
Uganda	9100
Ukraine	9280
United Arab Emirate	8880
Uruguay	9300
Uzbekistan	117U
Venezuela	9400
Vietnam	9450
Virgin Islands of St. Thomas	190V

and St. Croix	
Virgin Islands of St. John	200V
Western Samoa	9630
Yemen	9650
Yugoslavia	9700
Zaire	2910
Zambia	9900
Zimbabwe	8180

*Shipments to Iraq will be considered door-to-door but actually delivered to a military location within the Green Zone.

5-4. Taxpayer Identification Number (TIN).

Under the Debt Collection Improvement Act of 1996, all TSPs are required to furnish its TIN as part of its rate offer. A TIN is defined as a business entity's Employer Identification Number (EIN). Rate offers will not be accepted without a valid TIN on file.

SECTION 6 FORMAT REQUIREMENTS

6-1. Format Requirements.

TSPs or Rate Filing Service Providers submitting rate offers in response to this RFO, **MUST** submit their rate offers electronically either via the File Upload Module instructions located in Section 7 or via the filing capabilities of GSA's Transportation Management Services Solution (TMSS) system. TSPs or Rate Filing Service Providers submitting rate offers via File Upload must adhere to the following format requirements set out in RFO Section 6-2 below. TSPs filing rate offers using TMSS must contact the their Group Administrator for access to the rate filing module if they do not already have access within TMSS. TSPs may use the TMSS help screens for additional assistance with rate filing. TSPs have the option to modify rates globally or per traffic lane. Submissions received from TSPs or Rate Filing Service Providers not conforming to JUpload or TMSS record requirements will not be accepted by TMSS and the TSP will be notified as set in out in RFO Section 1-1.6.

Important Notes on Changes in Rate Filing Process:

1. All TSPs must obtain access to TMSS in order to keep their contact information current by updating such information online in TMSS.
2. The following record header types that were used in preceding rate filings are discontinued.
 - a. H2- TSP's Authorized Official
 - b. H3- TSP's Authorized Official Title
 - c. H4- TSP's Street Address
 - d. H5- TSP's City/State/Zip Code
 - e. H6- TSP's Telephone Number/Facsimile Number.
 - f. H7- TSP's Internet Address.
3. The fields in record types 'H2' to 'H7' are now available online in TMSS and should be updated by logging into the TMSS system to keep the information current.
4. Record type 'H1' is mandatory and all TSPs must file this record. This record now contains an additional field 'TSP's Government Representative' which was in record type 'H2' in preceding rate filings.
5. A new record replaces the earlier record type 'H2'. This is an **optional** record and should be filed only by a Rate Filing Service Provider [RFSP]. The information provided in this record will be used by TMSS for notifying any file processing related issues to the RFSP. The TSP will not receive any notifications if the rates are being filed by an RFSP.
6. The rate record has two additional fields a) Facsimile Number and b) Email Address. The email field is **mandatory** and all TSPs must file this record. Fax numbers are optional, but preferred. The email address provided in the rate record will be used subsequently by TMSS for booking notification. The email is expected to be associated with the booking office at the route level. If no such email can be provided at the route level a corporate level email Id should be provided in this record.
7. For booking notifications to be sent by TMSS to the TSPs, the government will consider offering a system-to-system level information exchange between TMSS and the TSP's system, in lieu of sending a booking request via e-mail. In such cases, the communication via e-mail addresses will be optional. TSPs interested in this approach are required to contact GSA's program office (FBL) at (703) 605-5618 and the Government will evaluate such requests for implementation.
8. When the rate file preparation is complete, it **MUST** be saved as an unformatted ASCII (Text Only) flat file (e.g. no tab characters, etc.) before attempting to transfer the file.

6-2. Header Records.

6-2.1. Header Record.

Record Field	Maximum Positions	Positions	Contents
Record ID	2	1-2	H1
SCAC	4	3-6	4 Digit Standard Carrier Alpha Code
Separator	1	7-7	\ [backslash]
TSP Name	45	8-52	Name of the carrier
Separator	1	53-53	\ [backslash]
Effective Date-- YYYYMMDD	8	54-61	Initial Filing, New Filings: must be 20091101 Late Filings, Supplemental Filings: 20100501
Separator	1	62-62	\ [backslash]
Taxpayer Identification Number	9	63-71	TIN/EIN assigned by the IRS to the TSP. (no dashes)
Separator	1	72-72	\ [backslash]
DUNS Number	9	73-81	Data Universal Numbering system, assigned by Dun & Bradstreet to the TSP. Do not use hyphen. Example: 123456789 If not entering a DUNS, use 9 spaces (space bar)
Separator	1	82	\ [backslash]
DUNS Extension	4	83-86	Do not use hyphen. DUNS extension cannot be completed if DUNS was not entered. Example: 1234 If not entering a DUNS extension, use 4 spaces (space bar)
Separator	1	87	\ [backslash]
TSP's Government Representative	45	88-132	Name of TSP's authorized official. If the name of the authorized official is longer than the allotted positions, abbreviate or use initials of first and/or middle name plus full last name.

6-2.2. Header Information of Rate Filing Service Provider (RFSP): Optional Record, required only when RFSP is filing rates on behalf of TSP.

Record Field	Maximum Positions	Positions	Contents
Record ID	2	1-2	H2
RFSP Code	4	3-6	4 Digit Code Assigned by GSA
Separator	1	7-7	\ [backslash]
RFSP's Name	45	8-52	Name of RFSP filing on behalf of the TSP
Separator	1	53-53	\ [backslash]
RFSP's Phone Number	12	54-65	Phone number of the RFSP. This number will be used to contact the RFSP for any rate filing related issues
Separator	1	66-66	\ [backslash]
RFSP's Fax Number	12	67-78	Fax number of the RFSP. This number will be used to contact the RFSP for any rate filing related issues
Separator	1	79-79	\ [backslash]
RFSP's Email Address	45	80-124	Email address of Rate Filing Service Provider. This email address will be used to send the JUpload file transmission and confirmation

6-2.3. Example.

H1ABCD\YOUNG MOVING AND STORAGE \20091101\132145678\12345DUNS\1234\KAnderson
H2HHGB\RATE FILING SERVICES, INC \888-555-1234\888-555-6789\JohnDoe@RFSI.COM

Note: If all positions are not utilized, spaces (use space bar) are required in the header record(s) identified in RFO Sections 6-2.1. and 6-2.2. If an entry is longer than the maximum number of positions, it will be automatically truncated to the maximum number of positions available.

6-3. Rate Record

Record Field	Maximum Positions	Positions	Contents
Tender Identifier	2	1-2	Enter "01" for GDTS , General Domestic Transportation Services; Enter "02" for ADTS , Agency Specific Domestic Transportation Services; Enter "03" for GDMS General Domestic Move Management Services; Enter "04" for ADMS Agency Specific Domestic Move Management Services; Enter "05" for GITS , General International Transportation Services; Enter "06" for AITs , Agency Specific International Transportation Services: (Use this code for off-shore shipments to/from CONUS & between off-shore points with FAADC) Enter "07" for GIMS , General International Move Management Services; Enter "08" for AIMS , Agency Specific International Move Management Services; (Use this code for off-shore shipments to/from CONUS & between off-shore points with FAADC)
Separator	1	3	Use a comma (,)
TSP Tender Number NOTE: A separate Tender Number should be assigned to identify each type of Tender Identifier, above.	4	4-7	TSP assigned offer number. May be numeric, alphabetic, or a combination. Must contain at least one character. If the other positions are not used, enter spaces (USE SPACE BAR).
Separator	1	8	Use a comma (,)
Agency ID	5	9-13	Domestic: For Tender Identifier 01,03 - ZERO FILL. For Tender Identifier 02,04 use AGENCY CODE IN SECTION 5.1. International: For Tender Identifier 05,07 - ZERO FILL. For Tender Identifiers 06,08 use AGENCY CODE IN SECTION 5.1.
Separator	1	14	Use a comma (,)
Origin	4	15-18	Domestic: <i>Interstate</i> -For Tender Identifiers 01, 02,03,04: Use SERVICE AREA CODE IN SECTION 5.2.1; <i>Intrastate</i> -For Tender Identifiers 01,02,03,04: Use SERVICE AREA

Record Field	Maximum Positions	Positions	Contents
			CODE IN SECTION 5.2.2 (For intrastate Alaska, use SERVICE AREA CODE IN SECTION 5.2.1) International: For Tender Identifiers 05,06,07,08: Use SERVICE AREA CODE IN SECTION 5-2.2 and 5.3
Separator	1	19	Use a comma (,)
Destination	4	20-23	Domestic: <i>Interstate</i> -For Tender Identifiers 01,02,03,04: Use SERVICE AREA CODE IN SECTION 5.2.1; <i>Intrastate</i> -For Tender Identifiers 01,02,03,04: Use SERVICE AREA CODE IN SECTION 5.2.2 (For intrastate Alaska, use SERVICE AREA CODE IN SECTION 5.2.1) International: For Tender Identifiers 05,06,07,08: Use SERVICE AREA CODE IN SECTION 5-2.2 and 5.3
Separator	1	24	Use a comma (,)
Transportation Percentage	4	25-28	Domestic including Alaska and Canada : For Tender Identifiers 01,02,03,04 - Bottom Line Discount: Enter the Bottom-Line Discount being offered; for example: 0045 (45%) International: For Tender Identifiers 05,06,07,08- Single-Factor Rate: Enter the Single Factor Rate being offered; for example: 0145 (145%); 0085 (85%).
Separator	1	29	Use a comma (,)
Category 1 Vehicle	6	30-35	Domestic (except Alaska): price per mile; example 000050 (\$.50). International (including Alaska): Flat price per vehicle less than 300 cubic feet; example: 000975 (\$975); 003900 (\$3900).
Separator	1	36	Use a comma (,)
Category 2 Vehicle	6	37-42	Domestic (except Alaska): price per mile; example 000050 (\$.50). International (including Alaska): Flat price per vehicle between 300–800 cubic feet; example: 000975 (\$975); 003900 (\$3900).
Separator	1	43	Use a comma (,)
Category 3 Vehicle	6	44-49	Domestic (except Alaska): price per mile; example 000050 (\$.50). International (including Alaska): Flat price per vehicle over 800 cubic feet; example: 000975 (\$975); 003900 (\$3900)
Separator	1	50	Use a comma (,)
Storage-in-Transit (SIT) Percentage	4	51-54	Domestic including Alaska and Canada: For Tender Identifiers 01,02,03,04 - SIT Discount: Enter the SIT discount being offered; for example: 0045 (45%) International: For Tender Identifiers 05,06,07,08- SIT Percentage: Enter the SIT percentage being offered; for example: 0145 (145%); 0085 (85%).
Separator	1	55	Use a comma (,)

Record Field	Maximum Positions	Positions	Contents
Accessorial	4	56-59	Domestic including Alaska and Canada : For Tender 01,02,03,04 - Accessorial Discount: ZERO FILL; example: 0000 International: For Tender Identifiers 05,06,07,08: Enter the Accessorial Services percentage being offered; for example: 0145 (145%); 0085 (85%).
Separator	1	60	Use a comma (,)
Unaccompanied Air Baggage (UAB)	4	61-64	Domestic: For Tender Identifiers 01,02,03,04 - Applies to Alaska shipments only: Enter the UAB percentage being offered; for example: 0045 (45%). For all points except Alaska ZERO FILL; example: 0000 International: For Tender Identifiers 05,06,07,08: Enter the UAB percentage being offered; for example: 0145 (145%); 0085 (85%). FOR DOSBG: ZERO FILL: Example: 0000
Separator	1	65-65	Use a comma (,)
Phone Number NOTE: When using an "800" number, remember that in some areas the number is not accessible in certain locations.	12	66-77	General Transportation: Phone number that requesting customer agency should utilize in order to book the shipment for this particular from/to rate application. The phrase LOCAL AGENT may be used. MMS Provider: Phone number must be a toll free number used to book shipments.
Separator	1	78-78	Use a comma (,)
Facsimile Number	12	79-90	Facsimile Number that requesting customer agency may utilize to contact TSP.
Separator	1	91-91	Use a comma (,)
Email Address	45	92-136	Email address that requesting customer agency must utilize in order to book the shipment for this particular from/to rate application. This email is expected to be associated with the booking office at the route level. If no such email can be provided at the route level a corporate level email Id must be provided in this record. Booking notifications will be sent to this email address.

6-3.1. Examples.

01,1234,00000,0100,1400,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
02,1236,DEADC,0700,1400,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
03,1300,00000,0100,1400,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
04,1301,FBPDC,1400,0100,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
05,1237,00000,210H,1410,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
06,1238,DOSDC,210H,925E,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
06,1238,FAADC,210H,180P,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
07,1302,00000,3940,210H,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
08,1303,FAAIN,210H,5150,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM
08,1303,FAADC,210H,CA00,0000,000000,000000,000000,0000,0000,0000,703-555-1234,703-555-1234,JDOE@XYZ.COM

TIPS:

1. Rate Edit Criteria: The following is a list of the rate edit criteria that GSA uses during the review and validation of carrier rate submissions to insure that the requirements as provided in this request are met.

Missing Header Record, Must provide record type H1
Invalid record type, Must be H1
Valid TSP's Government Representative must be provided
Invalid Taxpayer Identification Number
Invalid record type, Must be H2
RFSP's Name must be provided
Valid RFSP's Email Address must be provided
Invalid RFSP's SCAC number
Invalid SCAC number
Invalid Phone Number
Invalid Fax Number
Email ID is required
Invalid Move Management Phone Number
Invalid Domestic Origin
Invalid International Origin
Invalid International Origin for FAADC
Invalid Domestic Destination
Invalid International Destination
Invalid International Destination for FAADC
Invalid International Route
Invalid Domestic Service Pair Combination
Invalid Agency Code
Type 1,2,3,4 Records Rejected, No Domestic Transportation TPA on File
Type 1,2 Records Rejected, Carrier Not Authorized For General Domestic Transportation
Type 5,6,7,8 records Rejected. No International Bond on file.
Type 5,6,7,8 Records Rejected, No International TPA on File
Type 5,6,7,8 Records Rejected, Carrier Not Authorized for International Transportation
Domestic Records that contain rates over 100%
(40% offered discount means 60% of the rates/charges in the GRT; 100% offered discount means zero (0)% of the rates/charges in the GRT or no charge for the service)
Records that don't contain valid rates for Domestic Non-Alaskan Routes
Records that don't contain valid rates for Domestic; Alaskan Routes
Records that don't contain valid rates for International
Suspect Alaskan records with auto rates > \$20,000
Suspect Alaskan records with auto rates < \$5.00 (AK should be flat rate vs. cents per mile)
Suspect records auto rates < \$0.30
Not within the TSP's Approved Scope of Operation
Suspect records – Domestic Rates Discounted over 60%

2. International Discounts:

- (a) 40% offered discount means 40% of the baseline rate;
- (b) 100% offered discount means 100% of the baseline rate;
- (c) 115% offered discount means 115% of the baseline rate or 15% more than the base line rate.

3. If you submit a percentage of all zeros, this will be considered a rate related deficiency (Section 1.1.7).

4. If you submit an offer for the household goods shipment, either domestic and/or international, you MUST submit an offer for the UAB, POV, and accessorial. All rate offers for SRO DOSBG, the UAB field must be zero filled (Section 2-7.3):

- (a) All vehicle rates must be non-zero
- (b) UAB: Domestic, including Canada, is zero (0); International, and Alaska, must be non-zero, except for UAB is zero filled for SRO DOSBG.
- (c) All SIT must be non-zero
- (d) Accessorial; Domestic, including Alaska and Canada, is zero (0); International must be non-zero

SECTION 7 ELECTRONIC SUBMISSION

7-1. Rate Tender Transmission. The below information applies only to rate submissions using the Rate File Upload module within the TMSS HHG Rate Filing Module.

7-1.1. ELECTRONIC TRANSMISSION.

All electronic rate transmissions submitted in accordance with this request **MUST** be accomplished via the Internet utilizing the JUpload function within the TMSS HHG Rate Filing module or via the rate filing capabilities of TMSS as defined in RFO Section 1-1.5. Non electronic submissions will not be considered.

7-1.2. FORMAT REQUIREMENTS.

Format requirements, as set out in this RFO Section 6 must be strictly adhered to. Submissions received from TSPs or TSPs Rate Filing Service Providers not conforming to format requirements will be found unacceptable.

7-1.3. FILE PREPARATION.

In order to transfer the file via the JUpload, the file must be saved and transmitted as an unformatted ASCII (TEXT ONLY) flat file (i.e. no tab characters, etc.). The file must not have a top, bottom, right, or left margin.

Note: The type of software you will be utilizing will determine what must be done to prepare the file for transmission.

7-1.3.1. File Naming Convention.

Implementation of the Transportation Management Services Solution (TMSS) has created the need for the development of a File Naming Convention. This File Naming Convention applies to any initial, new, late, or supplemental rate offer(s) transmitted in accordance with the RFO.

FILE NAME	MAXIMUM POSITIONS	POSTIONS	CONTENTS
Prefix	3	1-3	Must be HHG
TSP's SCAC	4	1-4	RFSP: If transmitting rates on behalf of a TSP, enter TSP's SCAC. Do not append any characters if the SCAC assigned to you is less than four (4) positions.
Rate File Number	3	5-8	A running serial number starting with 001
Extension			File Extensions will NOT be supported.

Example of filenames:

File name where assigned SCAC has four positions: HHGABCD001 where 'ABCD' is the SCAC

The TSP can send one or more files for rate filing. The TSP can send one or more rate types in a single file. It is strongly recommended that the number of files be kept to a minimum by combining multiple rate types. Irrespective of the number of files transmitted a 3-digit file number is required.

Examples of multiple filenames for a SCAC:

TSP transmitting only one file: File Name: HHGABCD001

TSP transmitting two files: First File Name: HHGABCD001, Second File Name: HHGABCD002

TSP transmitting three files: First File Name: HHGABCD001, Second File Name: HHGABCD002, Third File Name: HHGABCD003.

If as a TSP or Rate Filing Service Provider, you are unsure as to your firm's SCAC or code in GSA's CHAMP, contact Brian Kellhofer as identified in RFO Section 1-6.

The File Naming Convention identified above **MUST be strictly adhered to. If your firm submits multiple rate files on the same day, files named the same will be overwritten; therefore, it is extremely important that files submitted on the same day have different names. Failure to do so will result in the rate offer(s) not being picked up from the TSPs or TSPs Rate Filing Service**

Provider Upload directory and/or automatic rejection of the rate offer(s). TSPs will not receive Email or Fax notifications for transmitting files with non-standard file names.

7-1.4. ACCESSING JUpload Module.

In order to access the JUpload Module, your TMSS Group Administrator must first designate who will have access to this module and grant them access via TMSS. The administrator can do this by selecting the Account Information link from the main screen. This takes them to the Account Info-Update Profile screen, where they can select the User List. They will then be able to select the applicable user(s) and check the "Allow Upload" toggle button from the available menu. They will also need to ensure that the "Rate File" toggle button is also checked. Once access has been granted and the rate filing window has been opened, the specified user(s) will have the UpLoad Rate File Link available from the Review/Edit HHG Rates screen within the HHG Rate Filing Module.

A. When your rates are ready for submission, the User will click on the Upload Rate File Link. At that point, the module will load and bring you to a login screen to authenticate to the server. Java is required to allow for proper loading of the module. If Java is not currently installed on the system, the user will be given a link that will take them to a site for a free download.

B. At the login screen, you will be asked to input a User Name & Password. This User Name and Password is the same as you used for annual rate submissions via FTP. This is not the same User Name and Password you use to log into TMSS. If you do not know your User Name and Password, please contact the PMO in Kansas City.

C. Once you have logged in, the easiest way to get acclimated with the module is to view the Help File. This will walk you through the complete file upload process.

7-1.4.1. UPLOAD DIRECTORY ACCESS.

Once you have uploaded the file using the File Upload Module, you may verify that your firm's file was successfully transmitted. If the file doesn't appear in your firm's directory, you will need to "Upload" the file again. This will only assist you in verifying that your firm's rate offer file was transferred successfully and WILL NOT verify that the contents of your firm's rate offer file have been formatted correctly.

A. To access your JUpload directory, click on the File Download link from the main menu. A pop up window will appear requesting a User Name and Password. Enter the same User Name and Password that you used to access the File Upload Module. You will then be taken to a directory tree. Scroll down to find your firm's folder, which will be identified by its Standard Carrier Alpha Code (SCAC). You will then be able access your folder and verify that the file(s) are present. NOTE: This will only allow you to verify that your file is present in the directory. You will need to follow the provisions of 7-1.5 below to check for error reports and acceptance of rate records in TMSS.

7-1.5. Confirming Rate Transmission.

Everyday during the rate filing window at 10:00am, 2:00pm, 6:00pm, and 10:00pm CST, an automated process will search the rate files uploaded that day by TPs and RFSPs and process them. An e-mail confirmation acknowledging the receipt and processing of the file will be sent to the TSP's e-mail address OR the RFSP's email address if an RFSP has filed on behalf of the TSP. The e-mail will contain the number of records processed and the number of errors encountered. In order to receive timely notifications on the outcome of file processing it is essential that a correct e-mail address be kept on file. Error files will be generated and placed in the firm's directory and will be named as HHGSCAC999ERR where SCAC is the SCAC of the TSP (Not the RFSP), 999 is the original file number assigned by the TSP or RFSP. TSPs and RFSPs will not have an opportunity to correct any errors detected in a file submitted during the 10:00pm CST validation on the closing date **of October 15, 2009 or March 29, 2010**. You need to connect to your directory via the File Download Module, using the instructions referenced in 7-1.4.1 (A) to download the error file(s) if any. TSPs and RFSPs will receive notification of rate filing deficiencies in accordance with RFO Section 1-1.7.

Traffic History 2008			
Domestic			
	Inbound	Outbound	Intra
Alberta	8	3	-
Alaska	106	217	33
Alabama	119	150	25
Arkansas	113	131	9
Arizona	598	507	188
British Columbia	25	8	-
California	824	913	311
Colorado	482	415	56
Connecticut	46	63	1
District of Columbia	529	110	-
Delaware	22	20	-
Florida	605	688	134
Georgia	519	460	29
Iowa	66	102	18
Idaho	197	188	54
Illinois	202	333	26
Indiana	107	161	5
Juneau	5	2	-
Kansas	115	149	30
Kentucky	111	160	9
Louisiana	198	127	13
Massachusetts	115	212	3
Manitoba	1	-	-
Maryland	1335	1151	20
Maine	40	42	2
Michigan	93	200	26
Minnesota	168	205	35
Missouri	176	198	34
Mississippi	112	130	14
Montana	270	209	72
North Carolina	303	312	33
North Dakota	86	103	40
Nebraska	134	116	34
New Hampshire	39	45	-
New Jersey	133	266	6
New Mexico	373	340	59
Nova Scotia	1	6	-
Nevada	192	225	21
New York	223	356	23
Ohio	167	223	13
Oklahoma	178	137	25
Ontario	43	21	-
Oregon	357	262	111
Pennsylvania	257	334	63
Quebec	8	11	-
Rhode Island	19	34	-
South Carolina	195	171	14
South Dakota	167	160	64
Tennessee	226	257	20
Texas	673	675	252
Utah	229	229	39
Virginia	1440	1192	59
Vermont	41	30	-
Washington	298	338	54
West Virginia	134	119	10
Wisconsin	127	157	37
Wyoming	211	155	38

ITGBL Local Agents

Country: Afghanistan

Post: Kabul

Bureau: SCA

Local Agents:

3) Agility Project Logistics
Kabul, Afghanistan
POC: Izhar Qureshi, Country Manager
Cell: 93 799 329 080
Cell: 93 70 210 899
Cell (Dubai) 971 50 652 1712
Satellite: 88216 2150 0051
Email: izharq@transoceanic.com
Website: <http://www.agilitylogistics.com>
Website: <http://www.transoceanic.com>
Stateside: 703-336-5339 Gregory Sims,
Supervisor, HHG

2) AES Cargo
Share-E-Naw, Charahi Ansari
Kabul, Afghanistan
POC: Greg Forgrave
Tel: 93-70-296-492
Cell: 93-70-274-374
Email: gregory.forgrove@aescargo.com

1) PAXTON International
House #1, Corner of Shura and Park Streets
Karte Seh
Kabul, Afghanistan
POC: Wali Mohammad Wasif
Tel: 93 (0) 70 295 329
Cell: 0093 (0) 700 29 53 29
Email: kabul@paxton.com Website:
www.paxton.com

Country: Albania

Post: Tirana

Bureau: EUR

Local Agents:

2) AGS Tirana
Ish Kombinati I Tekstileve
Fabrika e Ngyrosjes
Tirana, Albania
POC: Genti Jacellari
Tel: 355 4 352 560 x113
Fax: 355 69 208 6315
Email: agstirana@icc.al.eu.org

1) AES Cargo/ Move One
Rruga "Brigada e VIII"
P. Teknoprojekt Sh.2 Ap 3/2 Nr. 33/1
Tirana, Albania
POC: Glenda Pajo
Tel: 355 4 258 103
Cell: 355 69 206 7269
Email: albania@moveonerelo.com

ITGBL Local Agents

Country: Algeria

Post: Algiers

Bureau: NEA

Local Agents:

1) Deminter Algeria
Rue Lakhder
Manaa Cite 19 & 2 BT C No. 1
Ben Aknoon
Alger, Algerie
POC: Mr. Mohamed Meghiref, GM
Tel: 213-21-91-57-92/ 213-21-91-57-94
Fax: 213-21-91-67-62/ 213-21-91-24-82
Cell: 213-61-51-27-38 Madjid Meghiref Cell: 213-550 614 494 Amine Meghiref
Email: deminter@wissal.dz

2) Algeria Moving and Shipping
13 Lot Beau Sejour La Sapiniere
No. 7 Birmandreis
Algers, Algeria
POC: Mme. Ahlem Menar, GM
Tel/Fax: 213-21-56-48-53
Cell: 213-0770-415-261

Country: Angola

Post: Luanda

Bureau: AF

Local Agents:

3) TransPiramide, LDA
Travessa da Se, Ingombota
Luanda, Angola
POC: Rodrigo Celestino Junior
Tel: 244 222 396 207/ 928 149 533/ 912 519 039
Fax: 244 222 393 322
Email: inf-transpiramide@hotmail.com
for inbound shipments only, not for pack outs.

1) EMP-TRANS
Cargo Center Lds.
Rua Gastao de Sousa Dias
Nr. 6 r/c Luanda, Angola
POC: Hugo Silva or Rodrigo Junior
Tel: 244-222-324632 or 244-222-321840
Email: cargocenter@ebonet.net

2) Africa International Removals LDA/AGS Frasers
Angola
Rua do Futungo
Bombas de gasolina de Sonangol "Mirantes"
Atras do restaurante "Girassol"
CP 5040 Luanda, Angola
POC: Mr. Gilles de Matos, Director General,
Branch Manager
Tel: (00244) 228 740 427
Cell: (00244) 923 71 46 44
Skype: manager_agsangola

ITGBL Local Agents

Country: Argentina

Post: Buenos Aires

Bureau: WHA

Local Agents:

2) Lift Van International
Ruta 202, Nro. 3449
Don Torcuato, Buenos Aires, Argentina
POC: Tom Evans
Tel: 4741-7447
Email: administration@liftvan.com

3) Tanspack Argentina
Azopardo 1345
1107 Buenos Aires, Argentina
Tel: 4300-4045
Email: info@transpack.com.ar

1) Argentina International Moving SRL
Suipacha 612, 3rd Floor Office E
1008 Buenos Aires, Argentina
POC: Daniel Oviedo
Tel: 54-11-4325-0500
Email: Argenmove@argenmove.com.ar

Country: Armenia

Post: Yerevan

Bureau: EUR

Local Agents:

3) North-South Transport
4 Charentz Street, Apt. 121
Yerevan 0010, Armenia
POC: Irhan Kent
Tel: 374-10-571399
Email: irhankent@ns-trans.com
* shipping only, no packing*

2) Globalink
38/28 Ashtots Avenue
Yerevan, Armenia
POC: Rajiv Nagri
Tel: 374-10-539197
Email: r.nagri@globalinkllc.com

1) Gosselin Yerevan
2/6 Gyulbekyan Street
Yerevan, Armenia
POC: Vahram Jordan
Tel: 374-10-268678/ 374-91-402445
Email: nomad@arminco.com

ITGBL Local Agents

Country: Australia

Post: Canberra

Bureau: EAP

Local Agents:

1) Allied Pickfords
184 Gilmore Road
Queanbeyan, NSW 2620
POC: Calvin Walters
Tel: 61-2-6298-8403
Fax: 61-2-6297-8572
Email:
Calvin.Walters@alliedpickfords.com.au
*** Bonded Facility ***

4) Crown Relocations
Unit 2/42 Bedford Street
Queanbeyan NSW 2620
POC: John Cole
Tel: 61 2 6299 2100
Fax: 61 2 6299 2118"

3) Wridgways
39-41 Endurance Road
Queanbeyan NSW 2620
POC: Jody Went
Tel: 61 2 6297 5444
Fax: 61 2 6299 2253
E-mail:
Jody.Went@wridgways.com.au ***
Bonded Facility ***

2) Grace Removals Group
28 Sheppard St.
Hume ACT 2620
POC: Peter Millington
Tel: 61-2-6260-1344
Fax: 61-2-6260-1587
email: pmillington@grace.com.au *** Bonded
Facility ***

Post: Melbourne

Bureau: EAP

Local Agents:

3) Grace Removals Group
195/201 Princess Highway, Hallam
Victoria, Australia
Tel: 613 9796 5155
Fax: 613 9796 5221

1) Wridgways International
93 Heatherdale Road, Ringwood
Victoria, Australia 3134
POC: Doug Goodear
Tel: 613 9797 1533
Fax: 613 9873 4919
Email: douge@wridgways.com.au ** bonded
facility **

2) Allied Pickfords
228 Greens Road, Dandenong
Victoria, Australia 3134
POC: Ron Gates
Tel: 613 9797 1533
Fax: 613 9797 1555
Email: Ron.Gates@alliedpickfords.com.au **
bonded facility **

Post: Perth

Bureau: EAP

Local Agents:

ITGBL Local Agents

Post: Sydney

Bureau: EAP

Local Agents:

1) Unigroup Worldwide UTS - Chess Moving
13 Bessemer Street
Blacktown NSW 2148
Australia
POC: Jan Skidmore
Tel: 61 (02) 9671 8428
Fax: 61 (02) 9671 8485
Email: JanS@chessmoving.com.au
Website: www.chessmoving.com.au ** bonded
facility **

2) Allied Pickfords
Unit 2, 1 Foundation Place
Pemulwuy, NSW, 2145
Australia
POC: Charles Bryceland, International Product
Manager N.S.W.
Tel: 61 (02) 8868 2818
Fax: 61 (02) 8868 2882
Cell: 0438600627 ** bonded
facility **

4) Wridgways
14 Epic Place
Villawood NSW 2163
Australia
POC: Matthew Philpott, Import Manager
Tel: 61 (02) 9645 7706 (Direct); 61 (02) 9645
7700 (Switchboard)
Fax: 61 (02) 9644 7111
Cell: 61 419418081
Email: matthew.philpott@wridgways.com.au
** customs bonded facility **

3) Grace Removals Group
4 Tucks Road
Seven Hills NSW 2147
Australia
POC: Kirsty Payne EXPORTS
Tel: 61 (02) 98385669
Fax: 61 (02) 98385751
Email: kwright@grace.com.au
POC: Chris Beresford EXPORT SHIPPING
Tel: 61 (02) 9838 5640
Email: cberesford@grace.com.au
POC: Thi Nguyen IMPORTS
Tel: 61 (02) 98385634
Fax: 61 (02) 98385751
Email: importsyd@grace.com.au
Website: www.grace.com.au
** customs bonded facility **

ITGBL Local Agents

Country: Austria

Post: Vienna

Bureau: EUR

Local Agents:

1) A. Kuhner and Sohn GmbH
Girakstasse 15
A-2100 Korneuburg
Vienna, Austria
POC: Erich Bauer-Kuhner
Tel: 43 2 262 74544/10
facility **

** bonded

2) Lang Worldwide Moving
Spedition Lang GMBH
Obachgasse 4
A-1220 Vienna, Austria
POC: Ms. Karin Lang, Manager
Tel: 43 1 512-5201/0
Email: K.lang@lang-moving.at

**bonded facility **

3) E. Fall
International Movers
Hans Fronius Str. 13
A-2380 Perchtoldsdorf
Vienna, Austria
POC: Otto Schmideg, Manager
Tel: 43 1 865-9533
Email: otto.schmideg@e-fall.com

Country: Azerbaijan

Post: Baku

Bureau: EUR

Local Agents:

3) Global Link Caspian
37 Khojaly Str., Silkway Business Center
Baku AZ1025 Azerbaijan
"POC: Mir Junaid Ahmed, Branch Manager "
Tel: 994 12 447 3111
Fax: 994 12 4473016
Email: j.ahmed@globalinkllc.com

1) Gosselin Ltd., Baku-Azerbaijan
8 Nizami Str. 135
Baku, Azerbaijan
Tel: 994 12 5981920
Fax: 99412 598-1921
POC: Samir Hasanov, Branch Manager (Baku-Azerbaijan)
Email: hsnomadexpress@azdata.net
POC: John Braeckevelt, Coordinator (Caucasus & Central Asia)
Email: johnb@georgia.gosselwmm.com

2) Interdean Ltd.
Shamsi Badalbeyli str. 81/26
AZ1014 Baku, Azerbaijan
POC: Mr. Vagiv Samosud
Tel: 994 12 4474346
Fax: 994 12 4973570
Cell: 994 50 210 7384
Email: vagif.samosud@interdean.com

ITGBL Local Agents

Country: Azores

Post: Ponta Delgada

Bureau: EUR

Local Agents:

Agencia de Navegacao Oceanica. Lda.
Av. Alvaro Martins Homen #21
9760-412 Praia da Victoria
Terceira, Azores
POC: Fernando Lima
Tel: 295512080
Email: Fernando.lima@agoceanica.com **
bonded facility **

Oldemiro Cardoso Coelho & Herdeiros
Volta do Paul, #4
9760-512 Praia da Victoria
Terceira, Azores
POC: Mr. Hilario
Tel: 295512917
Fax: 295512943
Email: Occpv@iol.pt ** bonded
facility **

Transpac
Canada do Vigario #2
9760-310 Lajes VPV
Terceira, Azores
POC: Alfredo Goulart
Tel: 295517199
Email: Transpac@viaoceanica.com ** bonded
facility **

Country: Bahamas

Post: Nassau

Bureau: WHA

Local Agents:

2) Tropical Brokerage Services
Soldier Road, PO Box N-8294
Nassau, The Bahamas
POC: Patricia Coleby, Carlton Coleby, Wade
Wallace
Tel: 242 393-3524/ 0150/ 6210
Fax: 242 393-6342 or 394-1013
Email: TBS@coralwave.com ** bonded
facility for air shipments only**

1) Martin's Moving
POB N-834
Nassau, the Bahamas
POC: Jeff Martin
Tel: 242 393-1173 or 242 393 2688
Fax: 242 393-6925 Email:
martinmoving@yahoo.com

3) Superior Packing and Moving
PO Box CB 11069
Nassau, The Bahamas
POC: Jackie Rodgers
Tel: 242 328-3526
Fax: 242 326-1096

ITGBL Local Agents

Country: Bahrain

Post: Manama

Bureau: NEA

Local Agents:

1) Circle Freight International
P.O. Box 5069
Manama, Kingdom of Bahrain
POC: Sunil Kumar
Tel: 973-17-735-355 or 973-17-731-904
Fax: 973-17-735-193
Email: Sunil@circlefreight.com.bh

2) Gulf Packing Services
F/34 Bldg. 310, Rd. 3411, Area 334 Mahooz
P.O. Box 5035
Manama, Kingdom of Bahrain
POC: Mr. Mahmood
Tel: 17749040
Fax: 17749020

Country: Bangladesh

Post: Dhaka

Bureau: SCA

Local Agents:

Homebound Packers and Shippers Ltd.
SW(A) 26, Gulshan Avenue
Dhaka, Bangladesh
POC: Mr. Henry Jacob
henry.jacob@homebound.com.bd
Tel: 880-2-9894745
Fax: 880-2-8823519

Country: Barbados

Post: Bridgetown

Bureau: WHA

Local Agents:

1) Michael Greaves Associates
Carmichael House
Carmichael
St. George, Barbados
POC: Mr. Michael Greaves, Managing Director
POC: Mr. Karl Greaves, Operations Manager
Tel: 1-246-426-2417
Fax: 1-246-435-1847
Email: mgreavesassoc@sunbeach.net

ITGBL Local Agents

Country: Belarus

Post: Minsk

Bureau: EUR

Local Agents:

3) Interdean International Relocation
Novocheryomushkinskaya 61, Floor 3
117418 Moscow, Russia
POC: Mr. Anatol Cebotaru
Tel: 7 (495) 933 5232 (Moscow)
Tel: 43 1 8654706 - 1 (Vienna)
Email: anatol.cebotaru@interdean.com

2) Corstjens Worldwide Movers Riga
Katlakalna 1
LV 1073 Riga, Latvia
POC: Mr. Dzintars Murnieks
Tel: 371 7 800 800
Fax: 371 7 800 801
Email: info@corstjens.lv

1) Calenberg Vilnius, UAB International Movers
Bukiskes, Avizieniai
LT-14182 Vilniaus raj., Lithuania
POC: Mr. Andrejus Lisovskis
Tel: 370 5 2430004
Fax: 370 5 2430005
Email: calenberg.vilnius@takas.lt;
info@kraustymai.lt

Country: Belgium

Post: Antwerp

Bureau: EUR

Local Agents:

Gosselin World Wide Moving
Belcrownlaan 23 - 25
2100 Antwerp, Belgium

Post: Brussels

Bureau: EUR

Local Agents:

3) Putters International
Erasmuslaan 30
B-1804 Cargovil-Zemst
POC: Dany Vandenput
Tel: 00-32-2-255-8091
Email: Dany.vdp@putters.be

2) Interdean
JB Vinkstraat 9
B-3070 Kortenberg
POC: Lynn Appelt
Tel: 00-32-2-758-0444
Email: lynn.appelt@interdean.com

1) Gosselin World Wide Moving
Belcrownlaan 23
2100 Deurne
POC: Edithe Verhoeven
Tel: 00-32-3-360-5508
Email: edithe@gosselin.be

ITGBL Local Agents

Country: Belize

Post: Belmopan

Bureau: WHA

Local Agents:

1) Mark Green
3 Guerrero Street
Belize City, Belize
POC: Mark Green
Tel: 501-662-1058

2) Peter G. Searle
1 ½ Miles Northern Highway
Belize City, Belize
POC: Peter Searle
Tel: 501-223-0384
Fax: 501-223-3902
Email: searlefam@btl.net

3) Miguel Pariente
1053 Graduate Crescent
Belize City, Belize
POC: Miguel Pariente
Tel: 501-223-7833
Fax: 501-223-1837
Email: mbpariente@btl.net

Country: Benin

Post: Cotonou

Bureau: AF

Local Agents:

2) Group Kajebau
04 BP 452
Cotonou, Benin
POC: Mr. Jean Chrysostome
Tel/Fax: 229 30 90 06
Cell: 40 53 99
Email: Kajebau@yahoo.fr

1) Carl Dork International Sarl
Carre 1166 Cadjedoun 04
04 BP 0714
Cotonou, Benin
POC: Mr. Thomas Sossa
Tel/Fax: 229 30 40 73
Cell: 229 90 10 76
Email: Carldork@firstnet.bj

3) AGS, Benin
BP 417
Cotonou, Benin
POC: Guillaume Dehem
Tel: 229 31 78 18/90 82 83
Fax: 229 31 78 05

4) AEROTACTIC Sarl
Zone Fret Aéroport International Cardinal Bernard
Gantin
04 BP 0131 Cadjéhoun
Cotonou, enin
Augustin K. Agossou
Tel (+229) 21 30 88 20
Cell (+229) 97 77 32 78
E-mail: aertact@beninweb.org
for UAB customs clearance

POC:

ITGBL Local Agents

Country: Bermuda

Post: Hamilton

Bureau: EUR

Local Agents:

Best Shipping
6 Addendum Lane South
Pembroke HM07
Bermuda
POC: David Sousa or Steven Souza
Tel: 441-292-8080
Email: dsousa@best.bm;
ssousa@best.bm
warehouse **

** bonded

Country: Bolivia

Post: La Paz

Bureau: WHA

Local Agents:

3) Express Cargo
POC: Arsenio Nina
Tel: 591 2 236 1111
Fax: 591 2 237 8406; 2 231-1842
Cell: 591 719-53915
Email: expresscarguers@zuper.net

2) Inbolpack
POC: Lic. Ernesto Saavedra
Tel: 591 2 231 7070
Fax: 591 2 239-2036
Cell: 591-715-42319
Email: inbolpack.lpz@inbolpack.net

1) Bolivian Movers
POC: Eduardo Vargas
Tel: 591 2 222-6434
Fax: 591 2 222-8143
Cell: 591 720-79189
Email: bolmover@ceibo.entelnet.bo

4) Faros
POC: Adolfo Rospigliosi
Tel: 591 2 224-5469
Fax: 591 2 224-0758
Cell: 591 706-14080
Email: farosmovers@yahoo.es

ITGBL Local Agents

Country: Bosnia-Herzegovina

Post: Banja Luka

Bureau: EUR

Local Agents:

AES Cargo
Ismeta Alajbegovica Serbe 30
Stup, Sarajevo
Bosnia -Herzegovina
POC: Mr. Fuad Merzic or Mr. Bojan Simunovic
Tel: 387 33 465 689
Fax: 387 33 468 192

AGS Sarajevo
Luzansko Polje 7
Ilidza, Sarajevo
Bosnia - Herzegovina
Tel: 387 33 761 460
Fax: 387 33 761 461

Intereuropa RTC Ltd. Co.
Halilovici 12, Sarajevo
Bosnia - Herzegovina
POC: Mr. Meho Bavic
Tel: 387 33 468 153
Fax: 387 33 468 154

Post: Mostar

Bureau: EUR

Local Agents:

Intereuropa RTC Ltd. Co.
Halilovici 12, Sarajevo
Bosnia - Herzegovina
POC: Mr. Meho Bavic
Tel: 387 33 468 153
Fax: 387 33 468 154

AGS Sarajevo
Luzansko Polje 7
Ilidza, Sarajevo
Bosnia - Herzegovina
Tel: 387 33 761 460
Fax: 387 33 761 461

AES Cargo
Ismeta Alajbegovica Serbe 30
Stup, Sarajevo
Bosnia -Herzegovina
POC: Mr. Fuad Merzic or Mr. Bojan Simunovic
Tel: 387 33 465 689
Fax: 387 33 468 192

ITGBL Local Agents

Post: Sarajevo

Bureau: EUR

Local Agents:

1) AES Cargo ***
Ismeta Alajbegovica Serbe 30
Stup, Sarajevo
Bosnia -Herzegovina
POC: Mr. Fuad Merzic or Mr. Bojan Simunovic
Tel: 387 33 465 689
Fax: 387 33 468 192 *** Bonded
Facility ***

2) AGS Sarajevo
Luzansko Polje 7
Ilidza, Sarajevo
Bosnia - Herzegovina
Tel: 387 33 761 460
Fax: 387 33 761 461

3) Intereuropa RTC Ltd. Co. ***
Halilovici 12, Sarajevo
Bosnia - Herzegovina
POC: Mr. Meho Bavic
Tel: 387 33 468 153
Fax: 387 33 468 154 ***** Bonded
Facility *****

Country: Botswana

Post: Gaborone

Bureau: AF

Local Agents:

3) Crown Relocations
Plot 22098, Unit 3/A/3 Western Industrial Estates
Gaborone West, Private Bag
Bontleng, Gaborone, Botswana
POC: Jannie van der Merwe
Tel: 267 395 6694/ 3907171
Fax: 267 395 6694
Email: jvandermerwe@crownrelo.com ** bonded
facility **

2) AGS Frasers International
Plot 14398, off new Lobatse Road
Gaborone West Industrial
P.O. Box 201874
Gaborone, Botswana
POC: Antoine Dequesnay
Tel: 267 392 2558
Fax: 267 392 5030
Email: sales@agsfrasers.co.bw;
antoined@agsfrasers.co.bw ** bonded
facility **

1) Elliott International
Plot 22098, Unit 4/B/2 BDC Western Industrial
Estate
Gaborone West
P.O. Box 2044
Gaborone, Botswana
POC: Aubrey Bowles
Tel: 267 491 2531
Fax: 267 391 2726
Email: gaborone@elliott.co.bw;
Aubrey.bowles@elliott.co.bw ** bonded
facility **

ITGBL Local Agents

Country: Brazil

Post: Brasilia

Bureau: WHA

Local Agents:

2) Granero Transportes Ltda.
STRC Trecho 3, Conjunto B, Lote 4
Brasilia DF Brazil, CEP: 71.225-500
POC: Fausto Rocha Ribeiro, Int'l Dept. Manager
Tel: 5561 3233 3070
Fax: 5561 3234 2716
Email: bsb-internacional@granero.com.br
Website: www.granero.com.br

1) Fink Transportes S.A. ***
STRC Trecho 2, Conjunto D lotes 1-2
CEP: 71225-524, Brasilia DF., Brazil
POC: Mr. Arnaldo Assis, Director
Tel: 55 61 3233 1880
Fax: 55 61 3233 1999
Email: arnaldo.fink@terra.com.br **** following
customs clearance, secure warehouse facility ***

Post: Recife

Bureau: WHA

Local Agents:

1) Transportes Frey
Rue Carlos Pena Filho
170 Jiquia Recife - PE 50850-030 Brazil
POC: Antonio Gomes, Jr.
Tel: 55-81-3428-3277
Fax: 55-81-3428-7791
Email: mfrey@hotlink.com.br

Post: Rio De Janeiro

Bureau: WHA

Local Agents:

3) Crown Relocations
Estrada dos Bandeirantes, 5837
Curica
Rio de Janeiro - cep: 22780-080
Rio de Janeiro, Brazil
POC: Ms. Julia Barbosa, General Manager
Tel: 55 21 2441 5170
Email: j.barbosa@crownrelo.com

2) Metropolitan Transport S.A.
Rodovia Presidente Dutra, 2550
Pavuna
Rio de Janeiro - cep: 21535-050
Rio de Janeiro, Brazil
POC: Jose Augusto de Almeida, General Manager
Tel: 55 21 3369-4950/ 49999
Email: j.augusto@metropolitan.com.br

1) Transportes Fink S.A.
Estrada dos Baneirantes, 2.856
Jacarepagula
Rio de Janeiro - cep: 22775-110
Rio de Janeiro, Brazil
POC: Ms. Laua Ganon, General Manager
POC: Ms. Jania Pirete (in/out shipments
Supervisor)
Tel: 55 21 3410-9700
Email: jpirete@fink.com.br

ITGBL Local Agents

Post: Sao Paulo

Bureau: WHA

Local Agents:

1) Fink Transportes S.A.
Rua Cardeal Santiago Luiz Copello, 81
CEP: 05308-000 Sao Paulo - SP - Brazil
POC: Cristiane Balista, Director
Tel: 55 11 3839 5401
Fax: 55 11 3835 3366
Email: cbalista@fink.com.br

2) Metropolitan Transports S.A.
Av. Piracema, 600
06460-030 - Tambore - Barueri - SP - Brazil
POC: Fabricio Bertoldo, Manager; Patrick Ohara, Manager
Tel: 55 11 4166 2713; 55 11 4166 2722
Fax: 55 11 4191 1080
Email: fabricio.bertoldo@metropolitan.com.br
Email: Patrick.ohara@metropolitan.com.br

3) G-Inter Transportes Internacionais Ltda.
Av. Fernando Cerqueira Cesar Coimbra, 210
06465 090 - Alphaville - Barueri - SP - Brazil
POC: Mr. Renato Lima, Director
Tel: 55 11 4208 9604
Fax: 55 11 4208 9610
Email: renatolima@g-inter.com.br

Country: Brunei

Post: Bandar Seri Begawan

Bureau: EAP

Local Agents:

Morley & Co. (B) Sdn. Bhd.
7A Jln Sg. Buloh II
Spg. 705, Jln Muara BU 1329
Negara Brunei Darussalam
POC: Paul Morely Charles, General Manager
Tel: 673-279-0563/ 279-0705/ 279-0569
Fax: 673-279-0563
Email: morley@brunet.bn

ITGBL Local Agents

Country: Bulgaria

Post: Sofia

Bureau: EUR

Local Agents:

2) Matrix Relocations
Building 12, Business Park Sofia
1766 Sofia, Bulgaria
POC: Denitsa Videnova
POC: Valeri Ananiev, Country Manager
Tel: 359 2 807 6633 / 359 2 807 6635 (direct line Videnova)
Fax: 359 2 807 6639
Cell: 359 88 752 4556 (Videnova) / 359 88 897 2775 (Ananiev)
Email: denitsa.videnova@matrixrelo.com
Email: valeri.ananiev@matrixrelo.com
Website: www.matrixrelo.com

1) ORBIT Ltd.
International Forwarding and Moving
51, Podporuchik Jordan Todorov Str.
1540 Sofia, Airport Area, Bulgaria
POC: Ludmil Rangelov, Manager or Rossitsa Chafalanova, Operator
Tel: 359 2 970 6300/400/500 or 359 2 970 6311
Cell: 359 89 990 3339 Rangelov
Cell: 359 89 866 9016 Chafalanova
Fax: 359 2 970 6333
Email: hhgs@orbit.bg; lrangelov@orbit.bg; rchafalanova@orbit.bg

Country: Burkina Faso

Post: Ouagadougou

Bureau: AF

Local Agents:

2) TRANS'DEM
01 BP 163 Ouagadougou 01, Sector 15 Ouaga 2000
Rue de la Jeunesse
Ouagadougou, Burkina Faso
POC: Bachetta Laurent
Tel: 226-50-37-67-30
Fax: 226-50-37-67-31
Email: transdem@fasonet.bf

1) AGS Worldwide Movers
Zone du Bois, 01 BP
1767 Ouagadougou, Burkina Faso
POC: Frederic Leomant, Branch Manager
Tel: 226-50-36-16-79
Fax: 226-50-36-12-24
Email: direction-burkinafaso@agsmovers.com

ITGBL Local Agents

Country: Burma

Post: Rangoon

Bureau: EAP

Local Agents:

Crown Relocations (Crown Worldwide Movers)
790 (Room #702) Danathiha Center
Bogyoke Aung San Street, Lanmadaw Township
Yangon, Myanmar
POC: Daw Su Htway Win, General Manager
Tel: (951) 223 288 x702
Fax: (951) 229 212
Email: yangon@crownrelo.com

Country: Burundi

Post: Bujumbura

Bureau: AF

Local Agents:

1) SDV Transami Burundi
POC: Salvator Sindayihebura
Tel: 00257 22 22 96 93
Fax: 00257 22 22 58 95
Cell: 00257 79 910 378
Email: Salvator@sdv-bu.com

2) AGS Frasers Burundi
POC: Sebastien Favier
Tel: 00257 22 24 58 04
Fax: 00257 22 22 58 05
Cell: 00257 79 934 724
Email: afsfrasers@cbinf.com

3) Worldwide Movers
POC: Oscar Nduwimana
Cell: 00257 76 607953
Email: wwmbdi@usan-bu.net

ITGBL Local Agents

Country: Cambodia

Post: Phnom Penh

Bureau: EAP

Local Agents:

4) Crown Worldwide Ltd. (Cambodia)
115-116 Street, 335, Corner 542, Boeung Kok 2
Khan Toul Kork, Phnom Penh, Cambodia
POC: Owen Perry, Branch Manager
Tel: 855-23 881 004
Fax: 855-23 884 451
Email: operry@crowrelo.com
Website: www.crownrelo.com

1) Asian Tigers Transpo International (Cambodia) Ltd.
86 Street 160
Phnom Penh, Cambodia
POC: David Abrecht, Contry Manager
Tel: (855-23) 880 951
Fax: (855-23) 880 952
Email: david.abrecht@asiantigers-cambodia.com
Website: www.asiantigersgroup.com

2) Circle Worldbridge International Ltd.
#104A, First floor of Hong King Center, Prah Sothea Blvd.
Phnom Penh, Cambodia
POC: Mr. Sear Rithy
Tel: (855) 23 216 049
Fax: (855) 23 224 453
Email: cfi@camnet.com.kh
** bonded facility **

3) JVK-NAGA Movers Ltd.
#27, Street 134
Phnom Penh, Cambodia
POC: Francois Rouselle
Tel: (855) 23 724 746
Fax: (855) 23 366 323
Email: francois.rouselle@jvkasia.com
** bonded facility **

Country: Cameroon

Post: Yaounde

Bureau: AF

Local Agents:

3) AGS FrasersCameroon
13, Ernest Betote-Douala Street
Douala, Cameroun
POC: Didier Bertay
Tel: (237) 33 42 95 48
Fax: (237) 33 42 19 53
Cell: (237) 99 50 34 09
Email: manager-cameroon@agsmovers.com

1) MAC PAC
Tel: (237) 223 79 92
Fax: (237) 223 09 21
Email: Macpac@camnet.cm

2) CODEM AGS Groupe
Elig Edzoa Area
Box 6900
Yaounde, Cameroun
POC: Herve Bax de Keating
Tel: (237) 22 20 33 25
Fax: (237) 22 20 33 24
Cell: (237) 99 50 34 12
Email: direction-yaounde@agsmovers.com

ITGBL Local Agents

Country: Canada

Post: Calgary

Bureau: WHA

Local Agents:

2) AMJ Campbell
901 - 57 Avenue, NE
Calgary, Alberta T2E 8X9
POC: Doug Jasper, Branch Manager
Tel: (403) 204-6253
Fax: (403) 248-7479
Email: DJasper@AMJCampbell.com

3) Williams Freight Forwarders
7757 - 8th Street NE
Calgary, Alberta T2E 8A2
POC: Jeff Anderson, Branch Manager
Tel: (403) 295-5525
Fax: (403) 663-8629
Cell: (403) 850-3850
Email: janderson@thewmsgroup.com

1) Tippet Richardson
2905 - 37 Avenue NE
Calgary, Alberta T1Y 5Z9 Canada
POC: Robert Montgomery, International Sales
Manager
Tel: (403) 299-9721
Fax: (403) 299-9750
Cell: (403) 560-9262
Email: robm@tippet-richardson.com

ITGBL Local Agents

Post: *Halifax*

Bureau: *WHA*

Local Agents:

1) Burgess Transfer, United Van Lines
20 Oland Court, Burnside Industrial Park
Dartmouth, Nova Scotia B3B 1V2
POC: Graham Burgess, Co-Owner
Tel: 902-468-2929, 1-800-565-2929
Email: graham@burgesstransfer.com

5) Maritime Moving and Storage, Allied Van Lines
51 Thornhill Drive
Burnside Industrial Park
Dartmouth, Nova Scotia B3B 1R9
POC: Jack Flemming, President and Owner
POC: Norman Burke, Financial Officer
Tel: 902-468-6868
Email: jill@maritimemoving.com

3) Guardian Transfer and Storage, North American
Van Lines
210 Joseph Zatzman Drive
Burnside Industrial Park
Dartmouth, Nova Scotia B3B 1P4
POC: Dave Taylor, President and Co-Owner
Tel: 1-800-668-1353
Email: dtaylor@guardiantransfer.com

2) Premiere Van Lines, Atlas Van Lines
31 John Savage Avenue
Dartmouth, Nova Scotia B3B 2C9
POC: Jessica Brown, Senior Sales Executive
Tel: 902-468-4313
Email: jbrown@premierevanlines.com

6) Halifax Transfer and Storage, Allied Van lines
5 Burley Court
Burnside Industrial Park
Dartmouth, Nova Scotia B3B 2A3
POC: Margaret Gray, Sales Representative
Tel: 902-468-6683
Email: m.gray@halifaxtransfer.ns.ca

4) AMJ Campbell Van Lines, Atlas Van Lines
15 Williams Avenue
Burnside Industrial Park
Dartmouth, Nova Scotia B3B 1X3
POC: Mike Duffy, Sales Consultant
Tel: 902-481-2040
Email: mduffy@amjcampbell.com

Post: *Montreal*

Bureau: *WHA*

Local Agents:

King's Transfer Van Lines (Atlas Van Lines
affiliated)
287 Eleanor Street
Montreal, Quebec, Canada H3C 2C1
POC: Fran Roy
Tel: 514-932-2957
Email: froy@kingstransfer.com

ITGBL Local Agents

Post: Ottawa

Bureau: WHA

Local Agents:

2) All Continents
2370 Walkley Road
Ottawa, ON K1G 4H9
POC: Kym Leroux
Tel: 613 526-3065
Kym@allcontinent.com

Email:

1) Outaouais Moving
150 Jean-Proulx
Gatineau, QC J8Z 1V3
POC: Ray Payer
Tel: 819 771-1634

Post: Quebec

Bureau: WHA

Local Agents:

3) CDP Inc.
1010, ave. Godin
Quebec (Quebec) G1M 2X(
POC: Mr. Jacques Gobeil
Tel: 418-687-3830 or 1-800-663-3820
Fax: 418-687-4419
Website: <http://gcdp.ca/contact/php>

1) Demenagement Ste-Foy
445 Mendel Street
Quebec (Quebec) G1X 4B9
POC: Mr. Julien Richard
Tel: 1-800-463-2606
Fax: 1-418-872-2464
Website: <http://www.demenagementstefoy.com>

2) Demenagement Rapide, Inc.
1630 Blvd. Talbot
Quebec (Quebec) G2N 0C5
POC: Mr. Jean Claude Marquis
Tel: 1-800-463-5708
Fax: 418-849-2764
Website:
<http://www.demenagement.qc.ca/home.html>

Post: Toronto

Bureau: WHA

Local Agents:

1) THE MIGROUP, TORONTO
6745 Financial Drive
Mississauga, Ontario, Canada L5N 7J7
POC: Mr. Robert G. Stone, Assistant General
Manager
Tel: 905-813-9600 or 1-888-677-4650
Fax: 905-814-6702
Email: rob.stone@themigroup.com
Web-site: www.themigroup.com

2) Global International
450-3 Esna Park Drive
Markham, Ontario, Canda L3R 1H5
POC: Jim Petrakos, President
Tel: 905-475-1900
Fax: 905-475-9542
Email: sales@globalintlcanada.com

3) Royal Moving and Storage
2301 Royal Windsor Drive, Unit 5
Mississauga, Ontario Canada L5J 1K5
POC: John Ho, Managing Partner
Tel: 905-823-6655 or 1 800 667 6046
Fax: 905-823-9220
Web-site: www.kms-royalmoving.com

ITGBL Local Agents

Post: Vancouver

Bureau: WHA

Local Agents:

3) Bekins World Wide Moving
14251 Burrows Road, Suite 101
Richmond, BC V6V 1K9
POC: Peter Knight
Tel: (604) 214-4444
Email: peter@bekinsworldwide.com

2) Williams Moving International
2401 United Boulevard
Coquitlam, BC V3K 5Y3
POC: Peter Van Den Berg
Tel: (604) 945-2519
Email: pvandenberg@williamsinternational.com

1) Salmon's Transfer Ltd.
9500 Van Horne Way, Suite 100
Richmond, B.C. V6X 1W3
POC: Lynne Davies-Brown
Tel: (604) 273-2921
Email: lynne@salmonstransfer.com

Country: Cape Verde

Post: Praia

Bureau: AF

Local Agents:

AGS Cabo Verde Mudancas LDA
24, Rua da UCCLA - Achada Sto. Antonio
CP 225-A
Praia, Cape Verde
POC: Nicolas Agazar, Branch Manager
Tel: 238 262 36 22
Fax: 238 262 36 23
Email: agscaboverde@cvtelecom.cv
Website: www.agsworldwide-movers /
www.agsfraasers.com

ITGBL Local Agents

Country: Central African Rep.

Post: Bangui

Bureau: AF

Local Agents:

1) SDV Centrafrique **
Rue Parent, B.P. 32
Bangui, Central African Republic
Tel: 236 21614822
Fax: 236 21614278
Email: sdvbangui@cf.dti.bollore.com

2) TTCI Centrafrique **
Rue Martin Luther King
B.P. 1564
Bangui, Central African Republic
Fax: 236 21616050/ 21617751
Email: ttc_i_douane@yahoo.fr.

3) SCAFE **
Avenue Barthelemy Boganda
B.P. 929
Bangui, Central African Republic
Tel: 236 21619261
Email: scafebgui@yahoo.fr or limchrist@yahoo.fr
** freight forwarders

AGS Centrafrique *
Immeuble SOCATRAF Port Amont
B.P. 1468
Bangui, Central African Republic
Tel: 236 21610182/ 75054688
Fax: 236 21611378
Email: ags-bangui@ags-demenagement.com or
agsbangui@intnet.cf
* sole packing company for post

Country: Chad

Post: N'djamena

Bureau: AF

Local Agents:

Country: Chengdu

Post: Chengdu

Bureau: EAP

Local Agents:

1) JVK-Magellan International Movers Ltd.
2B Golden Orchard Bldg., South Palm Suites
7 Sheng Long Street
Chengdu, Chin
POC: Fay Chen
8535-5360
Fax: 86-028-8535-5370

2) Crown Worldwide, LTD
Suite 1518, Crown Building, Yatai Plaza
No. 58 Kehua Beilu
Chengdu, Sichuan, China 610041
POC: Mr. Rick Yuan
Tel: 86-028-86080361
Fax: 86-028-85353046
Email: ryuan@crownrelo.com

ITGBL Local Agents

Country: Chile

Post: Santiago

Bureau: WHA

Local Agents:

4) Decapack
Claudio Arrau 9452 Rudahuel
Santiago, Chile
POC: Marcela Cornejo R., import Dept.
Tel: 56-2-488-1194
Fax: 56-2-488-1010
Email: marcela.cornejo@decapack.com
Website: 222.decapack.com

2) Unipack SA
Universal Packing and Storage S.A.
Av. Presidente Eduardo Frei Montalva 6070
Quilicura, Santiago, Chile
POC: Luis Silva, General Manager or Hellen
Concha, Traffic Manager
Tel: 56-2-799-7000
Email: lsilva@unipack.cl; hconcha@unipack.cl

1) REMSSA
Transportes y Servicios Remssa. S.A.
Lope de Ulloa 1885
Quinta Normal, Santiago, Chile
POC: Monica Silva, General Manager
Tel: 56-2-775-9902, 56-2-775-9990 (direct line)
Email: remssa@remssa.cl

3) Ward Van Lines SA
Americo Vespucio 2050 –Quilicura
Santiago, Chile
POC: Sebastian Laporta, General Manager
Tel: 56-2-623-3373 x 210
Email: slaporta@wardvanlines.com

ITGBL Local Agents

Country: China

Post: Beijing

Bureau: EAP

Local Agents:

2) Beijing DODA International Transportation Co., Ltd.
North Court, No. 256 Nan Yang Zhuang Cun
Shi Ba Li Dian Xiang, Chao Yang District
Beijing 100023 China
POC: Zhangqing or Julie Han
Tel: 86-10-8736-9273 x121 (Han) x122 (Zhangqing)
Fax: 86-10-6747-4953
Cell: 13501364959 (Han)
Email: Julie.Han@doda.com.cn
Email: zhangqing@euromovers.com.cn
Website: www.doda.com.cn

9) Trans Dragon International Co.
No. 18 Dong Si Huan Zhong Lu
Beijing, China
POC: Simon Zhao
Tel: 86-10-8777-6092/6093/6094
Fax: 86-10-8777-6095
Cell: 13910713182
Email: service.1@transdragon.com.cn;
service.2@transdragon.com.cn **
customs bonded warehouse **

8) Asian Express International Movers
Room 2908, Tower 6, SOHO New Town
88 Jianguo Road
Beijing, China
POC: Michael Schopp
Tel: 86-10-8580-1471
Fax: 86-10-8580-1475
Cell: 13601304760
Email: mike@aemovers.com.hk

7) Continental International Moving
Room 310, Dongsihuan Nanlu
Beijing, China
POC: Harriet Lu
Tel: 86-10-8762-5109/5110
Fax: 86-10-8762-5281
Cell: 13801015647
Email: infor@cimmover.com or
Harriet.Liu@jvkasia.com **
customs bonded warehouse **

6) China Way international Moving and Warehousing
Anhuaxili Building 10, Area 2
Beijing, China
POC: Sally or Tina
Tel: 86-10-6425-4841
Fax: 86-10-6425-4795
Cell: 13901114595 (Sally) 13621028093 (Tina)
Email: sally@chinawaygroup.com
Email: tina@chinawaygroup.com **
customs bonded warehouse **

5) Sinotrans Beijing Company
Wang Si Ying Chaoyang
Beijing 100016 China
POC: Wan Ke, Sales Manager
Tel: 86-10-8739-9552
Fax: 86-10-8739-9360
Cell: 13911153625
Email: Wanke@sinotransbj.com ** customs
bonded warehouse **

ITGBL Local Agents

3) Move One Relocations
Kelun Building, Suite A 710
12 Guanghua Road, Chao Yang District
Beijing 100020 China
POC: Andrew Harris
Tel: (86) 10-6581-4046
Fax: (86) 10-6581-4047
Cell: 13511030963
Email: andrew.harris@moveone.info
Website: <http://moveonrelo.com>

11) JVK Magellan International Movers, Ltd.
Room 26B, Block Two, Bauhinia court
No. 30 Dongsanhuan Beliu Road
Chaoyang District, Beijing 100023, PR China
POC: Paul Sutton
Tel: 86-010-8762 5047
Fax: 86-010-8762 5281
Email: beijing@jvkasia.com or
paul.sutton@jvkasia.com

10) AGS Four Winds International Movers
Suite 51, Ent.2 Bldg 5 Tayuan Compound
Chaoyang District, Beijing 100600 China
POC: Mr. Ben Hassen
Tel: (86-10) 6566 3405
Fax: (86-0) 6566 3406
Email: ben.hassen@agsfourwinds.com
Website: www.agsfourwinds.com
** broker's customs bonded warehouse**

1) Asian Tigers K.C. DAT (China) Ltd.
No. 13 XinZhongXiLi, Room 302
Grand Rock Plaza, DongCheng District
Beijing, 100027 China
POC: Lewis Turner, General Manager (Sales and
Marketing)
Tel: 86-10-6415-1188
Fax: 86-10-6417-9579
Email: Lewis.Turner@AsianTigers-Chian.com
Web-site: www.AsianTigersGroup.com ** customs
bonded warehouse **

4) Sino Santa Fe International Transportation
Services Co., Ltd.
No. 2, Street No. 8, Beijing Airport Logistics Zone
Beijing 101300 China
POC: Chad Forrest, Division Manager
Tel: 86-10-6947-0688
Fax: 86-10-6947-0699
Email: cforrest@santafe.com.cn
Website: www.santaferelo.com ** customs
bonded warehouse **

ITGBL Local Agents

Country: Colombia

Post: Bogota

Bureau: WHA

Local Agents:

4) ABC Logistics Cargo
Calle 24, 95-12 Bodega 45, Parque Industrial
Portos, Colombia
POC: Ernesto Quisoboni
Tel: 422 2383/ 422 2388
Fax: 422-2380
Email: equisoboni@abccargolog.com

2) Aviomar S.A.
Avenida El Dorado #96 - 47
Bogota, Colombia
POC: Felice Snider
Tel: 425-5555
Fax: 415-2261
Bonded Facility ***

1) Portan S.A.
Calle 19 # 32 - 49
Bogota, Colombia
POC: Luis Colmenares, Manager
Tel: 277-0401/ 277-0441/ 565-8421/ 562-1232/
562-1253
Fax: 562-0618

Country: Congo

Post: Brazzaville

Bureau: AF

Local Agents:

1) DEMEX
PO Box 15036
Brazzaville, Republic of the Congo
POC: Mr. Wilfride Nzouka
Tel: 242 813417/ 5218388/ 5517091
Email: demex0042000@yahoo.fr
Website: www -congo.com

CODEM
PO Box 1280
Brazzaville, Republic of the Congo
POC: Mr. Matsiona Paul
Tel: 242 816124/ 5518374/ 6664286
Email: congo_codem@yahoo.fr

SDV Congo
Avenue Felix Eboue, PO Box 2345
Brazzaville, Republic of the Congo
POC: Mr. Yvon Vancoppenalle
Tel: 242 6666156
Email: Yvon.vancoppenalle@cg.dti.bollore.com

ITGBL Local Agents

Country: Costa Rica

Post: San Jose

Bureau: WHA

Local Agents:

2) Mudanzas Mundiales
PO Box 6540 - 1000
San Jose, Costa Rica 01000
POC: Victor Roman
Tel: (506) 259-2222
Fax: (506) 219-2045
Email: vroman@gmm.co.cr ** bonded
warehouse **

1) APA Worldwide Movers
Building Suite 1-4
Centro Colon Building
San Jose, Costa Rica
POC: Fabian Ortiz
Tel: (506) 233-4785/ (506) 222-9085
Fax: (506) 233-0517
Email: apawwm@sol.racsa.co.cr
www.apaworldwide.com ** bonded
warehouse**

Country: Cote D'Ivoire

Post: Abidjan

Bureau: AF

Local Agents:

1) S.E. Transit Diot
01 B.P. 15
Abidjan 01, Cote d'Ivoire
POC: Jean Pierre Delarbre
Tel: (225) 21-24-86-20
Fax: (225) 21-24-78-47
Cell: (225) 07-07-76-19

2) AGS
2, Allee du Stade a Treichville
18 B.P. 108
Abidjan, Cote d'Ivoire
POC: Frederic Gros, Director and Manager
Tel: (225) 21-25-73-73 or 21-25-74-74
Fax: (225) 21-25-75-75
Email: directeur@ags.ci

3) Packing Service International
G30 Rue Des Majorettes a Bietry
07 B.P. 66
Abidjan 07, Cote d'Ivoire
POC: Jean Pierre Ceron, Director
Tel: (225) 21-25-27-17
Fax: (225) 21-25-28-13
Email: demenagement@packing-service.com
** Bonded Facility **

ITGBL Local Agents

Country: Croatia

Post: Zagreb

Bureau: EUR

Local Agents:

1) Zagreb-Dean d.o.o.
XIV Podbrezje 19
10020 Zagreb, Croatia
POC: Mr. Nenad Leskovar
Tel: 385-1-655-5270
Fax: 385-1-655-5280
Email: Zagreb-dean@zg.htnet.hr

4) Move One Zagreb
Zupanjska 10
10000 Zagreb, Croatia
POC: Mr. Danijel Lackovic
Tel: 385-1-363-6065
Fax: 385-1-363-5157
Email: danijel.lackovic@moveonerelo.com

2) AGS Zagreb
Buzinski prilaz 21. Buzin
10010 Zagreb, Croatia
POC: Ms. Jasna Nanac
Tel: 385-1-660-8304
Fax: 385-1-660-8155
Email: manager-zagreb@agsmovers.com

3) Corstjens Zagreb
Savska cesta 141
10000 Zagreb, Croatia
POC: Ms. Gordana Tomic-Vincek
Tel: 385-1-605-5148
Fax: 385-1-605-5940
Email: info.zagreb@corstjens.com

Country: Cuba

Post: Havana

Bureau: WHA

Local Agents:

ITGBL Local Agents

Country: Cyprus

Post: Nicosia

Bureau: EUR

Local Agents:

1) Orbit Moving and Storage
3 Dasoupoleos Street
2015 Nicosia, Cyprus
POC: Ms. Natasha Tavoukjian
Tel: 357 22 817060 Cell: 00357
99 68 75 63
Email: natasha@orbitcy.com
Website: www.orbit-kazoulis.com

2) Columbia World-Wide Movers Ltd.
101 Neas Yenias Avenue
3820 Limassol, Cyprus
POC: Mr.Sergios Thoukis
Tel: 357 25 716200
Email: columbia@spidernet.com.cy
Website: www.columbiamovers.com

3) GAP Vassilopoulos Group
20 Strovolos Avenue
2011 Nicosia, Cyprus
POC: Ms. KiKi Ktoridou
POC: Mr. Petros Vassilopoulos, Director (copy on
all emails)
Tel: 357 22 610166
Email: kiki.ktoridou@gapgroup.com
Email: petros.vassilopoulos@gapgroup.com
Website: www.gapgroup.com

ITGBL Local Agents

Country: Czech Republic

Post: Prague

Bureau: EUR

Local Agents:

1)AGS, International Movers, Prague
Na Jarove 2/2424
130 00 Prague 3, Czech Republic
POC: Roman Subert, Rene Zak, Pavel Hasenohrl
Tel: 420 286 882 160
Fax: 420 286 882 162
Cell: 420 602 230 043 (Subert); 420 602 665 691 (Zak)
Cell: 420 602 665 684 (Hasenohrl)
Email:roman.subert@agsmovers.com;operations@agsmovers.com(Zak)
Email:pavel.hasenohrl@agsmovers.com
Email: info@agsmovers.com; operation-prague@agsmovers.com

2)Corstjens Worldwide Movers Group, Prague
Jeremiasova 947
155 00 Praha 5, Czech Republic
POC: Brad Breitinger; Helena Nohalova
Tel: 00 420 235 520 545/6
Fax: 00 420 235 520 547
Cell: 00 420 603 456 522 (Breitlinger)
Email: brad@corstjens.cz; helena@corstjens.cz; info@corstjens.cz

3)Interdean International Relocation
Interdean, spol. s.r.o.
U silnice 949
161 Praha 6, Czech Republic
POC: Michael Vincenec
Tel: 00 420 233 313 154, 155, 158
Fax: 00 420 233 313 156
Cell: 00 420 602 140 619
Email: michael.vincenec@interdean.com
Email:operations.prague@interdean.com

4)Move One Relocations, Prague
Ceske Druziny 1634/18
160 00 Praha 6, Czech Republic
POC: Attila Papai or Daniel Urban
Tel: 00 420 233 321 406
Fax: 00 420 233 901 440
Cell: 00 420 731 165 441 (Papai); 00 420 603 563 696 (Urban)
Email: attila.papai@moveonerelo.com; daniel.urban@moveonerelo.com

ITGBL Local Agents

Country: Denmark

Post: Copenhagen

Bureau: EUR

Local Agents:

2) Mobiltransport Denmark
Islevdalvej 110
2610 Rodovre, Denmark
Tel: 45 70 10 44 00
Fax: 45 44 84 92 22
Email: mobil@mobil.dk

1) Adams Transport
Kanalholmen 31-33
2650 Hvidovre, Denmark
POC: Flemming Peetz-Schou
Tel: 45 36 86 00 04
Fax: 45 36 86 00 95
Email: flemming.peatz-schou@adam.dk

****bonded facility****

Country: Djibouti

Post: Djibouti

Bureau: AF

Local Agents:

ETS. MARILL
8, Rue Marchade, BP 57
Djibouti
POC: Daniel Chusseau, Chef de Service
POC: Marill Thierry, Directeur General
Tel: 00(253) 35 49 24 (Chusseau); 32 74 02 (Thierry)
Fax: 00(253) 35 64 64 (Chusseau) 32 56 23 (Thierry)
Cell: 00(253) 82 13 57 (Chusseau); 00(253) 35 11 50 (Thierry)
Email: daniel.chusseau@groupe-marill.dj
Webiste: www.groupe-marill.com

ITGBL Local Agents

Country: Dominican Rep.

Post: Santo Domingo

Bureau: WHA

Local Agents:

2) L&G International Movers
POC: Jose Lopez
Tel: (809) 530-4494
Email: jlopez@lginternationalmovers.com

3) La Rosa Del Monte Express
POC: Maria Arias
Tel: (809) 687-6620
Email: larosadr@verizon.net.do

4) Mudanzas del Caribe
Winston Churchill Y14C
Plaza Las Americas, 3rd Flr.
Santo Domingo, Dominican Republic
POC: Reynaldo Ruiz
Tel: (809) 548-5420
Fax: (809) 548-6385
Email: c.movers@verizon.net.do

1) Teodulo Aquino CXA.
POC: Silvia Aquino
Tel: (809) 536-4041
Email: export@teoduloaquino.com ** customs
bonded facility **

Country: East Timor

Post: Dili

Bureau: EAP

Local Agents:

1) JVK International Movers Ltd.
Rua Don Luis de Nornha
Vilaverde, Dili
POC: Cornelio Pacheco
Tel: 670 33 10076
Cell: 670 7235 784
Email: east.timor@jvkasia.com;
cornelio@jvkasia.com

3) KAYE Freight and Moving Service
Bairro Pite
Dili, East Timor
POC: Johnny B. Bunao
Tel/Fax: 670 3310 369
Cell: 670 7259267 or 670 726 8126
Email: kayfrtnmovingsvcs@mail.timortelecom.tp

2) SDV Logistics (East Timor)
Avenida Presidente Nicolau Lobato
Bairro dos Grilos, PO Box 398
Dili, East Timor
POC: Rafael Ribeiro
Tel: 670-332-2818
Fax: 670-332-4077
Cell: 670 723 0517
Email: r.ribeiro@sdv.com

ITGBL Local Agents

Country: Ecuador

Post: Guayaquil

Bureau: WHA

Local Agents:

4) Global Transport
Bartolome Sanchez No. 71-69 y E. Guerrero
Panamericana Norte Km. 6 1/5 detras de Nutrexp
Quito, Ecuador
POC: Pablo Calero, President
Tel: (593-2) 248-0372/ 248-0406
Fax: (593-2) 248-0443
Email: pcalero.global@andinanet.net

2) Cayser Carga Y Servicios
Av. Juan Tanca Marengo Lm 0.5
Guayaquil, Ecuador
POC: Ing. Fernando Caicedo, General Manager
Tel: (593-4) 239-4403/ 229-5954
Fax: (593-4) 239-4403
Email: fcaicedo@cayser.net

3) Metropolitan Expreso
Panamericana Norte Km 3 1/2, Los Cedros
Quito, Ecuador
POC: Diego Pesantes, Director
Tel: (593-2) 247-5733
Fax: (593-2) 247-5730
Email: diego_pesantes@metropolitanexpreso.com

1) INSA - International Shipping and Storage
Av. Juan Tanca Marengo Km. 3 1/2
Guayaquil, Ecuador
POC: Ing. Vicente Avalos, General Manager
Tel: (593-4) 223-2312/ 224-9876/ 264-4572
Fax: (593-4) 223-7447
Email: vavalos@grupoinsa.com

Post: Quito

Bureau: WHA

Local Agents:

1) Ecuadorian Transport
Malearte No. 654 entre Av. Legarda y Occidental
Quito, Ecuador
POC: Gustavo Lopez, Manager
Tel: 011-5932 2 592171
Fax: 011-5932 2 592172
Email: gerencia@grupoglg.com

2) Global Transport
Bartolome Sanchez No. 71-69 y Enrique Guerrero
Panamericana Norte Km. 6 1/2
Quito, Ecuador
POC: Pablo Calero, Manager
Tel: 011-5932 2 480372/ 406
Fax: 011-5932 2 480443
Email: Isalgado.global@andinanet.net;
Isalgado.global@yahoo.com

3) International Shipping
Av. Eloy Alfaro S.N y de las Anonas
Quito, Ecuador
POC: Maria E. Avalos, Manager
Tel: 011-5932 2 406065/ 066
Fax: 011-5932 2 406067
Email: grupouio@insa.com.ec

4) Premium Logistics
Tomas Chariove N47-204 yA. Zambrano
Quito, Ecuador
POC: Ing. Raul Serrano, Manager
Tel: 593 2 2234768; 593 2 2462998
Fax: 5932-244225
Email: rserrano@premiumlogistics.com.ec

ITGBL Local Agents

Country: Egypt

Post: Alexandria

Bureau: NEA

Local Agents:

Seabird Services International
Guiser El Suez Street, near Souk el Canal
Heliopolis, Cairo, Egypt
POC: Mr. Mohamed Youseff, chairman
Tel: (02) 02 26218911
Fax: (02) 02 26218914
Cell: (02) 12 216 9774
Email: info@seabird.com.eg
Website: www.seabird.com.eg

AGS
2 El Gabal El Akhdar Street
Nasr City
Cairo, Egypt
POC: Mr. Laurent Morel, Branch Manager
Tel: (02) 02 2411 5533
Fax: (02) 02 2411 0033
Email: manager@asgegypt.com

DHL Global Forwarding
36, Delivrande Street
Heliopolis, Cairo, Egypt
POC: Mrs. Amai Habashi, Removals Department
Manager
Tel: (02) 2417 2040
Cell: (02) 10-9990286
Fax: 002 02 22910616
Email: amani.habashy@dhl.com

Four Winds International
11A Corniche El Nil,
Maadi, Cairo, Egypt
POC: Elhamy Soliman, Chairman
Tel: (02) 02 23580113/3583608
Fax: (02) 02 23593605

ITGBL Local Agents

Post: Cairo

Bureau: NEA

Local Agents:

3) Four Winds International
11A Corniche El Nil,
Maadi, Cairo, Egypt
POC: Elhamy Soliman, Chairman
Tel: (02) 02 3580113/3583608
Fax: (02) 02 3593605

1) AGS
2 El Gabal El Akhdar Street
Nasr City
Cairo, Egypt
POC: Mr. Laurent Morel, Branch Manager
Tel: (02) 02 411 5533
Fax: (02) 02 411 0033
Email: manager@asgegypt.com

4) Seabird Services International
Guiser El Suez Street, near Souk el Canal
Heliopolis, Cairo, Egypt
POC: Mr. Mohamed Youseff, chairman
Tel: (02) 02 6218911
Fax: (02) 02 6218914
Cell: (02) 12 216 9774
Email: info@seabird.com.eg
Website: www.seabird.com.eg

2) DHL Global Forwarding
36, Delivrande Street
Heliopolis, Cairo, Egypt
POC: Mrs. Amai Habashi, Removals Department
Manager
Tel: (02) 417 2040
Cell: (02) 10-9990286
Fax: 002 02 2910616
Email: amani.habashy@dhl.com

Country: El Salvador

Post: San Salvador

Bureau: WHA

Local Agents:

MUDISA (Mudanzas Internacionales, S.A. de C.V.)
Calle Chaparrastique No. 34
Zona Industrial Santa Elena
Colonia Santa Elena, Antiguo Cuscatlan
La Libertad, El Salvador, C.A.
POC: Cecilia Madrid and Lorena Sanchez
Tel: (503) 2289-3198
Email: projectmanager@mudisa.com.sv Website:
www.mudisa.com

ITGBL Local Agents

Country: England

Post: Belfast

Bureau: EUR

Local Agents:

Post: Edinburgh

Bureau: EUR

Local Agents:

3) Allied Pickfords
Heritage House
345 Southbury Road
Enfield, Middx En1 1 UP
POC: Peter Norris
Tel: (44) (0) 208-219-8532
Fax: (44) (0) 208-219-8281
Email: peter.norris@allied.pickfords.com

2) AGS Ltd
43 - 49 Minerva Road
London NW10 6HJ
POC: Leane Harding
Tel: (44) 208961 7595
Fax: (44) (0) 207-495-7909
Email: Leane.Harding@agsfourwinds.com

1) Harrow Green
Mallard House
402 Roding Lane South
Woodford Green, Essex IG88EY
Tel: (44) (0) 208 551 9188
Fax: (44) (0) 208 551 9199
POC: Steve Wilkins
Email: steview@harrowgreen.com

ITGBL Local Agents

Post: London

Bureau: EUR

Local Agents:

8) Interdean Group, LTd.
Central Way, Park Royal
London NW107XW
POC: Anne Tully
Tel: 44 0 209-963-2540 Fax: 44 0
208 961 9583
Email: Ann.tully@interdean.com Website:
www.interdean.com

11) BTR International
Breachwood House
Camford Way
Luton
Bedfordshire LU3 3AN
POC: Samantha Clift
Tel: 44 (0) 1582 495495
Fax: 44 (0) 1582 495496
Email: Samantha@breachwoodremovals.co.uk

7) Arpin International UK, Ltd.
The Business Center
Green Road, Hormonden, Kent
UK TN12 8JS
POC: Sophie Leaney, Customer Services
Tel: 44 (0) 1892 725772 x204
Fax: 44 (0) 1892 725776

6) P & F Safepac Company, Ltd.
Safepac House
Field Hall
Mildenhall
Suffolk IP28 7AP, UK
POC: William Flynn
Tel: 44 0 1638 713323
Fax: 44 0 01638 713511
Email: bill@safepac.co.uk

5) Arrowdene Moving and Storage
32 Howlett Way
Thetford
Norfolk IP24 1HZ, United Kingdom
POC: Simon Long
Tel: 44 (0) 1842 753411
Fax: 44 (0) 1842 754574
Email: simon@arrowdene.co.uk ** bonded facility **

4) Sterling Relocation
Hallmark House
Rowdell Road
Northolt UB5 6AG, United Kingdom
POC: Andy Elson
Tel: 44 (0) 20 8841 7000
Fax: 44 (0) 20 8836 3493
Email: andy.elson@sterlingrelocation.com **
bonded facility **

9) Baxter's International Removals
Smeaton Close, Brunel Business Park
Aylesbury, Buckinghamshire
HP19 8UN, England
POC: Clive Begley, Int'l Mgr.
Tel: 0044 (0) 1296 390709
Fax: 0044 (0) 1296 427277
Email: clive@baxtersmoving.com
Website: www.baxtersmoving.com

1) Harrow Green
Mallard House
402 Roding Lane South
Woodford Green, Essex IG88EY
Tel: (44) (0) 208 551 9188
Fax: (44) (0) 208 551 9199
POC: Steve Wilkins
Email: steve@harrowgreen.com ** bonded
facility **

ITGBL Local Agents

10) Arrowpak International Movers, Ltd.
Sherwood House
Norwood Road
Brandon, Suffolk IP27 0PB
POC: Terry Cobbin
Tel: 01842 816316
Fax: 01842 816328
Email: sales@arrowpak.co.uk
Website: www.arrowpak.co.uk

3) Allied Pickfords
Heritage House
345 Southbury Road
Enfield, Middx En1 1 UP
POC: Peter Norris
Tel: (44) (0) 208-219-8532
Fax: (44) (0) 208-219-8281
Email: peter.norris@allied.pickfords.com **
bonded facility **

2) AGS Ltd
43 - 49 Minerva Road
London NW10 6HJ
POC: Candice Hebbard
Tel: (44) (0) 207-894-0355
Fax: (44) (0) 207-495-7909
Email: candice-hebbard@agsfourwinds.com **
bonded facility **

Country: Equatorial Guinea

Post: Malabo

Bureau: AF

Local Agents:

AGS/Frasers International Removers
Carretera de Aeropuerto K-\$, Apodo 970
Malabo, Equatorial Guinea
POC: Xavier LaSalle
Tel: (240) 09 38 21
Email: direction-malabo@agsmovers.com

ITGBL Local Agents

Country: Eritrea

Post: Asmara

Bureau: AF

Local Agents:

3) Eritrean Clearing & Forwarding Agent, Pvt. Ltd.
Co.
55 Liberty Avenue 1st floor No .08
PO BOX 671
Asmara, Eritrea
POC: Yonas Tekie
Tel: 291-1-123688
Fax: 291-1-1120795
Email: ecfa@gemel.com.er

2) TGM Trans, Clearing & Forwarding, Cargo
Surveyor & Commission Agent
Debreemen Str. 175 House No. 23
PO Box 1385
Asmar, Eritrea
POC: Tewolde Medhin
Tel: 291-1-202584
Fax: 291-1-115625
Email: tgmtrans@eol.com.er

1) Global Plc. Clearing & Forwarding, Packing
Moving Warehouse
Blue Building No. 2
Asmar, Eritrea
POC: Ghebrekidan Kidane
Tel: 291-1-124445/ 124870
Fax: 291-1-124338
Email: global@gemel.com.er ***** PLEASE
USE GLOBAL FOR ALL OUTBOUND SHIPMENTS

Country: Estonia

Post: Tallinn

Bureau: EUR

Local Agents:

2) AS Servekt Ltd.
Lastekodu 11
10115 Tallinn, Estonia
POC: Peep Pesur
Tel: 372 601 0252 or 372 510 5512
Email: peep.pesur@servekt.ee or
servekt@online.ee

1) AVA Express OU
Peterburi Tee 46
11415 Tallinn, Estonia
POC: Rain Merisalu
Tel: 372 613 9737 or 372 514 8797
Email: rain@ava.ee or ava@ava.ee

ITGBL Local Agents

Country: Ethiopia

Post: Addis Ababa

Bureau: AF

Local Agents:

2) Segon International Movers
Addis Ababa, Ethiopia
POC: Mulugetta Asefa
Tel: 251-6-637814
Fax: 251-6-637815
Email: segon@telecome.net.et

3) PACTRA Pvt. Ltd. Co.
Addis Ababa, Ethiopia
POC: Girma Sime
Tel: 251-011-523711
Fax: 251-011-551259
Email: pactra@ethionet.et

1) Green International Movers
Addis Ababa, Ethiopia
POC: Befikadu Tilahun
Tel: 251-011-6623682
Fax: 251-011-6187984

Country: Fiji Islands

Post: Suva

Bureau: EAP

Local Agents:

1) Williams & Gosling Ltd.
PO Box 79
Suva, Fiji
POC: Tim Fong
Tel: 679-330-0505
Email: Timf@wgfiji.com.fj
Web-site: www.wgfiji.com.fj **bonded facility **

Country: Finland

Post: Helsinki

Bureau: EUR

Local Agents:

1) Oy Victor Ek Ab
Hyttitie 3
00700 Helsinki, Finland
POC: Mrs. Mrs. Seija Pasuri
Tel: 358 9 12511
Email: seija.pasuri@victorek.fi

2) Helsingin KTK Oy/ Master Mover
Kankiraudantie 1
00700 Helsinki, Finland
POC: Mr. Rolf Rejman
Tel: 358 9 777871
Email: rolf.rejman@helsinginktk.fi

ITGBL Local Agents

Country: France

Post: Bordeaux

Bureau: EUR

Local Agents:

Post: Lille

Bureau: EUR

Local Agents:

Post: Marseille

Bureau: EUR

Local Agents:

3) Provence Services
94 chemin du Littoral
13015 Marseille, France
POC: Benoit Boulais
Tel: (33) 491 095 030
Fax: (33) 491 095 039
Email: b.boulais@provenceservices.com

2) Interdean
Avenue Violesi
R.N. 8
13320 Bouc Bel Air, France
POC: Gregory Renou
Tel: (33) 820 821 464
Fax: (33) 820 821 463
Email: gregory.renouf@interdean.com

1) Gosselin Worldwide Moving
Belcrownlann 23
2100 Deurne/Antwerp, Belgium
POC: Werner Albrechts
Tel: (32) 33 605 604
Email: wernerA@gosselin.be

ITGBL Local Agents

Post: Paris

Bureau: EUR

Local Agents:

1) Interdean
515 Rue Helene Boucher
78530 Buc Z.I., France
POC: Ara Korkidian, Manager
Tel: 33-1-39-20-14-00
Fax: 33-1-48-14-42-40
Email: ara.korkidian@interdean.fr

3) Grospiron International
Z.I. du Coudray, 30/32 Avenue Albert Einstein
93150 Le Blanc Mesnil, France
POC: Jean-Luc Haddad
Tel: 33-1-48-14-41-79
Fax: 33-1-48-11-71-70
Email: jl.haddad@grospiron.com

2) Team Relocations
47 Route Principale du port
92238 Gennevilliers Cedex, Paris, France
POC: Philippe Mirault
Tel: 33-1 47 92 45 70
Fax: 33-1 47 92 50 50
Email: Philippe.Mirault@teamrelocations.com

4) Neer Service France 17 Ave des
Morillons
95140 Garges les Gonesse, France
POC: Mr. Cedric Zibi
Tel: 33 1 34 45 50 30 or 34 45 50 00 Fax: 33 1 34
45 52 00
Email: cedricz@neerservice.fr

6) Sterling Corporate Relocation
ZA Pesseliere, 7 rue Jacques de Vaucanson
69780 Moins, France
POC: Mme. Catherine Boussey, Business Dev.
Mgr.
Tel: 33 4 72 47 25 65 (Lyons)
Email: catherine.boussey@sterlingrelocation.com

6) Sterling Relocation
Logistics Office
116 Ave Aristide Briand
93153 Le Blanc-Mesnil, cedex, FRANCE
POC: Lyne Neto
Tel: 33 1 49 39 47 00
Fax: 33 1 49 39 47 17
Email: lyne.neto@sterlingrelocation.com

7) Government Logistics NV
Belcrownlanan 23
2100 Deurne, Belgium
POC: Stephan Guerts, Jr., Manager
Tel: 32 3 360 55 00
Fax: 32 3 360 56 33
Email: StephanJR@govlog.be

5) PROMEDIS
42 rue Jean-Jaures
92800 Puteaux, France
POC: Mme. Brigitte Pagnoud
Tel: 33-1-41-02-94-41
Fax: 33-1-41-02-94-49
Email: Bpagnoud@prodemis.fr

ITGBL Local Agents

Post: Strasbourg

Bureau: EUR

Local Agents:

Team Relocations
47 Route Principale du Port
92238 Gennevilliers Cedex, Paris, France
POC: Philippe Mirault
Tel: 33-1 47 92 45 50
Fax: 33-1 47 92 50 50
Email: Philippe.Mirault@teamrelocations.com

Neer Service France
2 Rue Desire Lemoine
93300 Aubervilliers, France
POC: Mr. Cedric Zibi
Tel: 33-1-48-35-47-00 - 33-1-48-35-11-11
Fax: 33-1-48-35-47-01 - 33-1-48-35-29-29
Email: cedric@neerservice.fr

Sterling Corporate Relocation
ZA Pesseliere, 7 rue Jacques de Vaucanson
69780 Moins, France
POC: Mme. Catherine Boussey, Business Dev.
Mgr.
Tel: 33 4 72 47 25 65 (Lyons)
Email: catherine.boussey@sterlingrelocation.com

PROMEDIS
3, Rue du Te - Fret 4
Bat. 3442 AB - B.P. 14026
95722 Roissy CDG cedex, France
POC: Mr. Alain Berekbaum
Tel: 33-1-41-02-94-41
Fax: 33-1-41-02-94-49
Email: Bpagnoud@prodemis.fr

Grospiron International
Z.I. du Coudray, 30/32 Avenue Albert Einstein
93150 Le Blanc Mesnil, France
POC: Jean-Luc Haddad
Tel: 33-1-48-14-41-79
Fax: 33-1-48-11-71-70
Email: jl.haddad@grospiron.com

Government Logistics NV
Belcrownlanan 23
2100 Deurne, Belgium
POC: Stephan Guerts, Jr., Manager
Tel: 32 3 360 55 00
Fax: 32 3 360 56 33
Email: StephanJR@govlog.be

Sterling Relocation
Logistics Office
116 Ave Aristide Briand
93153 Le Blanc-Mesnil, cedex, FRANCE
POC: Lyne Neto
Tel: 33 1 49 39 47 00
Fax: 33 1 49 39 47 17
Email: lyne.neto@sterlingrelocation.com

Interdean
515 Rue Helene Boucher
78530 Buc Z.I., France
POC: Ara Korkidian, Manager
Tel: 33-1-39-20-14-00
Fax: 33-1-48-14-42-40
Email: ara.korkidian@interdean.fr

ITGBL Local Agents

Country: Gabon

Post: Libreville

Bureau: AF

Local Agents:

AGS Gabon
Z.I. Owendo
B.P. 9161
Libreville, Gabon
POC: Christian Pottier, Director
Tel: 241 70 23 16
Fax: 241 70 41 56
Email: direction-gabon@agsdemenagement.com

Country: Gambia

Post: Banjul

Bureau: AF

Local Agents:

2) Edgar Holdings Ltd.
5 Liberation Avenue
P.O. Box 143
Banjul, The Gambia
POC: Stephan Banna, Director
Tel: 220 422 6494
Fax: 220 422 7408
Email: edgar@mail.gm

1) AGS Frasers Gambia
59 Mamadi Manjang Highway
PMB 422 Serrekunda Post Office
Kanifing, The Gambia
POC: Martial Chazeud, Branch Manager
Tel: 220 437 2683
Fax: 220 437 2524
Email: agsgambia@gamtel.gm

ITGBL Local Agents

Country: Georgia

Post: Tbilisi

Bureau: EUR

Local Agents:

1) Gosselin Georgia (Gosselin Caucasus & central Asia)
Didi Dighomi, 3rd Micro-region
Tbilisi 0131, Georgia
POC: John Braeckveldt and /or Eka Menabdishvili
Tel: 995 32 59-66-01/02/03
Fax: 995 32 59-66-00
Email: JohnB@georgia.gosselinwwm.com
Email: EkaM@georgia.gosselinwwm.com

2) Globalink Logistics Group Tbilisi
6, Napareuli Street,
0175 Tbilisi - 0175, Georgia.
POC: Manzoor Shah and /or Diana Kurenkeeva
Tel: 995 32 25-32-62/25-39-72
Fax: 995 32 43-90-02
Email:
M.Shah@globalinkllc.com; D.Kurenkeeva@globalinkllc.com

1) Gosselin Georgia (Gosselin Caucasus & central Asia)
Didi Dighomi, 3rd Micro-region
Tbilisi 0131, Georgia
POC: John Braeckveldt and /or Eka Menabdishvili
Tel: 995 32 59-66-01/02/03
Fax: 995 32 59-66-00
Email: JohnB@georgia.gosselinwwm.com
Email: EkaM@georgia.gosselinwwm.com

2) Globalink Logistics Group Tbilisi
6, Napareuli Street,
0175 Tbilisi - 0175, Georgia.
POC: Manzoor Shah and /or Diana Kurenkeeva
Tel: 995 32 25-32-62/25-39-72
Fax: 995 32 43-90-02
Email:
M.Shah@globalinkllc.com; D.Kurenkeeva@globalinkllc.com

ITGBL Local Agents

Country: Germany

Post: Berlin

Bureau: EUR

Local Agents:

2) Froesch GMBH & Co. KG
Maerkische Allee 45
14979 Grossbeeren, Germany
POC: Boris Germann
Tel: 0049-33701-84509663
Email: info.berlin@froesch.de ** bonded facility **

1) Interdean AG
Hauptstr. 07
14979 Grossbeeren, Germany
POC: Thomas Breitreiter
Tel: 0049-33701-21426
Email:
Thomas.Breitreiter@interdeaninterconex.com
** bonded facility **

Post: Bonn

Bureau: EUR

Local Agents:

Transvan Gmbh
Auf Der Roos 4-12
D-65795 Hattersheim Am Main, Germany
Tel: 49-6190-8675/7
Fax: 49-6190-8678
Email: transvan@t-online.de.

Froesch KG
Ruebenacherstr. 60
56072 Koblenz
Tel: 0261-270839

Klaus Ogilvie Gmbh.
Elbestr. 17
53332 Bornheim
Tel: 02222-9819826

Post: Dusseldorf

Bureau: EUR

Local Agents:

Interdean AG
Hauptstr. 07
14979 Grossbeeren, Germany
POC: Thomas Breitreiter
Tel: 0049-33701-21426
Email: Thomas.Breitreiter@interdean.com

Froesch GMBH & Co. KG
Maerkische Allee 45
14979 Grossbeeren, Germany
POC: Boris Germann
Tel: 0049-33701-84509663
Email: info.berlin@froesch.de

ITGBL Local Agents

Post: Frankfurt

Bureau: EUR

Local Agents:

1) Transvan GMBH
Auf der Roos 4-12
D-6595 Hattersheim Am Main, Germany
POC: Hans G. Hildebrandt
Tel: (49) 6190-88816312
Fax: (49) 6190-88816313
email: transvan@t-online.de or
Hans.hildebrandt@transvan.de ** bonded
facility **

2) Friedrich Kurz GMBH
Walter-Zapp-Strasse 4
D-35578 Wetzlar, Germany
POC: Friedrich Kurz or Luitgard Pflume
Tel: 49-6441-923212/13
Fax: 49-6441-923222
email: international@kurz-moving.de;
Luitgard.pflume@kurz-moving.de ** bonded
facility **

3) Schmid and Kahlert Gmbh & Co. KG
Peter-Sander-Strasse 38
D-55252 Mainz-Kastell, Germany
POC: S. Moll
Tel: 49-6134-20260/ 202634
Fax: 49-6134-202638
Email: Schmid-und-Kahlert-KG@t-online.de
Email: S.Moll@Schmidt-und-Kahlert.de ** bonded
facility **

Post: Hamburg

Bureau: EUR

Local Agents:

Transport Krumpf
Ottensener Str. 10
22525 Hamburg, Germany
Tel: 0049-40 54 88 76 -54
Fax: 0049-40-54 88 76 -55
Cell: 0049-173-616-7522 ** bonded
facility **

Post: Leipzig

Bureau: EUR

Local Agents:

Interdean AG
Hauptstrasse 07
14979 Grossbeeren, Germany
POC: Thomas Breitreiter
Tel: 0049-33701-21426
Email:
Thomas.Breitreyter@interdeaninterconex.com

ITGBL Local Agents

Post: *Munich*

Bureau: *EUR*

Local Agents:

1) Schmid and Kahlert GmbH & Co. KG
Siemenstrasse 12a
85716 Unterschleissheim/Muenchen
POC: M. Lauer
Tel: 48 49 3190 810
Fax: 49 89 3190 8129
Email: m.lauer@schmid-und-kahlert.de

2) Herlitz
Petuelring 104
80807 Muenchen, Germany
POC: Helga Lippolt
Tel: 49 89 3581 300
Fax: 49 89 3581 4050
Email: h.lippolt@herlitz-umzuege.com; www.herlitz-umzuege.de
** use for packing and crating **

3) Hasenkamp Relocation Services GmbH
Daimler Str. 12
85748 Muenchen-Garching, Germany
POC: Patrick Martin, Relocation Coordinator
POC: Christian Klas, Group Director, Sales and Marketing
Tel: 49 0 89 638 22 32/ 49 0 89 638 22 25 (Klas)
Fax: 49 0 89 638 22 24
Email: p.martin@hasenkamp.com;
c.klas@hasenkamp.com

Post: *Stuttgart*

Bureau: *EUR*

Local Agents:

Transvan GMBH
Auf der Roos 4-12
D-6595 Hattersheim Am Main, Germany
POC: Hans G. Hildebrandt
Tel: (49) 6190-888163-12
Fax: (49) 6190-888163-13
email: transvan@t-online.de or
Hans.hildebrandt@transvan.de

Friedrich Kurz GMBH
Walter-Zapp-Strasse 4
D-35578 Wetzlar, Germany
POC: Friedrich Kurz or Luitgard Pflume
Tel: 49-6441-923212/13
Fax: 49-6441-923222
email: international@kurz-moving.de;
Luitgard.pflume@kurz-moving.de

Schmid and Kahlert GmbH & Co. KG
Peter-Sander-Strasse 38
D-55252 Mainz-Kastell, Germany
POC: S. Moll
Tel: 49-6134-20260/ 202634
Fax: 49-6134-202638
Email: Schmid-und-Kahlert-KG@t-online.de
Email: S.Moll@Schmid-und-Kahlert.de

ITGBL Local Agents

Country: Ghana

Post: Accra

Bureau: AF

Local Agents:

3) Maersk Logistics Ghana Limited
Box 8800, C7, Reg. No. 41683
Obourwe Building Torman Road
Tema, Ghana
POC: Claud Fiifi Cobbold
Tel: 233 22 204037 ext 142 Fax: 233 22
204141
Website: www.maersklogistics.com

2) Carlo King Services
PO Box 11344
Tema, Ghana
Email: info@carloking.com or
carlokin@hotmail.com
Web-site: www.carloking.com

1) AGS (Frasers International) Ghana
Spintex Road-East Legon
P.O. Box CT.1323, Cantonments, Accra, Ghana.
Email: agsghana@africaonline.com.gh
Web-site: www.ags-worldwide-movers.com

ITGBL Local Agents

Country: Greece

Post: Athens

Bureau: EUR

Local Agents:

2) Construct International
9 Shistou Avenue
18863 Piraeus, Greece
POC: Sophie Poupalidou
Tel: 011 30 210 4010303
Fax: 011 30 210 4010304
Email: sophiep@atrans.gr ****bonded facility ****

1) Attica Movers Ltd.
19, Syngrou Avenue
Athens 117 43 Greece
POC: Ms.Georgia Kasimati
Tel: 011 30 210 992 7221
Fax: 011 30 210 921 6773
Email: gkasimati@atticamovers.gr

3) Orphee Beinoglou SA
24 Evripidou & Syggrou Avenue
Kallithea 176 74 Athens, Greece
POC: Lina Dekouli or Giannis Vlahopoulos
Tel: 011 30 210 931 9200
Fax: 011 30 210 943 1021
Email: ggiotopoulos@beinoglou.gr

4) Venus International Forwarding Ltd.
203, Syggrou Avenue
171 21 Athens, Greece
POC: Fanis Pilianos
Tel: 011 30 210 931 9200
Fax: 011 30 210 931 9207
Email: venusgr@ath.forthnet.gr

5) APLIFT SA
15A, G. Marinou Street
Hellinikon 167 77 Athens, Greece
POC: Alex Panokis
Tel: 011 30 210 961 1212
Fax: 011 30 210 961 1235
Email: info@aplift.gr

ITGBL Local Agents

Post: Thessaloniki

Bureau: EUR

Local Agents:

Attica Movers Ltd.
19, Syngrou Avenue
Athens 117 43 Greece
POC: Ms.Georgia Kasimati
Tel: 011 30 210 992 7221
Fax: 011 30 210 921 6773
Email: gkasimati@atticamovers.gr

Venus International Forwarding Ltd.
203, Syggrou Avenue
171 21 Athens, Greece
POC: Fanis Piliatos
Tel: 011 30 210 931 9200
Fax: 011 30 210 931 9207
Email: venusgr@ath.forthnet.gr

APLIFT SA
15A, G. Marinou Street
Hellinikon 167 77 Athens, Greece
POC: Alex Panokis
Tel: 011 30 210 961 1212
Fax: 011 30 210 961 1235
Email: info@aplift.gr

Construct International
9 Shistou Avenue
18863 Piraeus, Greece
POC: Sophie Poupalidou
Tel: 011 30 210 4010303
Fax: 011 30 210 4010304
Email: sophiep@atrans.gr

Orphee Beinoglou SA
24 Evripidou & Syggrou Avenue
Kallithea 176 74 Athens, Greece
POC: Julie Giotopoulos
Tel: 011 30 210 931 9200
Fax: 011 30 210 943 1021
Email: ggiotopoulos@beinoglou.gr

Country: Grenada

Post: St. George's

Bureau: WHA

Local Agents:

2) George's Agency and Traders
Tanteen Terrace
St. George's, Grenada
POC: Mr. Anthony George
Tel: (473) 440-9042; 440-6678
Email: gat@spiceisle.com

1) St. Louis Services
PO Box 311, The Carenage
St. George's, Grenada
POC: Mr. Phinsley St. Louis
Tel: (473) 440-2921
Email: stlouisservices@spiceisle.com

ITGBL Local Agents

Country: Guangzhou

Post: Guangzhou

Bureau: EAP

Local Agents:

1) Asian Tigers K.C. Dat (China) Ltd. *
Room 1707, New Poly Tower
No. 2 Zhong Shan Liu Lu
Guangzhou 510180, China
POC: Jimmy Lee
Tel: (8620) 8666-2655
Fax: (8620) 8667-8944
Email: Jimmy.Lee@AsianTigers-China.com
* inbound/outbound agent

3) Santa Fe Relocation Services ***
Room 1307, West Tower
Guangzhou International Commercial Center
Ti Yu Dong Road
Guangzhou 510260, China
POC: Eva Huang
Tel: (8620) 3887-0630
Fax: (8620) 3887-0629
Email: eva@santafe.com.cn
*** inbound agent only

2) AGS Four Winds Guangzhou *
Room 1712B, Yi An Plaza
No. 33 Guangzhou 510060, CHINA
POC: Ludovic Valls
Tel: 8620 8363-3735
Fax: 8620 8363-4356
Email: ludovic.valls@agsfourwinds.com
*inbound/outbound agent

Country: Guatemala

Post: Guatemala

Bureau: WHA

Local Agents:

2) Intermud
20 Avenue 18-01; Zona 11
Guatemala City, Guatemala
POC: Patricia Gonzalez
Tel: 502 2474 5174
Fax: 502 2474 5184
Email: intermud@intermud.com

1) Caniz International Corporation
Avenida Hincapie 5-13 Zone 13
Guatemala City, Guatemala
POC: Maria Eugenia Caniz de Carraway
Tel: 502 2420 8080
Fax: 502 2334 8511
Email: caniz@caniz.com

ITGBL Local Agents

Country: Guinea

Post: Conakry

Bureau: AF

Local Agents:

3) DHL Global Forwarding
POC: Mr. Boubacar Toure, Logistics and Fret Supervisor
Tel: (00224) 30 41 48 90
Cell: (00224) 64 40 03 04
Email: Boubacar.toure@dhl.com

1) Sogifret, Guinee
POC: Mr. Ibrahima Kalil Beret, General Director
Tel: (00224) 30 47 70 36
Cell: (00224) 64 22 41 34/ 60 25 61 19
Email: sogifret@sotelgui.net.gn

2) AGS, Guinee
POC: Mr. Francis Leclet, Director
Tel: (00224) 30 46 38 80
Cell: (00224) 63 40 72 73
Email: direction_guinee@ags-demenagement.com

Country: Guinea-Bissau

Post: Bissau

Bureau: AF

Local Agents:

Maersk Senegal S.A.
BP: 3836 DAKAR Km 3,5
Bd du Centenaire de la Commune de Dakar
Dakar, Senegal
POC: Martin Garde Thomle, General Manager
Tel: 221 859 1145
Fax: 221 823 1554
Email: senlogmng@maersk.com

Saga-Senegal
POC: M. Bellel, Responsale Section Demenagements
Tel: 221 859 33 90/ 99
Fax: 221 859 33 49/ 59
Cell: 221 631 04 30
Email: sage.demenagement@sn.dti.bollore.com
Web-site: www.saga.fr

AGS Frasers Senegal
Av. Malick Sy
BP: 2704 - Dakar, Senegal
POC: Jean Noel Boulnois
Tel: 221 822 54 30
Cell: 221 637 72 80
Email: tdicasal@orange.sn

ITGBL Local Agents

Country: Guyana

Post: Georgetown

Bureau: WHA

Local Agents:

1) Guyana Overseas Traders
1 Victoria Road
Sparendaam
Plaisance, East Coast Demerara
POC: Horace Willison
Tel: 592-222-5552
Fax: 592-222-5553
Email: Guyotrad@networksgy.com

2) M&M Worldwide Movers & Trading Company
150 Palm Street
Vryheids Lust
East Coast Demerara
POC: Marc Ramdayal and Melissa Bynoe
Tel: 592-220-7190
Fax: 592-220-4532
Email: mmwmtc@guyana.net.gy

3) D & J Shipping Services
61 Fifth Street
Alberttown, Georgetown
POC: Lucia Desir
Tel: 592-223-6056
Fax: 592-231-7185
Email: djss@guyana.net.gy

Country: Haiti

Post: Port au Prince

Bureau: WHA

Local Agents:

1) Emballage Adventiste
Diquini 63, Carrefour
PO Box 1339
Port-au-Prince, Haiti
POC: Mr. Jude Toussaint, General Manager
Tel: (509) 234-1232/ 234-9712
Fax: (509) 234-0562
Email: emballageadventiste@hotmail.com
Email: judetoussaintEA@hotmail.com
Email: adventisteemballage@yahoo.com

2) Concorde Worldwide Movers
12, Rue Garnier - Bourbon
Petion-Ville, Haiti
POC: Mrs. Bertrice V. Sylverne, Manager
Tel: (509) 510-7466
Tel/Fax: (509) 510-7466
Cell: (509) 406-5199
Email: concordehaiti@yahoo.com or
bertricev@yahoo.fr

Country: Holy See

Post: Vatican City

Bureau: EUR

Local Agents:

ITGBL Local Agents

Country: Honduras

Post: Tegucigalpa

Bureau: WHA

Local Agents:

2) Airlift International
Boulevard Suyapa (100 mts. North of Emisoras
Unidas)
Tegucigalpa, Honduras
POC: Mario Nunez Lacayo
Tel: (504) 233-0485; (504) 9992-2576
Email: info@mundanzasairlift.com

1) Mundanzas Gamundi
Colonia Las torres Km. 5
Carretera al Batallon
Comayaguela, Honduras
POC: Susana Gamundi de Villars
Tel: (504) 233-2060 ; (504) 9990-2710
Email: sgamundi@grupogamundi.com ** customs
bonded facility **

Country: Hong Kong

Post: Hong Kong

Bureau: EAP

Local Agents:

2) Crown Relocations
Crown Worldwide Building
9-11 Yuen On Street
Siu Lek Yuen, Shatin, Hong Kong
POC: Mr. Gary French, Corporate Service Director
Tel: 852-2636-8388; 852-2636-801 (direct
line) Fax: 852-2637-
1677
Email: g french@crownrelo.com

3) Allied Pickfords Hong Kong
248 Queen's Road East, Suite 602 - 608, 6/F
Wanchai, Hong Kong
POC: Mr. Ying Hau, Business Development
Manager
Tel: 852-2736-6032; 852-2823-2035 (Hau- direct
line) Fax: 852-2375-1065
Email: ying.hau@alliedpickfords.com.hk

4) AGS Four Winds International Movers - Hong
Kong
5/F, Len Shing Industrial Centre
4, A Kung Ngam Village Road
Shaukeiwan, Hong Kong
POC: Christopher Wilkinson, GM
Tel: 852 2885 9666
Fax: 852 2567 7594
Email: chris.wilkinson@agsfourwinds.com

1) Asian Tigers K.C. Dat Ltd.
Suite 1702, 3 Lockhart Road
Wanchai, Hong Kong
POC: Lorretta Woo or Lydia Cheung
Tel: 852-2528-1384 Fax: 852-
2529-7443
Email: lorretta.woo@asiantigers-hongkong.com
Email: lydia.cheung@asiantigers-hongkong.com

ITGBL Local Agents

Country: Hungary

Post: Budapest

Bureau: EUR

Local Agents:

3) Corstjens Worldwide Movers
1106 Budapest Bogancsvirag u 5-7
Budapest, Hungary
Tel: (361) 261-2651 or 30-9334399
Fax: (361) 260-1055
Email: Erik@corstjens.hu

4) AGS Budapest
Hunyadi Janos ut 162
1116 Budapest, Hungary
POC: Ingrid Lamblin
Tel: 36 1 204 8674
Fax: 36 1 204 8670
Cell: 36 70 370 8902
Email: manager-budapest@agsmovers.com

2) Move One/ AES Cargo
1072 Budapest Rakoczi ut 70, 4th floor
Budapest, Hungary
Tel: (361) 266-0184 or 266-0181 Move One
Email: moving@moveone.info or
relo@moveonrelo.com
Tel: (361) 266-0184 AES Cargo
Fax: (361) 266-3010
General Cargo: info@aescargo.com
Website: www.moveonerelo.com

1) Interdean Hungary KFT
1211 Budapest Szallito u.6, 2nd floor
Budapest, Hungary
POC: Anthony Heszberger
Tel: (361) 888-6750
Fax: (361) 277-2877
Email: Anthony.Heszberger@interdean.com
Email: Andrea.Laskovics@interdean.com
Website: www.interdean.com

Country: Iceland

Post: Reykjavik

Bureau: EUR

Local Agents:

2) Eimskip
Sundakletti Korngoroum 2
104 Reykjavik, Iceland
POC: Sigurour Arni Leifsson
Tel: (353)-525-7000
Email: infor@eimskip.is
Website: www.eimskip.is

3) Samskip
Kjarlarvogi
104 Reykjavik, Iceland
Tel: (354)-458-8000
Email: samskip@samskip.is
Website: www.samskip.is

1) Propack - Pokkun og Flutningar
Smioshofoi 1
110 Reykjavik, Iceland
POC: Mr. Vioar Petursson
Tel: (354)-587-9700
Fax: (354)-587-9705
Email: propack@propack.is

ITGBL Local Agents

Country: India

Post: Chennai

Bureau: SCA

Local Agents:

3) M/s Mithals International
F-3/7, Okhla Industrial Area, Phase - 1
New Delhi - 110020 India
POC: Mr. Anil Mithal, Director; Mr. Jagdish Tacker,
General Manager
Tel: 91 11 26817185/ 26371618/19/20
Cell: 9810018484 (Mithal); 9810004080 (Tacker)
Fax: 91 11 26817186

2) Allied Lemuir Pvtr. Ltd.
A.L. Movers Ltd.
48/3a, Majestic Studio Complex
Saligramam
Chennai 600 093 India
POC: Mr. B. Jayakumar, Regional Manager
Tel: 91-044-23766091; 23763173/ 23766091
Fax: 91-044-23766091
Email: Jai.jumar@alliedlemuir.com

1) Govias & Govias
International Packers, Movers and Custom House
Agent
Catholic Centre Annexe
Old #64, New #108, Armenian Street
Chennai 600 001 India
POC: Mr. Gratian or Mr. Fredrick
Tel: 91-044-25362598; 91-044 42161599; 91-044-
25382192
Fax: 91-044-25382030
Email: Gratian@goviasgroup.com;
Fredrick@goviasgroup.com
Email: Govias@md2.vsnl.net.in ** bonded
facility **

4) M/s Clintus Network, Mtd.
Khasra No. 332I Chattarpur
New Delhi, India
POC: Mr. Dinesh Joshi, Director
Tel: 91-11-26803874/75/76/77/78/79
Cell: 9810155741

ITGBL Local Agents

Post: Hyderabad

Bureau: SCA

Local Agents:

2) R.S. Travels/ Deccan Travels
Off #28/3RT, 2nd flr, Prakashnagar
Begumpet, Hyderabad 500 016 India
POC: Mr Rafeeq Iqbal or Mohammed Anwar
Tel: 91 40 277 69166
Fax: 91 40 277 63107
Cell: 91 9885289381
Email: ffai@vsnl.com or retravels@gmail.com

1) Govias and Govias/ G.M. Govias and Sons (will
open Hyderabad office soon)
Catholic Centre Annexe
108, Armenian Street
Chennai 600 001, India
POC: Gratian Govias or Fredrick Govias
Tel: 91 44 25362598/ 25368796/ 25382192
Tel: 91 44 42161599 Direct
Fax: 91 44 25382030
Cell: 98400 30310 (Gratian)
Cell: 98400 30312 (Fredrick)
Email: gratian@goviasgroup.com
Email: frederick@goviasgroup.com
Email: Import@goviasgroup.com;
Export@goviasgroup.com
Email: Finance@goviasgroup.com

5) Allied Lemuir
11-6-56, Moosapet
Opp: IDPL, Kukatpally
Hyderabad 500 037, India
POC: Mr. Praveen Kumar
Tel: 91 40 2377 1032
Fax: 91 40 2377 1034
Cell: 91 9948990785
Website: www.alliedlemuir.com

3) Star Worldwide Group
7-8-304, Old Airport Road
Gautam Nagar
Secunderabad, 500 011, India
POC: Mr. Venkatesh Ravula
Tel: 91 40 27952963
Fax: 91 40 27952964
Cell: 91 727074
Email: venkatesh@starww.com

4) TransWorld International
118, Vahini Nagar, Sikh Road
Secunderabad 500 009, India
POC: Mr. Santhosh Kumar
Tel: 91 40 27848600
Fax: 91 40 27848603
Cell: 91 98491 68109
Email: hyderabad@transworldintl.com

ITGBL Local Agents

Post: *Kolkata*

Bureau: *SCA*

Local Agents:

3) Allied Lemuir
E-2, Sukhsagar, Balaji Business Centre (2nd floor)
2/5 Sarat Bose Road
Kolkata 700020, West Bengal, India
POC: Mr. Raja Roy, Business Head - East
Tel: 91 33 24544844 / 3293408
Fax: 91 33 24544844
Cell: 91 9830547413
Email: raja.roy@alliedlemuir.com

2) Crown Worldwide Movers
Jaysree Tea Gate
Budge Budge Truck Road
Gobinapur, P.O. Rampur
24 Parganas (South), West Bengal, India
POC: Mr. M.K. Ganguly, Regional Manager,
Eastern India
Tel: 91 33 24017211/ 12
Fax: 91 33 24017241
Email: mganguly@crownrelo.com
Website: www.crownrelo.com
** bonded warehouse **

1) Writers Relocations
1/1 Central Plaza, 2/6 Sarat Bose Road
Kolkata 700020, West Bengal, India
POC: Mr. Indranil Gupta, Manager - Relocations
Tel: 91 33 24858653/54/55/56
Fax: 91 33 24756189
Email: indranil.gupta@writercorporation.com
Website: www.writercorporation.com

Post: *Mumbai*

Bureau: *SCA*

Local Agents:

2) M/s Tital Sea and Air Services Private Limited
POC: M. Jagannath Rai or M. Shekhar
Tel: 91 22 28303818/ 66930060
Fax: 91 22 28303814
Email: mjrai@tsaspl.com or shekhar@tsaspl.com

1) M/s Star Worldwide Movers Pvt. Ltd. Mumbai
Unit 16 - a a, Narayan Plaza
Off Saki Vihar Road
Chandivalia Road, Andheri East
Mumbai - 400072
POC: Sahil Mittal
Tel: 022-28475114/6501/8776
Email: sahilmithal@starww.com;
starmumbai@starww.com

3) AGS Fourwinds International Movers
"Noah's Arc", 613-N B. Patil Road
Chembur, Mumbai, 400071, India
POC: Frazier Martins, Global mobility Specialist,
GM Mumbai
Tel: 91 22 25212916
Fax: 91 22 25212926
Cell: 91 9920137370

ITGBL Local Agents

Post: New Delhi

Bureau: SCA

Local Agents:

1) Star Worldwide Movers Pvt. Ltd.
13/7 Main Mathura Road
Faridabad, India
POC: Mr. Atul Mithal, Ms. Aulina Sood; Ms.
Gitanksha Arora
Tel: 9811054595; 95129-4093201 (Mithal)
Tel: 9810066981; 95129-4093202 (Sood)
Tel: 9899534034; 95129-4093210 (Arora)

2) AGS Four Winds International Movers
6B, Hauz Khas Village
New Delhi, 110016 India
POC: Ms. Payal Singh, Director
Tel: 91-11-26534937/38/28
Cell: 91-9811110061
Email: payal.singh@agsfourwinds.com

3) Clintus Network
Khasra No. 332, Chattarpur
New Dehli, India
POC: Mr. Dinesh Joshi
Tel: 91-11-28603874/75/76/77/78/79
Cell: 9810155741
Email: clintus@del12.vsnl.net.in

ITGBL Local Agents

Country: Indonesia

Post: Jakarta

Bureau: EAP

Local Agents:

1) Kotaisan Logistic PT
JL M. Kahfii No. 16
Ciganjur - Jagakarsa, Jakarta 12630, Indonesia
POC: Mr. Johnson Young
Tel: (62) (021) 788-93783
Fax: (62) (021) 788-93786
Email: ktsprima@centrin.net.id
Website: www.kotaisan.co.id

2) Supra Raga Transport (SRT) PT.
Ritra Building, 3rd Floor
JL Warung Buncit Raya No. 6
Jakarta 12740, Indonesia
POC: Muad Suleman or Mr. Ananda
Tel: (62) (021) 798-2220
Fax: (62) (021) 798-2205
Email: removal-div@srt.co.id
Website: www.srt.co.id

3) P.T. Santa Fe Indonusa (Santa Fe Relocation Services)
Cilandak Commerical Estate Bldg #208
Jl. Raya Cilandak KKO
POC: Doug Slusher
Tel: 62 21 789 2033
Fax: 62 21 789 2034
Email: dslusher@santaferelo.co.id;
sales@santaferelo.co.id
Website: www.santaferelo.com

4) AGS Four Winds Indonesia
Graha Vivere 5th floor
Jl. Letjen S. Parman No. 6
Jakarta 11480, Indonesia
POC: Ebb Hinchliffe
Email: ebb.hinchliffe@agsfourwinds.com
Website: www.agsfourwinds.com

Post: Surabaya

Bureau: EAP

Local Agents:

Supra Raga Transport (SRT) PT.
Ritra Building, 3rd Floor
JL Warung Buncit Raya No. 6
Jakarta 12740, Indonesia
POC: Muad Suleman or Mr. Ananda
Tel: (62) (021) 798-2220; 798-2215
Fax: (62) (021) 798-2205; 798-2188
Email: removal-div@srt.co.id or ananda@srt.co.id
or srt-ho@srt.co.id
Website: www.srt.co.id

Country: Iraq

Post: Baghdad

Bureau: NEA

Local Agents:

Paxton International
5300 Port Royal Road
Springfield, VA 22151
POC: Mindy Cafiero or John Connolly
Tel: 703-321-4060
Fax: 703-321-0009
Email: johnc@paxton.com

ITGBL Local Agents

Country: Ireland

Post: Dublin

Bureau: EUR

Local Agents:

3) Arpin International ***
The Elms
Punchestown
Naas, County Kildare
POC: Mary O'Brien
Tel: 453-56-440-1868
Fax: 353-45-874-4588
Cell: 353-87-056-4051
Email: mobrien@arpinintl.ie
*** US to post shipments only *****

1) Moveplus
Sarsfield House, Airton Road
Tallaght, Dublin 24, Ireland
POC: Nadia McGuire
Tel: 353 1 885 1758 / Direct line 353 1 414 9668
Fax: 353 1 827 0576
Cell: 353 87 820 2094
Email: nadia.mcguire@moveplus.ie

2) Interdean Group Ltd.
Cronin Movers Bldg.
Damastwon Industrial Park
Mulhuddart, Dublin 15, Ireland
POC: Miriam Foley
Tel: 353-1-809-7032
Fax: 353-1-809-7001
Cell: 353-86-263-3163
Email: miriam.foley@interdean.com

ITGBL Local Agents

Country: Israel

Post: Jerusalem

Bureau: NEA

Local Agents:

1) Sonigo International Shipping
53 Hakidma, Northern Industrial Area
77521 Ashdod, Israel
POC: Shmuel Mantinband, Director (Cell: 052-611-9670)
POC: Joe Semel (Cell: 052-611-9669)
Tel: 972 8 6111- 222
Fax: 972 8 6111- 223
US TOLL FREE: 1 866 978 5224/ 201 535 4703
UK: FREEPHONE: 0 800 097 5563
Email: shmuel@sonigo.com; joe@sonigo.com

2) Ocean Company, Ltd.
Yakum Post 60972, Israel
POC: Eran Drenger, Dana Drenger, Sima Pasternak
Tel: 972-09-9553456
Fax: 972-09-9514321
Cell: 052-3691911 (Eran); 052-3691913 (Dana); 052-3279924 (Sima)
Email: sales@oceanrelocation.com;
dana.drenger@oceanrelocation.com;
sima.pasternak@oceanrelocation.com;
eran.drenger@oceanrelocation.com

3) Globus International Packing LTD.
7, Habosem Street, Industrial Center Ashdod
POB 1230
77610, Israel
POC: Mrs. Livnat Amar; Dov Inbar; Norman Solomon
Tel: 972-8-932-4217
Fax: 972-8-942-8526
Cell: 052-273-0939 (Dov); 052-484-5243 (Norman); 052-484-5245 (Livnat)
Email: marketing@globus-intr.co.il or dovinbar@Globus-Intr.co.il; marketing3@globus-intr.co.il

ITGBL Local Agents

Post: Tel Aviv

Bureau: NEA

Local Agents:

1) Globus International Packing LTD.
7, Habosem Street, Industrial Center Ashdod
POB 1230
77610, Israel
POC: Mrs. Livnat Amar; Dov Inbar; Norman
Solomon
Tel: 972-8-932-4217
Fax: 972-8-942-8526
Cell: 052-273-0939 (Dov); 052-484-5243
(Norman); 052-484-5245 (Livnat)
Email: marketing@globus-intr.co.il or
dovinbar@Globus-Intr.co.il or marketing3@globus-
intr.co.il

2) Ocean Company, Ltd.
Yakum Post 60972, Israel
POC: Eran Drenger, Dana Drenger, Sima
Pasternak
Tel: 972-09-9553456
Fax: 972-09-9514321
Cell: 052-3691911 (Eran); 052-3691913 (Dana);
052-3279924 (Sima)
Email: sales@oceanrelocation.com;
dana.drenger@oceanrelocation.com;
eran.drenger@oceanrelocation.com;
sima.pasternak@oceanrelocation.com

3) Sonigo International Shipping
53 Hakidma, Northern Industrial Area
77521 Ashdod, Israel
POC: Shmuel Mantinband, Director (Cell: 052-611-
9670)
POC: Joe Semel (Cell: 052-611-9669)
Tel: 972 8 6111- 222
Fax: 972 8 6111- 223
US TOLL FREE: 1 866 978 5224/ 201 535 4703
UK: FREEPHONE: 0 800 097 5563
Email: shmuel@sonigo.com; joe@sonigo.com

ITGBL Local Agents

Country: Italy

Post: Florence

Bureau: EUR

Local Agents:

Gondrand
Via Baldanzese 198
50041 Calenzano, Florence, ITALY
POC: Pilo Sergio
Tel: 39 055.88.77.967
Fax: 39 055.88.78.50
Email: firenze@gongrand.it

Bollinger
Via S. Pertini 6-8
50019 Sesto Fiotentino, Florence, ITALY
POC: Elisabetta Nesi
Tel: 39 055.42.51.086
Fax: 39 055.42.06.176

Fracassi
Via S. Spirito 11
50125 Florence, Italia
POC: Adamo Nencini
Tel: 39 055.28.35.97/ 28.93.40
Fax: 39 055.21.47.71
Email: a.nencini@fracassishipping.com
www.fracassishipping.com

Post: Milan

Bureau: EUR

Local Agents:

Bolliger S.P.A.
Via Palmieri, 46
20141 Milan, Italy
POC: Domenico Cellamare
Tel: 011-39-02-844721
Fax: 011-39-02-89501233

Merci Service International Movers, S.r.l.
Via Mercalli, 7
20019 Settimo Milanese (MI)
POC: Francesco Mercadante
Tel: 011-39-2-33502855
Fax: 011-39-2-33576896

Post: Naples

Bureau: EUR

Local Agents:

Franzosini Sud S.R.L.
International Forwarders and Movers
Via delle Repubbliche Marinare, 109
Naples, Italy
POC: Giacomo Orlando or Luca Bosco
Tel: 39 081 752 05 40/ 559 06 88
Fax: 39 081 752 08 63
Email: info@franzosinisud.it
Website: www.franzosinisud.it

ITGBL Local Agents

Post: Rome

Bureau: EUR

Local Agents:

2) Luciano Franzosini Roma S.R.L.
Via Del Fosso Della Magliana 6
00148 Rome, Italy
POC: Mr. Joseph Quattrone
Tel: 39-06-655-4824
Fax: 39-06-659-0789

1) Bolliger Roma S.P.A.
Via del Fosso della Magliana 12
00148 Rome, Italy
POC: Dr. Robert Bollinger
Tel: 39-06-656-88302
Fax: 39-06-655-7133

3) A.Y.S. At Your Service a.r.l.
Via Pier Carlo Boggio, 16
00128 Roma, Italia
POC: Senor Massimo Benedetti
Tel/Fax: 39-06-50-62-329

Country: Jamaica

Post: Kingston

Bureau: WHA

Local Agents:

B.L. Williams International Ltd.
48 - 52 Second Street
Port West, Kingston 13 Jamaica
POC: Ted Muschett or Arleen Sewell
Tel: 867-923-4846; 923-1974
Fax: 876-923-9491/2
Email: export@blwilliams.com
Web-site: www.blwilliams.com

ITGBL Local Agents

Country: Japan

Post: Fukuoka

Bureau: EAP

Local Agents:

Fukuoka Soko Co. Ltd.
19-19 Okihamachi, Hakata-ku
Fukuoka-Shi 812-0031 Japan
POC: Mrs. Yuriko Mori, Moving Coordinator
Tel: 81-92-281-0077
Fax: 81-92-281-0804
Email: mori@fukuokasoko.com
Website: www.fukuokasoko.com

Post: Nagoya

Bureau: EAP

Local Agents:

1) Fukuoka Soko Co., Ltd.
6-5 Funato-machi, Nakagawa-ku
Nagoya, Aichi, Japan 454-0805
POC: Mr. Tadashi Harada
Tel: 052-353-0509
Email: harada@fukuokasoko.com
Website: http://www.fukuokasoko.com

3) Nippon Express
c/o Nihon Kaijikkentei Kyokai Bldg., 2F
2-4-23 Irifune, Minato-ku
Nagoya, Aichi, Japan 455-0032
POC: Mr. Hayato Arai
Email: haa-arai@ocnis.nittsu.co.jp
Website:
http://www2.nittsu.co.jp/hikkoshi/index.html

2) Crown Lines Corporation
3-801 Nishifushiya, Nakagawa-ku
Nagoya, Aichi, Japan 454-0982
POC: Mr. Suguru Maruta
Tel: 052-309-0007 Fax: 052-309-0008
Email: suguru_maruta@crownlines.co.jp
Website: http://www.crownlines.co.jp/prf/html

Post: Naha

Bureau: EAP

Local Agents:

Asiatic Trans-Pacific
1422 Yogi
Okinawa City, Okinawa Japan 904-2174
POC: Mr. John Rushalk
Tel: 81-98-931-0730
Fax: 81-98-933-8620
Email: John_Rushalk@pashanet.com

Okinawa Enterprise Corporation
P.O. Box 266
Okinawa City, Okinawa Japan 904-2174
POC: Yoshiharu Kanno
Tel: 81-98-938-9688
Fax: 81-98-938-9690
Email: yhkanno@oec-okinawa.co.jp

Ryukyu Logistics Co., Ltd.
2-17-13 Minato-Machi
Naha, Okinawa Japan 900-0001
POC: Mr. Mitsugu Shirado
Tel: 81-98-861-4701
Fax: 81-98-868-4862
Email: shirado@ryukyu-logi.com **bonded facility
for HHE and UAB **

ITGBL Local Agents

Post: Osaka Kobe

Bureau: EAP

Local Agents:

3) Nihon System Service Co. Ltd. Osaka Branch
2-18-16, Katsube, Toyonaka-shi
Osaka 561-0894 Japan
POC: Mr. Yoshikazu Hanakame
Tel: 81-6-6855-2911
Fax: 81-6-6855-2914
Email: oskoverseas1@nss-japan.com

1) Crown Lines Corporation
2-1 Mayafuto, Nada-ku
Kobe 657-0854 Japan
POC: Mr. Hiroyuki Kobayashi
Tel: 81-78-805-0181
Fax: 81-78-805-0182
Email: hiroyuki_kobayashi@crownlines.co.jp

2) Nippon Express Co., Ltd.
Osaka Chuo Bldg., 4F, 1-1-18 Kita-Horie, Nishi-ku
Osaka 550-0014 Japan
POC: Mr. Akio Okada
Tel: 81-6-6538-3530
Fax: 81-6-6838-3538
email: ac-okada@ocnis.nittsu.co.jp **bonded facility
**

Post: Sapporo

Bureau: EAP

Local Agents:

1) Nippon Express Co., Ltd.
Nittsu Bldg., 10F
1-9-3 Higashi Shinbashi, minato-ku
Tokyo, Japan
POC: Mr. Keisuke Tsuchiya
Tel: 81 3 6251 6300
Email: ke-suchiya@ocnis.nittsu.co.jp
Website: <http://www2.nittsu.co.jp/rem/nhp/html/english/index.html> **
bonded facility **

3) Phoenix Transport (Japan) Ltd.
Kearny Place Yokohama Kannai, 6th floor
3 - 26 Minami - Nakadori, Naka-Ku
Yokohama, Japan
POC: Mr. Taka Oki, Vice President; Mr. Martin Giles
Tel: 81 45 212 3251
Email: takaptj@gol.com (Oki);
Martin@phoenixtransport.com (Martin)
Website:
<http://www2.gol.com/users/mgiles/indwex.htm>

2) Nihon System Service Co., Ltd.
Senju Soko B, 26 Wakasu
Koto-ku, Tokyo, Japan
POC: Mr. Yoshichika Ito
Tel: 81 3 5534 7233
Email: tokyo.overseas@nss-japan.com
Website: <http://www.nss-japan.com/Eng/index.html>

ITGBL Local Agents

Post: Tokyo

Bureau: EAP

Local Agents:

1) Nippon Express Co., Ltd.
NITTSU Bldg. 10F
1-9-3 Higashi Shinbashi Kakigara-Cho
Minato-ku, Tokyo, Japan 103-0014
POC: Mr. Hiroyasu Funakoshi
POC: Mr. Keisuke Tsuchiya
Tel: 81-3-6251-6300
Email: hi-funakosi@ocnis.nittsu.co.jp
Email: ke-tsuchiya@ocnis.nittsu.co.jp
Web-site: www2.nittsu.co.jp
** bonded facility **

2) Nihon System Service Co., Ltd.
Senjyu Soko B, 26 Wakasu
Koto-ku, Tokyo, Japan
POC: Mr. Yoshichika Ito
Tel: 81-3-5534-7233 Fax: 81-3-
3251-6299
Email: tokyo.overseas@nss-japan.com

Post: Yokohama

Bureau: EAP

Local Agents:

2) Nihon System Service Co., Ltd.
Senjyu Soko B, 26 Wakasu
Koto-ku, Tokyo, Japan
POC: Mr. Yoshichika Ito
Tel: 81-3-5534-7233 Fax: 81-3-
5534-7240
Email: tokyo.overseas@nss-japan.com

1) Nippon Express Co., Ltd.
NITTSU Bldg. 10F
1-9-3 Higashi Shinbashi Kakigara-Cho
Minato-ku, Tokyo, Japan 103-0014
POC: Mr. Hiroyasu Funakoshi
POC: Mr. Keisuke Tsuchiya
Tel: 81-3-6251-6300
Email: hi-funakosi@ocnis.nittsu.co.jp
Email: ke-tsuchiya@ocnis.nittsu.co.jp
Web-site: www2.nittsu.co.jp
** bonded facility **

ITGBL Local Agents

Country: Jordan

Post: Amman

Bureau: NEA

Local Agents:

2) Levant Express Services
P.O. Box 1063
Jabal Al Webdeh
Amman, Jordan
POC: Raja El Issa
Tel: 962 6 4625445
Fax: 862 6 4627042
Email: Levantex@go.com.jo

1) JIRPAC
International Removals and Packing
P.O. Box 851069
Amman, Jordan
POC: Amer Sawalha
Tel: 962 6 5824463
Fax: 962 6 5825317
Email: info@jirpac.com

3) CML Safe Pak
322 King Abdullah II Street
Amman, Jordan
POC: Syam T. Philip, Manager, Packing and
Removals
POC: Dania Al Hawi, Operations Manager
Tel: (962-6) 5856356
Fax: (962-6) 5857757
Email: syam@cml-jo.com ; dania.alhawi@cml-
jo.com

ITGBL Local Agents

Country: Kazakhstan

Post: Almaty

Bureau: SCA

Local Agents:

3) Eurasia Service
174 A Seyfullin Avenue, Office 20
Almaty, Kazakhstan
POC: Igor Vorobtsov
Tel: 7 7272 341155
Fax: 7 7272 943304
Cell: 7 777 241 3222
Email: eurasia_service@mail.ru
(warehouse facility)

2) Transnomad Removals International - Almaty
222 Baizakov Str, Office 16
Almaty, Kazakhstan
POC: Linda Yeleussizova
Tel: 7 3272 699732
Fax: 7 3272 699212
Email: rrd@transnomad.kz

!) Globalink Transportation and Logistics
Worldwide - Almaty
52 Kabanbay Batyr Str.
050010 Almaty, Kazakhstan
POC: Asem Dandybaeva
Tel: 7 3272 588880 x224
Fax: 7 3272 581189
Cell: 7 777 733 9958
Email: a.dandybayeva@globalinkllc.com

Post: Astana

Bureau: SCA

Local Agents:

2) Interdean
Interdean Central Asia LLC
103 Furmanova Street, #805
Almaty 05000 Kazakhstan
POC: Stanislav Zyukov/ Roger Lee
Tel: 7 727 272 5251 / 7 727 333 4429
Fax: 7 727 266 7594
Cell: 7 777 229 3820 / 7 701 770 9480
Email: stanislav.zyukov@interdean.com or
roger.lee@interdean.com
(warehouse facility - Almaty)

3) Intermovex LLP
64 Phizuli Str.
050054 Almaty, Kazakhstan
POC: Victor Pinegin
Tel: 7 3272 34 04 64
Fax: 7 3272 57 09 45
Cell: 7 701 711 6437
Email: info@intermovex.kz
Web-site: www.intermovex.kz Warehouse
facility - Almaty, Astana

1) Eurasia Service
174 A Seyfullin Avenue, Office 20
Almaty, Kazakhstan
POC: Igor Vorobtsov
Tel: 7 7272 341155
Fax: 7 7272 943304
Cell: 7 777 241 3222
Email: eurasia_service@mail.ru Warehouse facility

ITGBL Local Agents

Country: Kenya

Post: Nairobi

Bureau: AF

Local Agents:

1) SDV Transami Kenya
Airport North Road, Embakasi
P.O. Box 46586
00100 Nairobi, Kenya
POC: Sue West
Tel: 254 20 642 1000
Email: sue.west@ke.dti.bollore.com

3) Superfreight Ltd.
Kenya Commercial Bank House
Dar es Salaam Road
Industrial Area
P.O. Box 55460
00200 Nairobi, Kenya
POC: Maina Muchiri
Email: superfreight@wananchi.com

4) AGS Frasers Kenya
Old Mombasa Road
PO Box 14061
00800 Nairobi, Kenya
POC: Recizac Gil
Tel: (254-20) 823490
Fax: (254-20) 823491
Cell: 254 (0) 722 51 31 86
Email: manager@agskenya.com
Website: www.agsfrasers.com

2) GlobalFreight Logistics Ltd.
Markfirst House
Jomo Kenyatta International Airport
P.O. Box 45787
00100 Nairobi, Kenya
POC: Arbi Mussani
Tel: 254 20 823 011
Email: globalap@africaonline.co.ke

ITGBL Local Agents

Country: Korea

Post: Seoul

Bureau: EAP

Local Agents:

5) Santa Fe Relocation Services Korea Co., Ltd.
5F, J-Tower, 373-35, Sindang-Dong, Jung-Gu
Seoul, Korea
POC: Jamie Wong, General Manager GMS
Tel: 82 2 797 3383
Fax: 82 2 797 3386
Cell: 82 10 4692 3383
Email: jwong@santaferelo.co.kr
Website: www.santaferelo.com

4) AGS Four Winds Korea
Room 1007, Yongseong Biztel, 314-1st
Hanganro 2 Ga, Yongsan-Gu
Seoul, Korea
POC: Ben Garcia, General Manager
Tel: 82 2 333 7747
Fax: 82 2 333 7734
Cell: 82 10 5242 7747
Email: Ben.Garcia@agsfourwinds.com
Website: www.agsfourwinds.com

3) Asian Tigers Transpack International
Tae Honng B/D 2F, #1543-9, Seocho-Dong
Seocho-Gu
Seoul, Korea
POC: Mr. Joseph Song
Tel: 82 2 3489 2500
Fax: 82 2 598 3925
Email: joseph.song@asiantigers-korea.com

2) Yu Jin Industries Ltd.
Mokjeong B/D 5F. 1361-5, Seocho-Dong
Seocho-Gu
Seoul, Korea
POC: Mr. Young Mook Lim
Tel: 82 2 581 5691
Fax: 82 2 3473 0387
Email: yujinind2@kornet.net

1) Hanjin Bestpac Co., Ltd.
Namyong B/D, Room 302, #85-3, Galwol Dong,
Yongsan Gu
Seoul, Korea
POC: Mr. Sang Sun Park
Tel: 82 2 718 4061
Fax: 82 2 718 4093
Email: sspark@hanjinbestpac.co.kr

ITGBL Local Agents

Country: Kosovo

Post: Pristina

Bureau: EUR

Local Agents:

3) Matrix Relocation Kosovo
Industrial Zone Veternik PN
10000 Pristina-Kosovo
POC: Asdren Xerxa
Tel: 381 38 548 264
Fax: 381 38 548 265
Cell: 377 44 154 967
Email: Asdren.Xerxa@matrixrelo.liz
Web: www.matrixrelo.com

2) AGS-Pristina
Zona Industriale, Tahir Zajmi PN
10000 Pristina, Kosovo
POC: Arben Sharani
Tel: 377 44 502 579
Email: manager-kosovo@agsmovers.com

1) MOVE ONE RELOCATION
12050 Slatina e Madhe
POC: Valdet Mustafa
Tel: 381 38 566 354; 377 44 500 508
Email: valdet.mustafa@moveonrelo.com

ITGBL Local Agents

Country: Kuwait

Post: Kuwait

Bureau: NEA

Local Agents:

1) Al-Ghanim Freight
Al-Rai Industrial Area, Shuwakh
PO Box 223
Safat 13001 Kuwait
POC: Mahmoud Jalajel, Group Manager
POC: D.G. Karu, Operations Supervisor
Tel: 00965-474-5533 x12 or 00965--473-1082
(Jalajel)
Cell: 00965-967-1075 (Jalajel)
Email: mjalajel@alghanim.com
Tel: 00965-474-5533 x751 or 00965-746-8284
(Karu)
Cell: 00965-601-1303 (Karu)
Email: karu@alghanim.com

3) Global Freight Systems, Co. W.L.L.
Sultan Ben Essa Complex
Dajeej, Farwaniya, Kuwait
POB 22389, Safat 13084 Kuwait
POC: Venkatesh Sharma
Tel: 965 2431 6530
Fax: 965 2431 9177 or 431 6478
Cell: 965 997 36327
Email: venkatesh@global-freight.net

2) Al-Sawan Cargo Co.
Al-Ghazali Street
Al-Rai Area, PO Box 576
Safat 13006, Kuwait
POC: Jabbar Mukhtar, Operations (ext. 511)
Tel: 00965-471-1440/441/809020 x 501 - 516
Fax: 00965-471-3226
Cell: 00965-902-6461 (Mukhtar)
Email: jabber@alsawan.com

4) Gulf Agency Company (Kuwait)
Kuwait Free Trade Zone, Phase 2
Future Area Plot No. C28/ D1 - D10
Building Number 7
Shuwaikh, Kuwait
POC: Aldo de Douza
Tel: 965 22264164
Fax: 965 24836365
Cell: 965 99643142
Email: aldo.desouza@gacword.com

ITGBL Local Agents

Country: Kyrgyzstan

Post: Bishkek

Bureau: SCA

Local Agents:

3) Interdean Bishkek
107 Kievskaya Str., 2nd floor
720001 Bishkek, Kyrgyzstan
POC: Zulfiya Muslimova
Tel: 996312 217614
Cel: 996555 774597
Fax: 996312 210744
Email: interdean@muza.com.kg
Web-site: www.interdean.com

1) American Resources International Cargo -
A.R.I. Cargo
35 Erkindik Blvd.
720040 Bishkek, Kyrgyzstan
POC: Julia Bindyukova
Tel: 996-312-660077
Cell: 996-772-508509
Fax: 996-312-661311
Email: Julia.bis@aricargo.com
Web-site: www.aricargo.com **bonded facility **

2) Globalink Logistics Group
53 T. Aitmatova Str., Unit #47
720065 Bishkek, Kyrgyzstan
POC: Nastya Shloeva, Business Coordinator
Tel: 996312 680602, 908 455
Cell: 996772520772
Fax: 996312 680074
Email: a.shloeva@globalinkllc.com
Web-site: www.globalink.bz/kyr.htm ** bonded warehouse**

Country: Laos

Post: Vientiane

Bureau: EAP

Local Agents:

2) JVK Indo-China Movers (Laos) Ltd.
Unit 6, Ban Phonsavanh Neua, House #063
Vientiane, Lao PDR
POC: Mark Donohoe
Tel: 66-02-379-4646
Fax: 66-02-379-5050
Email: mark.donohoe@jbkasia.com

3) Lao Freight Forwarder Ltd.
KM3, Thadeua Road, PO Box 3145
Vientiane, Lao PDR
POC: Mr. Vichit Sadettan or Mr. Somphone
Tel: 856-21313351/ 313392
Fax: 856-21-314831
Cell: 020 5511481 (Sadettan)
Cell: 020 5515332 (Somphone)
Email: laoff_sales@laopdr.com

1) Geotrans Logistic and Mover Co. Ltd.
Unit 24, Ban Phonpapao Thong, Sokpaluang Road
Sisattanak District
Vientiane, Lao PDR
POC: Mr. Vira Salikoun or Mr. Khamphai
Cell: 020-5517380 (Salikoun)
Cell: 020-5518284 (Khamphai)

ITGBL Local Agents

Country: Latvia

Post: Riga

Bureau: EUR

Local Agents:

2) Zebra Cargo - Friendly Movers
Riga International Airport
Riga, Latvia LLV-1053
POC: Mr. Oskars Veinbergs
Tel: (371) 67412 108
Fax: (371) 6 7412 156
Cell: (371) 2915 5365
Email: zebra@zebracargo.com
Web-site: www.zebracargo.com

3) Genex Group International
6 Kengaraga Str.
Riga, Latvia LV-1063
POC: Mr. Kaspars Birzaks
Tel: (371) 67268 820
Fax: (371) 67268 824
Cell: (371) 2653 9249
Email: kaspars@genex.lv
facility **

** bonded

4) SIA Real KT
Mr. Margers Jermolenko
Tel: (371) 6780 2471
Fax: (371) 6780 2474
Cell: (371) 2865 2255
Email: margers@realkt.lv

1) Corstjens Worldwide Movers Riga
Krasta iela 103
Riga, Latvia LV-1019
POC: Olga Petroveca
Tel: (371) 67800 800
Fax: (371) 67800 801
Email: olgap@corstjens.com
facility **

** bonded

ITGBL Local Agents

Country: Lebanon

Post: Beirut

Bureau: NEA

Local Agents:

3) O.D. Debbas and Sons Moving and Storage
530 Corniche Du Fleuve
POB 3
Beirut, Lebanon
POC: Danny Debbas
Tel: 961 1 585253/4
Fax: 961 1 587135
Email: oddebbas@oddebbas.com
Website: www.oddebbas.com

2) Beirut International Movers
Kazandjian Bldg, Camil Chamoun Street
PO Box 55-050
Sin El Fil, Beirut, Lebanon
Fax: 961-1-49-7700
Tel: 961-49-55-00; 961 3 617712
Fax: 961-1-49-7700
Email: info@beirutovers.com
Web-site: www.beirutmovers.com

1) Beirut Cargo Center
Badawi, Corniche Al Nahr, Kurban Bldg., Ground
Floor
PO Box 17-5040
Beirut, Lebanon
Tel: 961 1 585582
Fax: 961 1 585580
Email: bcc@bcc.com.lb or packing@bcc.com.lb
Web-site: www.bcc.com.lb

Country: Lesotho

Post: Maseru

Bureau: AF

Local Agents:

1) LEDS (Lesotho Express Delivery Services) **
Private Bag A283
Maseru 100, Lesotho
POC: Chesray Nelson, Manager
Tel: 266 22 322 092
Cell: 266 5888-2180 or 083 259 1570
Email: chesary@leds.co.ls
** inbound

2) Stuttford Van Lines - Lesotho
Lioli Road, Industrial Area, Box 0637
Maseru West, Lesotho
POC: Mrs. Venus Havenga
Tel: 266 22 323 966
Fax: 266 22 310 290
Cell: 266 589 260 66
Email: venus.havenga@stuttfordvanlines.com

Country: Liberia

Post: Monrovia

Bureau: AF

Local Agents:

ITGBL Local Agents

Country: Libya

Post: Tripoli

Bureau: NEA

Local Agents:

3) Sedra Libya Packing Transportation Company
PO Box 82262, Ibn Nafees Streeet, Nr. Sa
Lahadien Hospital
Tripoli, Libya
POC: Mohamed F. Abuhlega, Owner and General
Manager
Tel: 00 218 21 715 9051/ 714 7723/ 717 3198
Fax: 00 218 21 462 8244/ Cell: 00 218 91
2157965 or 92 500 1025
Email: sedralibya@hotmail.com;
info@sedralibya.com; abuhlegasedra@hotmail.com
Website: www.sedralibya.com

2) Paxton International
Front Tripoli, Port Marine, PO Box 2059
Tripoli, Libya
POC: Yousri Aclimandos
Tel: 218 21 7106751
Fax: 218 21-4907286
Email: Tripoli@paxton.com

1) Manarat Al Madina Shipping Agency
Damascus Street
Hadba Area
Tripoli, Libya
POC: Nureddin Elwaer
Tel: 218 21 2184149; 218 21 4907792 (office)
Fax: 218 21-4907286
Email: nur@masa-shipping.com.ly

ITGBL Local Agents

Country: Lithuania

Post: Vilnius

Bureau: EUR

Local Agents:

1) Calenberg Vilnius, UAB International Movers
Bukiskes, Avizieniai
14182, Vilniaus rajonas, Lithuania
POC: Andrejus Lisovskis
Tel: 370 5 2430004
Fax: 370 5 2430005
Cell: 370 698 20266
Email: andrius.lisovskis@calenberg.lt.
Email: calenberg@calnberg.lt

2) Parnasas
Kalvariju 19/16-2
09310 Vilnius, Lithuania
POC: Valerijus Afanasjevas
Tel: 370 5 2715959
Fax: 370 5 2754229
Cell: 370 698 36563
Email: valerijus@parnasas.lt
Email: info@parnasas.lt.

4) Corstjens Worldwide Movers Riga
Krasta iela 103
Riga, Latvia LV-1019
POC: Olga Petroveca
Tel: (371) 67800 800
Fax: (371) 67800 801
Cell: (371) 2646 9156
Email: olgap@corstjens.com
** bonded facility **

3) SERVEKT
Lakunu g. 28/23
Vilnius LT-09108, Lithuania
POC: Vytautas Kaneckas
Tel: 370 5 2641407
Fax: 370 5 2641407
Cell: 370 686 66665
Email: servektvilnius@takas.lt

ITGBL Local Agents

Country: Luxembourg

Post: Luxembourg

Bureau: EUR

Local Agents:

1) Daleiden
145, rue de Cessange
L-1321 Luxembourg
POC: Mr. Stephane Compain
Tel: 352 48 44 22
Fax: 352 40 29 79
Email: stephane.compain@daleiden.lu

2) Nadin
2, rue de Septfontaines
L-8371 Hobscheid, Luxembourg
POC: Mr. Francis Van Duffel
Tel: 352 39 80 48
Fax: 352 39 56 24
Email: info@demenagement-nadin.eu

3) Lux-Connex
101, rue des Artisans
L-1141 Luxembourg, Luxembourg
POC: Manny Krier
Tel: 352 40 24 10
Fax: 352 48 48 25
Email: manny.krier@lux-connex.lu

ITGBL Local Agents

Country: Macedonia

Post: Skopje

Bureau: EUR

Local Agents:

3)Global Logistics Ltd.
Worldwide Transportation and Logistics
Industriska bb
1040 Skopje, Macedonia
POC: Theodore Vlachos
Tel: 389 2 2550 240
Fax: 389 2 2550 624
Email: office@globallogistics@mt.net.mk Email:
tfv@globallogistics.com.mk

2) Interdean
International Relocation
164 St., No. 46
1000 Skopje, Macedonia
POC: Ms. Jasminka Trpenoska
Tel: 389-2-3215-340
Fax: 389-2-3215-360
Email: skopje@interdean.com.mk Email:
Jasminka.Trpenoska@interdean.com.mk

1) ORBIT Ltd.
International Forwarders
Industriska bb
Istocna industriska Zone
Madzari, 1040 Skopje, Macedonia
POC: Marija Lazarova-Pilling
Tel: 389-2-2550-661
Fax: 389-2-2551-550
mlpilling@mt.net.mk
Email: orbit.sk@mt.net.mk
facility **

Email:

** bonded

4) Move One
Str. Ivo Lola Ribar 39 - 1/1
1000 Skopje, Macedonia
POC: Nikola Spasovski
Tel: 389 2 3120 169
Fax: 389 2 3131 454
Email: nikola.spasovski@moveonerelo.com
Website: www.moveonerelo.com

ITGBL Local Agents

Country: Madagascar

Post: Antananarivo

Bureau: AF

Local Agents:

1) AGS Frasers
Z.I. Forello Module 8 - Tanjombato
B.B. 9167A Andoharanofotsy
Antananarivo, Madagascar
POC: Loic Bouche, Director
Tel: 261-20-22-461-98
Email: agsmad@wanadoo.mg

2) Tessiot Demenagements
B.P. 1530
Zone Forello Tanjombato
Antananarivo, Madagascar
POC: Joseph Ravelonahina, Technical and Admin
Director
Tel: 261-20-22-574-10
Email: tessiot.dem.mada@wanadoo.mg

3) Worldwide Movers Madagascar
c/o Green islands Logistics sarl.
P.B. 5188
Antananarivo, Madagascar
POC: Guy Shepherd, Director
Tel: 261-20-22-228-04
Email: wmmg@bigfoot.com

Country: Malawi

Post: Lilongwe

Bureau: AF

Local Agents:

Stuttaford International Removals Malawi (Pty) Ltd.
Area 28, Kanengo Industrial Area
P.O. Box 2052
Lilongwe, Malawi
POC: Obet Matwanje, Branch Manager
Tel: 265-1-712-467 or 265-1-710-495
Fax: 265-1-710-495
Email: stutts@malawi.net

2) Fracht (Africa) Ltd.
International Freight Forwarder
P.O. Box 30580
Lilongwe, Malawi
POC: Rolf Osman or Bongololo, Managers
Tel: 265-01-712-222
Cell: 265-08-826-095/828-290
Email: fracht-malawi@malawi.net

1) Packaging & Relocation Services
Area 28/27 Kanengo
P.O. Box 1076
Lilongwe, Malawi
POC: James Jamu (Managing Director)
Tel: 265-1-711-047/48
Cell: 265-8-855-179
Fax: 265-1-711-047
Email: prs@malawi.net

ITGBL Local Agents

Country: Malaysia

Post: Kuala Lumpur

Bureau: EAP

Local Agents:

2) Santa Fe
No. 4, Jalan Pengarah U1/29
Hicom - Glenmarie Industrail Park
40150 Shah Alam, Malaysia
Tel: 60 3 7805 4322
Fax: 60 3 7805 3766
Email: info@santafe.com

3) Crown Line (M) SDN BHD
Lot 37645 Jalan 5/37A
Taman Bukit Maluri
Kepong 52100
Kuala Lumpur, Malaysia
Tel: 60 3 6275 1830
Fax: 60 3 6275 1840
Email: infor@crowline.com.my

4) Global Cargo Services Sdn. Bhd.
Lot F1-47, KLAS Cargo Complex KLIA, Southern
Support Zone
Kuala Lumpur, International Airport
64000 Sepang, Malaysia
POC: Mr. Velu
Tel: 606-8503095
Fax: 606-8503094
Email: gcskul@tm.net.my
** bonded facility at airport for air freight **

5) Asia Tigers, Malaysia
Transpo Movers (M) Sdn. Bhd.
Lot 6, Jalan Ragum 15/17
Seksyen 15, 40000 Shah Alam
Selangor Darul Ehsan, Malaysia
POC: Peter Karlsson, General Manager
Tel: 60 3 5511 3788
Email: peter.karlsson@asiantigers-malaysia.com
Website: www.asiantigers-malaysia.com

1) Intermovers
No. 130 - 1, Jalan SBC 3
Taman Sri Batu Caves 68100
Selangor, Malaysia
Tel: 60 3 6187 7777
Fax: 60 3 6187 6767
Email: infor@intermovers.com

Country: Mali

Post: Bamako

Bureau: AF

Local Agents:

AGS Bamako
Route de Sogoniko
BP E 693 - Rue 131
Bamako, Mali
Tel: 223 220 13 78
Fax: 223 220 27 32
Email: ags.mali@cefib.com
Website: www.ags-worldwide-movers.com

ITGBL Local Agents

Country: Malta

Post: Valletta

Bureau: EUR

Local Agents:

6) Triton Services, Ltd.
Level 1, Monument Services Centre
National Road
Blata I-Blajda HMR 02, Malta
POC: Bernard Debono, Director or Alex Muscat,
Operations Manager
Tel: 356 2124 2007
Fax: 356 2124 1871
Cell: 356 9949 4933
Email: freight@tritonmalta.com
Web-site: www.tritonmalta.com

1) Yogbur Safety Packers
c/o Eyre Cargo Services, Velbro House, Qormi
Road
Luqa LQA 9040, Malta
POC: Alfred Xuereb or Jesmond Mifsud
Tel: 356 2124 2327/8 Fax: 356
2124 2320 Email:
jesmond@eyrecargoservices.com

2) Express Trailers Ltd.
Velbro House
Luqa Road
Qormi LQA 9040, Malta
POC: David Fleri Soler, Sales Manager
Tel: 356 2124 2311 x300
Fax: 356 7942 1476
Email: dflerisol@expresstrailers.com
Web-site: www.expresstrailers.com

3) Eyre Cargo Services
Velbro House
Luqa Road
Qormi LQA 9040, Malta
POC: Jesmond Mifsud, Agency Manager
Tel: 356 2124 2327/8
Fax: 356 2124 2320
Email: jesmond@eyrecargoservices.com
Web-site: eyrecargoservices.com

5) Transpak Overseas Removals, Ltd.
326/328 Zabbar Road
Paola FGR 1013, Malta
POC: William Vella, Managing Director
Tel: 356 2182 1166
Fax: 356 2180 0350
Cell: 356 9949 2890
Email: infor@transpakmalta.com
Web-site: www.transpakmalta.com

4) Thomas Smith & Co. Ltd.
12, St. Christopher Street
Valletta VLT 06, Malta
POC: Chris Vassallo, Operations Manager
Tel: 356 2124 0571
Fax: 356 2122 0078
Cell: 356 7954 5479
Email: cvassallo@tcsmith.com
Web-site: www.tcsmith.com

ITGBL Local Agents

Country: Marshall Islands

Post: Majuro

Bureau: EAP

Local Agents:

Carepak Moving and Storage
1234 Villongco Road, Sucat
Paranaque City, 1700 Philippines
POC: Ms. Olve Alarcon
Tel: (632) 809-5808
Fax: (632) 807-3041
Email: olivealarcon@carepakmoving.com or
info@carepakmoving.com

Country: Mauritania

Post: Nouakchott

Bureau: AF

Local Agents:

2) SOGECO Mauritania
Societe General du Consignation et D'entreprises
Maritimes
Consignation, Manutention, Transit, Transport
Route de l'aeroport/ 1765 rue 22-002
Commune Ksar BP: 351, Nouakchott, Mauritania
POC: Wague Bacary
Tel: 222 525 27 40, 525 22 02
Fax: 222 525 39 03
Cell: 222 641 98 74
Email: sogeco@sogeco-sa.mr

1) AGS Frasers Mauritania
ZI du Ksar - Lot 71
BP 3936 Nouakchott, Mauritania
POC: Thibault Malezieux
Tel: 222 525 99 40/41
Fax: 222 525 99 41/42
Cell: 222 658 25 55
Email: agsrim@mauritel.mr

Country: Mauritius

Post: Port Louis

Bureau: AF

Local Agents:

1) MTL Removals
P.O. Box 775, Bell Village
Royal Road
Pointe aux Sables, Mauritius
POC: Kursely Azemothe
Tel: (230) 234-4533
Email: mtlnmd@intnet.mu or
mtiremovals@intnet.mu

2) Service de Deménagement International
TMC Freeport Zone 6
Mer Rouge
Port, Luois, Mauritius
POC: Sam Sooprayen
Tel: 230 206 2638
Fax: 230 206 2639
Email: demenage@intnet.mu

ITGBL Local Agents

Country: Mexico

Post: Ciudad Juarez

Bureau: WHA

Local Agents:

1) Robles International Services, Inc.
7100 Cattlemens, Suite 300
Santa Teresa, NM 88008
POC: Lidia Robles
Tel: (505) 874-1513 or (915) 726-4127 (Robles)
Fax:(505) 874-2790
Email: lidia_robles@roblesinternational.com

3) Mundanzas Gou, S.A. de C.V.
Jose Clemente Orozco #260
Alamos de San Lorenzo
Cd. Juarez, chih., Mexico 32340
POC: Christian Aguilar
Tel: (52-656) 623-4115 or 142-1760 (Aguilar)
Fax: (52-656) 618-6229
Email: cd.juarez@mundanzasgou.com

2) The Island Sea, Inc.
9601 Carnegie Avenue
El Paso, Tx. 79925
POC: Thomas Lampe or Rigoberto Duran
Tel: (915) 592-1517
Fax: (915) 592-1835
Email: thomas.lampe@ito-elpaso.com
Email: rduran@tis-worldwide.com

Post: Guadalajara

Bureau: WHA

Local Agents:

1) Mundanzas GOU
Altos Hornos 1477
Parque Industrial El Alamo
Guadalajara, Jalisco, Mexico
POC: Lorenzo Castillo or R. Hernandez
Tel: (52) 33-36661404/ 1439
Email: r.hernandez@ati.com.mx or
Guadalajara@ati.com.mx

2) SEYMI
Calzada Independencia Norte # 3450
Guadalajara, Jalisco. Mexico.
POC: Raul Covarrubias
Tel: (52) 33-3603-0000
Fax: (52) 33-3603 1553, 3603 2033
Email: seymi@seymi.com.mx

Post: Hermosillo

Bureau: WHA

Local Agents:

Mudanzas Gou
Allied International
Av. Las Galaxias 31
Col. Parque Industrial
CP 83299 Hermosillo, Sonora, Mexico POC:
Rodrigo Mendoza Barragan
Tel: 011 52 662 251 0734/ 0839/ 0876
Fax: 011 52 662 251 0875
Email: rmendoza@mundanzasgou.com
Website: www.mundanzasgou.com

Post: Matamoros

Bureau: WHA

Local Agents:

ITGBL Local Agents

Post: Merida

Bureau: WHA

Local Agents:

4) Transportes y Mundanzas Mendez, S.A. de C.V.
Calle 97, no.382 por 48-A
Santa Rosa, Merida, Yucatan, Mexico
POC:
Tel: 52-999-929-5745
Email: mundanzasmendez@hotmail.com

3) Mundanzas Continental, S.A. de C.v.
Calle 27, No. 365 por 34
San vicente Chuburna
97206 Merida, Yucatan, Mexico
POC: Luis Felipe Martin
Tel: 52-999-987-3607
Cell: 52-999-180-1190
Email: luisf@mundanzascontinental.com.mx

2) Empaques y Mundanzas, S.A. de C.V.
Calle 9, No. 86 por 12 diagonal
Fracc. Mulsay
97246 Merida, Yucatan, Mexico
POC: Ernesto Flores or Nora Leticia Martin
Tel: 52-999-912-5234
Cell: 52-999-958-0772
Email: empaquesymundanzasint@prodigy.net.mx

1) Muebles Y Mundanzas, MYM, S.A. de C.V.
Calle 65, No. 699 Av. Quetzalcoatl entre 18 y 20
Col. Emilio Portes Gil
97167 Merida, Yucatan, Mexico
POC: Ana Julieta Martin
Tel: 52-999-983-0198
Cell: 52-999-947-1147
Email: mymmeridablanca@hotmail.com

ITGBL Local Agents

Post: Mexico City

Bureau: WHA

Local Agents:

4) Transcontainer
Via. Dr. Gustavo Baz No. 295-F, col. Viveros de la Loma
Tlalnepantla, EDO Mexico 54080
POC: Vicky Rojas/ Ma. Del Carmen Martinez de Lerdo de Tesada, Dir.
Tel: 52 55 5361 7603/5398/7884
Email: vickyr@transcontainer-group.com
Email: carmensenior@transcontainer-group.com (Director)

2)Trafimar Relocation Services, S.A. de C.V.
Ferrocarriil Acambaro #77, Col. Sn. Luis Tlatilco
Naucalpan, Edo de Mexico 53630
POC: Horacio de la Garza
Tel: 52 55 5312 9900
Fax: 52 55 5301 6111
Email: h.delagarza@trafimarello.com.mx

1)Mudanzas Gou
Nueva Sta. Maria #163
Fracc. Industrial San Antonio
Azcapotzalco, D.F. 02760
POC: Mr. Eduardo Gou Scherer, Director
Tel: 52 55 5062 2627/ 52 55 5062 2600
Fax: 52 55 5352 6157
Email: director@mudanzasgou.com.mx

3) MYM, Muebles y Mudanzas International
Edgar Allan Poe #235
Col. Polanco Mexico, D.F. 07370
POC: Bernardo Lijtszain
Tel: 52 55 1055 8732
Email: lijtszain@myinternational.com

5) SANCALSA
Privada Morelos, #6 Col. San Pablo Xalpa
Tlanepantla
Edo de Mexico 54090
POC: Ana Alicia Flores, Director
Tel: 52 55 5318 6932
Fax: 52 55 5318 6939
Email: ana@sancalsa.com.mx
website: www.sancalsa.com.mx

ITGBL Local Agents

Post: Monterrey

Bureau: WHA

Local Agents:

1) Transcontainer
Via. Dr. Gustavo Baz No. 295-F, col. Viveros de la Loma
Tlalnepantla, EDO Mexico 54080
POC: Vicky Rojas/ Ma. Del Carmen Martinez de Lerdo de Tesada, Dir.
Tel: 55 5361 7603/5398/7884
Email: vickyr@transcontainer-group.com
Email: carmensenior@transcontainer-group.com (Director)

4) MYM, Muebles y Mudanzas International
Edgar Allan Poe #235
Col. Polanco Mexico, D.F. 07370
POC: Bernardo Lijtszain
Tel: 52 55 1055 8732
Email: lijtszain@myinternational.com

3) Mundanzas Gou
Nueva Escocia No. 4344, Fracc. Abraham Lincoln
Monterrey, N.L. 64310 Mexico
POC: Alfonso Luna
Tel: 8370 6397
Email: a.luna@mundanzasgou.com

2) Trafimar
Ave. las Industrias No. 124, Fracc. Industrial los Naranjos
Santa Catarina N.L. 66367 Mexico
POC: Brenda Casas
Tel: 8390 0583
Email: b.casas@trafimarrelo.com.mx

Post: Nogales

Bureau: WHA

Local Agents:

Mundanzas Gou
Allied International
Av. Las Galaxias 31
Col. Parque Industrial
CP 83299 Hermosillo, Sonora, Mexico
Tel: 011 52 662 251 0734/ 0839/ 0876
Fax: 011 52 662 251 0875
Email: rmendoza@mundanzasgou.com
Website: www.mundanzasgou.com

Post: Nuevo Laredo

Bureau: WHA

Local Agents:

Mundanzas Gou
POC: Mario Martinez
Tel: 867-717-0517
Email: n.laredo@mundanzasgou.com

ITGBL Local Agents

Post: Tijuana

Bureau: WHA

Local Agents:

1)Mudanzas Gou
Avenue de las Galaxias #31
Esquina Satellites
Col. Parque Industrial de Hermosillo
Hermosillo, Sonora CP 83299
POC: Rossy Gomez
Tel: 662 2510734
Email: hermosillo@mudanzasgou.com

2) TRANSCONTAINER
Via Dr. Gustavo Baz #295-F
Estado de Mexico CP 54080
POC: Arturo Rincon Cordero
Tel: 52 55 5398-2323
Email: arturor@transcontainer-group.com

3) MYM INTERNATIONAL
Edgar Allan Poe #235
Col. Polanco Mexico CP 11550
POC: Malena Larrambebere
Tel: 52 55 2974 9400
Email: info@myinternational.com

Country: Micronesia

Post: Kolonia

Bureau: EAP

Local Agents:

Pohnpei Transfer and Storage
P.O. Box 340
Pohnpei, FM 96941 Micronesia
Tel: (691) 320-2552
Fax: (691) 320-2389

Country: Moldova

Post: Chisinau

Bureau: EUR

Local Agents:

2)Molinari Srl.
11/36 Aeroport Str.
Chisinau, Moldova
POC: Petre Balica
Tel: 373-22524102; 373-22529341
Web-site: www.molinari.md

1)Pretul Succesului SRL
BLvd. Stefan cel Mare 126, Apt.17
Chisinau, Moldova 2012
POC: Pavel Cebotaru
Tel: 373-22-223349
Fax: 373-22-225828
Email: chisinau@moldmover.md or
chisinau@interdean.midnet.com
Web-site: www.interdean.com

ITGBL Local Agents

Country: Mongolia

Post: Ulaanbaatar

Bureau: EAP

Local Agents:

3)Crown Relocations
Sukhbaatar District, PO 48
Ulaanbaatar, Mongolia
POC: Ms. Enkjargal Luvsansharav
POC: Mr. Bayarbat Tseveensuren
Tel/Fax: 976 11 326419; 976-9911-8509
Tel: 976-9909-8509 (Bayarbat)
Email: eluvsanharav@crowrelo.com;
btseveensuren@crowrelo.com

2)International Freight Forwarding Company (IFFC)
Central Post Office, POB376,
IFFC Ulaanbaatar,
Mongolia
POC: Ms. Dashkhuu or Mr. Tsolmon
Tel: 976-9977-4022; 976-11-24-2409; 987-8808-
3651; 976-9915-3651
Email: dashkhuu@iffc.com
Email: Tsolmon@iffc.mn; tsolmono_71@yahoo.com

4)Tuushin Freight Forwarding Companies
Prime Minister Amar's Str. 2 210620a
Ulaanbaatar, Mongolia
POC: Ms. Enkhriimaa, Director (HHE)
POC: Mr.Tsendeekhuu (UAB)
Tel: 976-9911-3276; 976-9909-1844
Email: enhry@tuushin.mn; airfreight@tuushin.mn

5)Maersk Ulaanbaatar Office
Suite 304, Crystal House Business Center
11/1 Chinggis Avenue, PO Box 674
Ulaanbaatar 211113, Mongolia
POC: Ms. Enkhjargal
Tel: 976 11 328618; 328692; 976-9905-7286
Fax: 976 11 328442
Email: mglmng@maersk.com;
mglmla@maersk.com

1)Mongolian Express
Sukhbaatar District
Chinggis Avenue 17
Ulaanbaatar 28, Mongolia
POC: Mr. Batkhuu (HHE); Mr Bayar (UAB)
Tel: 976 11 0192 or 976-9911-0193 (UAB)
Fax: 976 11 318125
Email: batkhuu@monex.mn; bayaraa@monex.mn

ITGBL Local Agents

Country: Montenegro

Post: Podgorica

Bureau: EUR

Local Agents:

3) INTERDEAN Belgrade International Relocation
Viline Vode BB
Beograd, Serbia
POC: Vesna Dragic, Manager
Tel: 381 62259350
Email: idbeg@verat.net
*** packing and transportation HHE/UAB/POV ***

7) ATLANT AGENT
Ul. Marsala Tita BB
85000 Bar, Montenegro
POC: Ratka Mandic
Tel: 38285317104
Fax: 38285317105
Cell: 38269020662
Email: atlantagent@cg.vu
*** customs clearance at port of Bar ***

6) INTERLOG
Ul Jovana Tomasevica G-9
85000 Bar, Montenegro
POC: Nikola
Tel: 38285313932
Fax: 38285317238
Cell: 38268006688
Email: interlog@cg.yu
*** transport and logistics for container shipments
via port of Bar ***

5) Move One Relocations
POC: Gordana Popov
Tel: 381118487088
Fax: 381118487089
Cell: 38163362991
*** packing and transportation HHE/UAB/POV ***

4) AGS Movers
Niski put 17
11050 Belgrade, Serbia
POC: Grujic Fabris, Manager
Tel: 381113472321
Fax: 381113472332
Email: manager-belgrade@agsmovers.com
*** packing and transportation HHE/UAB/POV ***

2) Milsped
Cemovsko Polje BB
81000 Podgorica, Montenegro
POC: Danijela Ivanovic
Tel: 38281658724
Fax: 38281658725
Email: milsped@cg.yu
*** Surface and Air Shipments ***

1) ATLANT AGENT
Ul. Bulevar S. Kovacevica 35
81000 Podgorica, Montenegro
POC: Milo Kikovic
Tel: 38281620265
Fax: 38281620346
Cell: 38267304305
Email: atlantagent.p@cg.yu
*** Surface and Air Shipments ***

ITGBL Local Agents

Country: Morocco

Post: Casablanca

Bureau: NEA

Local Agents:

3) Marine Maroc Deménagement
23, Boulevard Moulay Slimane
20300 Casablanca, Morocco
POC: Mrs. Chatelouze
Tel: 022-66-72-18/14
Fax: 022-40-47-22
Email: oumelkettani@marine-maroc.co.ma **
bonded facility **

1) Bedel Casablanca
257-259 Boulevard Adelmoumen
Casablanca, Morocco
POC: Mr., Kamal
Tel: 022-86-04-69; 022-86-01-43
Tel: 022-86-00-33 or 022-04-69 (Bouayad)
Fax: 022-86-01-43
Email: move@bedel.ma ** bonded
facility **

4) AGS Warehouse
73 Avenue Tarek Benziad
Massira 2 - Temara (Rabat)
POC: Mrs. Chantal Robert, Manager
Tel: 212 37 60 20 42
Fax: 212 237 60 19 38
Cell: 212 61 10 98 51

2) AGS Casablanca
73, Boulevard Moulay Slimane, Depot No. 16
Ain Sebaa, 20100 Casablanca, Morocco
POC: Mrs. Amina El Karmoudi or Christian Pottier
(manager)
Tel: 212-22-66-01-89/93
Fax: 212-22-66-12-71
Tel: 212-22-35-81-14 (Amina)
Email: dir2-agsmaroc@wanadoopro.ma
(Amina) Email:
manager-agsmaroc@wanadoopro.ma
(Amina) ** bonded facility **

ITGBL Local Agents

Post: Rabat

Bureau: NEA

Local Agents:

3) Marine Maroc Deménagement
23, Boulevard Moulay Slimane
20300 Casablanca, Morocco
POC: Mrs. Chatelouze
Tel: 022-66-72-18/14
Fax: 022-40-47-22
Email: oumelkettani@marine-maroc.co.ma
** bonded facility **

2) Bedel Casablanca
257-259 Boulevard Adelmoumen
Casablanca, Morocco
POC: Mr. Kamal
Tel: 022-86-04-69; 022-86-01-43
Fax: 022-86-01-43
Email: move@bedel.ma ** bonded facility **

1) AGS Casablanca
73, Boulevard Moulay Slimane, Depot No. 16
Ain Sebaa, 20100 Casablanca, Morocco
POC: Mrs. Amina el Karmoudi or Christian Pottier
Tel: 212-22-66-01-89/93
Fax: 212-22-22-66-12-71 Email: manager-agsmaroc@wanadoopro.ma (Christian)
Email: dir2-agsmaroc@wanadoopro.ma ** bonded facility **

Country: Mozambique

Post: Maputo

Bureau: AF

Local Agents:

INGAR MOZAMBIQUE LDA
Rue da Soveste
PO Box 2330
Maputo, Mozambique
Tel: 258-21 4625001
Fax: 258-21 462502
Email: ingar@teledata.mz
Website: www.ingarinternational.com

Manica Freight Services (Mozambique) S.A.R.L.
Praca dos Trabalhadores No. 51
Maputo, Mozambique
P.O.Box 292 or 557
Tel: 258-21 356500
Fax: 258-21 326358 or 258-21 431084

Glenscare Mozambique
Maputo Branch
Rue Comandante Baela Neves 53
Maputo, Mozambique
Tel: 258-21 407169 or 21 400044
Fax: 258-21 407169
Email: glenscare.maputo@teledata.mz

AGS Frasers Mozambique
Avenida de Angola 1700A
CP 2166
Maputo, Mozambique
Tel: 258-21 4670 29/30
Fax: 258-21 467031
Email: agsmoz@intra.co.mz

ITGBL Local Agents

Country: Namibia

Post: Windhoek

Bureau: AF

Local Agents:

2) Stuttford Van Lines
Danzig Street #7, Lafrenz
P.O. Box 22902
Windhoek, Namibia
POC: Ms Bettina Priilaid
Tel: 264-61-224-691
Fax: 264-61-225-302
Email: stuttsls@mweb.com.na or
stuttswh@mweb.com.na **bonded facility **

1) Namtrans
Copper Street #37, Prosperita
P.O. Box 30988
Windhoek, Namibia
POC: Mr. Philip Mans or Ms. Caroline Jooste
Tel: 264-61-236-270
Fax: 264-61-236-304
Email: namtrans@namtrans.com.na and
carolinej@namtrans.com.na

Country: Nepal

Post: Kathmandu

Bureau: SCA

Local Agents:

1) Atlas Packers and Movers
Tinkune, Airport Road
Kathmandu, Nepal
POC: P. W. Lama
Tel: 977 1 448 0797
Fax: 977 1 448 1174
Email: atlas@atlas.com.np
** customs bonded facility **

2) Orient Relocations
Tripureswor, Kathmandu
Nepal
POC: Binod Shah
Tel: 977 1 424 0990
Fax: 977 1 424 0455
Email: orientmovers@enet.com.np ** customs
bonded facility **

ITGBL Local Agents

Country: Netherlands

Post: Amsterdam

Bureau: EUR

Local Agents:

1) Team Allied
Sevillaweg 20
3047 AI Rotterdam
The Netherlands
POC: Pauline Messing or Jasper Beijer
Tel: 31 10 245 1453 (Messing); 31 10 238 0332 (Beijer)
Fax: 31 10 245 1456 (Messing); 31 10 245 1447 (Beijer)
Email: Pauline.Messing@teamalliedgroup.com
Email: Jasper.Beijer@teamalliedgroup.com

3) KHZ Removals
A. van Leewenhoekweg 30
2400 AJ Alphen a/d Rijn
The Netherlands
POC: Sita Ranner
Tel: 31 172 449977
Website: www.khz.nl
** bonded facility **

2) De Haan Removals
Edisonweg 18
P.O. Box 259
2950AG Alblasserdam (Rotterdam)
The Netherlands
POC: Mr. Rene van Valen; Mr. Richard de Blaauw
Tel: 31-78-692-03-33
Email: rene@dehaan.nl; richard@dehaan.nl

Post: The Hague

Bureau: EUR

Local Agents:

2) De Haan Removals
Edisonweg 18
P.O. Box 259
2950AG Alblasserdam (Rotterdam)
The Netherlands
POC: Mr. Rene van Valen; Mr. Richard de Blaauw
Tel: 31-78-692-03-33
Email: rene@dehaan.nl;
richard@dehaan.nl
Facility ***
*** Bonded

1) Team Allied
Sevillaweg 20
3047 AI Rotterdam
The Netherlands
POC: Pauline Messing or Jasper Beijer
Tel: 31 10 245 1453 (Messing); 31 10 238 0332 (Beijer)
Fax: 31 10 245 1456 (Messing); 31 10 245 1447 (Beijer)
Email: Pauline.Messing@teamalliedgroup.com
Email: Jasper.Beijer@teamalliedgroup.com

3) KHZ Removals
A. van Leewenhoekweg 30
2400 AJ Alphen a/d Rijn
The Netherlands
POC: Sita Ranner
Tel: 31 172 449977
Website: www.khz.nl
** bonded facility **

ITGBL Local Agents

Country: Netherlands Antilles

Post: Curacao

Bureau: EUR

Local Agents:

1) Caribbean Moving Services NV
PO Box 442
Caracasbaaiweg 328d
Curacao, Netherlands Antilles
POC: Ms. Manuela Carolina
Tel: 5999-767-2588
Email: moving@cms.an

2) Meyer Moving
P.O.Box 3055, Kaya Jacob Posner 14
Curacao, Netherlands Antilles
POC: Ms. Sibrine Verweij
Tel: 5999-461-4766
Email: info@meyer-transport.com

Country: New Zealand

Post: Auckland

Bureau: EAP

Local Agents:

Allied Pickfords
8-14 McCormack Place, Ngauranga
P.O. Box 162
Wellington, New Zealand
POC: Ray Loader, National Manager /
Tel: 64-4-472-1134
Fax: 64-4-371-2175
Email: Ray.Loader@allied pickfords.co.nz

Post: Wellington

Bureau: EAP

Local Agents:

Allied Pickfords
8-14 McCormack Place, Ngauranga
P.O. Box 162
Wellington, New Zealand
POC: Ray Loader, National Manager /
Tel: 64-4-472-1134
Fax: 64-4-371-2175
Email: Ray.Loader@allied pickfords.co.nz

Country: Nicaragua

Post: Managua

Bureau: WHA

Local Agents:

Mudanzas Mundiales
Km. 6.5 Carretera Norte, Entrada a Cervceria
Managua, Nicaragua
POC: Alejandro Jerez
Tel: 011-505-252-2828
Email: ajerez@mudanzasmundiales.com.ni

Transcargo
Barrio Santa Ana - Del Arbolito 25 varas al Sur, a
mano derecha
Managua, Nicaragua
POC: Mario Cruz or Ivan Petrov
Tel: 011-505-266-7252
Email: sales@transcargoltd.com

ITGBL Local Agents

Country: Niger

Post: Niamey

Bureau: AF

Local Agents:

2) MAERSK Niger S.A.
BP 12051
Niamey, Niger
POC: Mr. Sani Halilou, Director
Tel: 227 20 73 44 80
Fax: 227 20 73 44 80
Cell: 227 96 96 28 09

4) AGS Frasers Niger
Route de l'aéroport
BP 13612
Niamey, Niger
POC: Nicholas Agazar
Tel: 227 20 74 28 80 / 227 20 74 27 96
Cell: 227 96 96 37 31
Fax: 227 20 74 19 40

3) DHL Global Forwarding
DHL Niger International
1822, Blvd. de la Liberte
BP 10926
Niamey, Niger
Tel: 227 20 73 33 59
Cell: 227 94 85 22 85
Fax: 227 20 73 81 06
Email: simbala.sylla@dhl.com

1) C.A.T. Niger S.A.
BP 10951
Niamey, Niger
POC: Mr. Ali Djimba, Director
Tel: 227 20 74 09 65
Fax: 227 20 74 34 29
Cell: 227 94 95 26 00
Email: catniger@intnet.ne

Country: Nigeria

Post: Abuja

Bureau: AF

Local Agents:

Post: Lagos

Bureau: AF

Local Agents:

ITGBL Local Agents

Country: Norway

Post: Oslo

Bureau: EUR

Local Agents:

1) Team Allied Majortrans
Grini Naeringspark 1
1361 Osteras
Norway
POC: Jorn Sveen
Tel: (47) 67161616
Fax: (47) 67161617
Email: Norway@teamalliedgroup.no;
jorn.sveen@teamalliedgroup.no **
bonded facility **

2) Alfa Quality Moving Norway AS
Industriveien 8
N-1483 Skytaa, Norway
POC: Jason A. Davidson
Tel: (47) 67068400
Fax: (47) 67068401
Cell: (47) 48866717
Email: jason@alfamoving.no;
oslo@alfamoving.no ** bonded
facility **

ITGBL Local Agents

Country: Oman

Post: Muscat

Bureau: NEA

Local Agents:

2) M/S Gulf Agency Company (Oman) LLC
PO Box 740, Postal Code 112
Ruwi, Sultanate of Oman
POC: Patrik Hallden, GM
POC: Vinode Thomas, Mgr, Intl Moving
POC: Sameeth Abdullatif
Tel: 968 24477800
Fax: 968 24477891
Cell: 968 99384850
Email: vinode.thomas@gacworld.com;
patrik.hallden@gacworld.com
Email: sameeth.abdullatif@gacworld.com

3) M/S Writer Relocations
PO BOX 3380, Postal Code 111
Muscat, Sultanate of Oman
POC: Manoj Sharma, Manager, Relocations
POC: Ajay Kumar Singh, Manager, Customer Services
Tel: 968 24597899
Fax: 968 24593799
Cell: 968 91161550
Email: manoj.sharma@writercorporation.com
Email: ajay.singh@writercorporation.com
Website: www.writercorporation.com

1) M/S Inchcape Shipping Services & Co. LLC.
Post Box 36, Postal Code 112
Ruwi, Sultanate of Oman
POC: Jim Robb, General Manager
POC: Manoj Kumar, Manager, International Removals
POC: Ajith George, Manager, Cargo Services
Tel: (968) 24567010/ 24567050/ 24567744
Fax: (968) 24567101
Cell: 99942779 (Robb); 99493784 (Kumar); 99317411 (George)
Email: jim.robb@iss-shipping.com
Email: manoj.kumar@iss-shipping.com;
ajith.george@iss-shipping.com

ITGBL Local Agents

Country: Pakistan

Post: Islamabad

Bureau: SCA

Local Agents:

3) United Freight International
Office 5, First Floor
Mount View Plaza
F6 Super Market, Islamabad
POC: Ammar Yasir, CEO
POC: Nasir Sohail, Islamabad Office
Tel: 92 51 260 1726-7-8; 92 303 777-4545; 92 300 856-3041
Email: ammar@untiedfreight.com
Email: nasirsohail@unitedfreight.com
Website: <http://www.unitedfreight.com>

2) Ocean Air International
Plot# 76, Street #6, Sector I-10/3
Islamabad, Pakistan
POC: Mr. K.M. Raza
Tel: 00-92-51-4447551-4
Fax: 00-92-51-4443771

1) M/S Freeline Movers
3rd floor, Yasin Plaza, 74-West Blue Area
Islamabad, Pakistan
POC: Alamgir Shah or M. Beaty
Tel: 00-92-51-2878029 - 2822471
Fax: 00-92-51- 2274227 - 2825132
Cell: 92 300 8500379 (Shah)
Cell: 92 302 8556906 (Beaty)
Email: ashah@freeline.com.pk
Email: flm@apollo.net.pk or
movers@freeline.com.pk
Website: www.flm.com.pk

ITGBL Local Agents

Post: Karachi

Bureau: SCA

Local Agents:

3) Ocean Air International *
3rd Floor, GSA House, 19 Timber Pond, Keamari
Karachi 75620, Pakistan
POC: Mr. Kashif Raza, Chief Coordinator
Poc: Mr. Zahid Hussain Qadri, General Manager
Tel: (92-21) 2851190-1 (Karachi Office)
Tel: (92-51) 4447551-1 (Islamabad Head Office)
Fax: (92-21) 2850133
Email: everywhere@cyber.net.pk

4) Express Movers *
14-D, Block-6, P.E.C.H.S.
Karachi 75400, Pakistan
POC: Fahim Siddiqui, Director or Imran Siddiqui,
Director
Tel: (92-21) 4527270 (Karachi Office); 45228077;
4533806, 4533809
Tel: (92-51) 28222248 (Islamabad Head Office)
Fax: (92-21) 4547066
Email: expmovkhi@cyber.net.pk

2) TRANSPACK Packing & Freight Forwarding Co.
0806 Kashif Centre
208 Aziz Bhatti Shaheed Road, Sharah-e-Faisal
Karachi-4. Pakistan
POC: Miss. Zareen Khalil, Executive Director
Operations
POC: Mr. Riaz Khan, Sales Manager
POC: Mr. Abdul Rauf Sattar, Operation Manager
Tel: (92-21) 5675510, 5662950
Fax: (92-21) 5682239
Cell: 92-300-8553400 (Zareen Khalil)
Cell: 92-300-8226400 (Riaz Khan)
Cell: 92-300-8217400 (Abdul Rauf Sattar)
Email: trans@cyber.net.pk
Email: transpk@khi.comsats.net.pk
www.transpack.com.pk

1) Security Packers
2nd Floor, Dean Arcade, DC-4, Block 8, Scheme
No. 5
Kehkeshan, Clifton
Karachi, Pakistan
POC: Mr. Islam Salim, Chairman
POC: Mr. Raza Hussain, General Manager
Tel: (92-21) 5862305-08; (92-300) 8238177
Fax: (92-21) 5874197
Email: secur@cyber.net.pk
www.securitypackers.com.pk

ITGBL Local Agents

Post: Lahore

Bureau: SCA

Local Agents:

3) United Freight International
Office 5, First Floor
Mount View Plaza
F6 Super Market, Islamabad
POC: Ammar Yasir, CEO
POC: Nasir Sohail, Islamabad Office
Tel: 92 51 260 1726-7-8; 92 303 777-4545; 92 300 856-3041
Email: ammar@untiedfreight.com
Email: nasirsohail@unitedfreight.com
Website: <http://www.unitedfreight.com>

1) M/S Freeline Movers
3rd floor, Yasin Plaza, 74-West Blue Area
Islamabad, Pakistan
POC: Alamgir Shah or M. Beaty
Tel: 00-92-51-2878029 - 2822471
Fax: 00-92-51- 2274227 - 2825132
Cell: 92 300 8500379 (Shah)
Cell: 92 302 8556906 (Beaty)
Email: ashah@freeline.com.pk
Email: flm@apollo.net.pk or
movers@freeline.com.pk
Website: www.flm.com.pk

2) Ocean Air International
Plot# 76, Street #6, Sector I-10/3
Islamabad, Pakistan
POC: Mr. K.M. Raza
Tel: 00-92-51-4447551-4
Fax: 00-92-51-4443771

Post: Peshawar

Bureau: SCA

Local Agents:

1) M/S Freeline Movers
3rd floor, Yasin Plaza, 74-West
Blue Area, Islamabad, Pakistan
POC: Alamgir Shah
Tel: 00-92-51-2822471/ 2274221
Fax: 00-92-51-2825132 / 2274227
Email: flm@apollo.net.pk or
movers@freeline.com.pk
Website: www.flm.com.pk

2) Security Packers
House No. 44, Street No. 6
Defense Colony Peshawar, Pakistan
POC: S. Qaiser Raza
Tel: 091-5272859; 091-5276871
Fax: 091-5276879

3) Trade International
1st Floor, Suite No. 4
Khair Mohammed Plaza
Opposite State Bank of Pakistan
Sadder Road, Peshawar Cantt.
Peshawar, Pakistan
POC: Tariq Paracha
Tel: 091-5261326, 091-5271157
Fax: 091-5261376
Email: pew@alhannan.ent.com

ITGBL Local Agents

Country: Palau

Post: Koror

Bureau: EAP

Local Agents:

CTSI Logistics - Palau
P.O. Box 1713, Waesie Bldg.
Malakal Koror, Palau
POC: Jun Aclan, Operation Manager; Ronnie
Giman, Station Manager
Tel: (680) 488-1085/ 2845/ 6863
Fax: (680) 488-5828
Website: www.ctsi-logistics.com

Country: Panama

Post: Panama

Bureau: WHA

Local Agents:

2) Canal Movers
Building 1067, Curundu Road Curundu
Panama City, Republic of Panama
POC: Walter Lafitte, General Manager
Tel: 507 232-8096/ 232-1394
Email: w.lafitte@pty.com

3) Panama Intermoving and Relocation, Inc.
PH Agata Building, First Floor
Office #2, Street #50, San Francisco
Panama City, Republic of Panama
POC: Mr. Juan Bernal, Director
Tel: 507 322-0747
Fax: 507 322-0745
Email: juan.bernal@panamapir.com

1) Balboa International, S.A.
Milla 7.5, Transistmica Hwy
San Miguellito, Panama City
Republic of Panama
POC: George O'Masta, General Manager
Tel: 507 231-7244/ 231-7136
Email: babboaop@cwpanama.net

Country: Papua New Guinea

Post: Port Moresby

Bureau: EAP

Local Agents:

Hi Lift Company
Kunai Street,
PO Box 830
Port Moresby
Papua New Guinea, South Pacific
E-mail: removals@hilift.com.pg
Tel: ++ 675 3251355 Fax: ++ 675 3251306
POC: Ms. Maggie Aka

ITGBL Local Agents

Country: Paraguay

Post: Asuncion

Bureau: WHA

Local Agents:

SERVIMEX SACI
2435 Felix Bogado Ave.
Asuncion, Paraguay
E-mail: servimex@servimex.com.py
POC: Mrs. Andrea Bacigalupi and Mrs. Yinyi Molinas
Tel: 595-21-311283/311284/311285 or 595-21-300343
Fax: 595-21-311286 *** Bonded
Facility ***

Country: Peru

Post: Lima

Bureau: WHA

Local Agents:

1) Express Transports, S.A.
Av. Los Gorriones 130
Lima 09, Peru
POC: Dieter Krumdiek, General Manager
Tel: 511-251-4040
Fax: 511-251-3070
Email: krumdiek@express.com.pe
Web-site: www.express.com.pe

2) Security International Moving, SAC
Av. Los Castillos 309
Ate - Lima 3, Peru
POC: Mario Martinez, President
Tel: 511-436-4000
Fax: 511-436-4000
Email: emartinez@simoving.com.pe
Web-site: www.simoving.com.pe

ITGBL Local Agents

Country: Philippines

Post: Manila

Bureau: EAP

Local Agents:

1) Commercial Freight Services, Inc.
Warehouse II, Isaran St. corner NAIA Avenue
Irasan Complex, San Dionisio, Parañaque City
Philippines
Tel Nos: (632) 820-3919, (632) 826-7123, (632)
829-7990, (632) 825-0060
Fax No: (632) 820-3092
POC1: Jaime A. Fernandez
E-mail: comfrtbusdev@cfsharp.com
POC2: Tet Osmeña
E-mail: tmosmena@cfsharp.com

2) Crown Worldwide Movers, INC.
Bldg. 2 Panorama Compound Km 18
West Service Road, Sucat
Paranaque City 1700, Philippines
POC: Ms. Maricris Topacio
Tel: (632) 822-11-23
Fax: (632) 823-52-63
Email: mtopacio@crowrelo.com
Web-site: www.crownrelo.com

3) Asian Tigers Lane Moving and Storage, Inc.
N4 JY Sons Compound, Veteran Complex
1631 Taguig, Manila, Philippines
POC: Mr. Mao Castaneda
Tel: (632) 837-09-32
Fax: (632) 838-48-35
Email: mao.castaneda@asiantigers-philippines.com

5) Santa Fe Moving and Relocations Services
Unit 3 First Avenue, Manalac
Taguig City, 1640 Philippines
POC: Ms. Raquel Sapiandante
Tel: (632) 838-1761/62/63/64
Fax: (632) 838-8190
Email: raquel.sapiandante@santafe.com.ph

4) Carepak Moving and Storage
1234 Villongco Road, Sucat
Paranaque City, 1700 Philippines
POC: Ms. Olive Alarcon
Tel: (632) 809-5808
Fax: (632) 807-3041
Email: olivealarcon@carepakmoving.com or
info@carepakmoving.com

ITGBL Local Agents

Country: Poland

Post: Krakow

Bureau: EUR

Local Agents:

4) Move One Relocations
ul. Koszykowa 54
00-675 Warsaw, Poland
POC: Piotr Piekarowicz
Tel: 48-22-6308161
Email: Piotr.piekarowicz@moveonerelo.com

5) AGS Warsaw
ul. Krasnowska 21/27b
02-849 Warsaw, Poland
POC: Agnieszka Kulszewicz
Tel: 48-22-6448553
Email: Kulszewicz@ags-poland.com

6) Universal Express
ul. Syszkowa 35/37
02-285 Warsaw, Poland
POC: Magdalena Orlowska
Tel: 48-22-8783551
Email: Magdalena.orkowska@uer.pl

3) Allied Pickfords
ul. Lopuszanska 38
02-232 Warsaw, Poland
POC: Krzysztof Olczak
Tel: 48-22-8683508
Email: Olczak.k@alliedpickfords.pl

2) Stoof (Breda) Worldwide Moving
ul. Karczunkowska 43
02-871 Warsaw, Poland
POC: Malgorzata Wieadek
Tel: 48-22-6445161
Email: Gosia@btp.com.pl

7) INTERDEAN
ul. Geodetow 172
05-500 Piaseczno
Warsaw, Poland
POC: Bart Behnke, Branch Manager
POC: Bartlomiej Wiaczek
Tel: 48-22-7017171
Fax: 48-22-7017177
Cell: 48664934729 (Behnke)
Cell: 48602306232 (Wiaczek)
Email: Bart.behnke@interdean.com
Email: Bartek.wiaczek@interdean.com

1) Corstjens Worldwide Movers Group
ul. Nowa 23, Stara Iwiczna
05-500 Piaseczno, nr Warsaw, Poland
POC: Piotr Dmowski or Aldona Zaron
Tel: 48-22-7377200
Email: Piotr@corstjens.pl
Email: Aldona@corstjens.pl

ITGBL Local Agents

Post: Warsaw

Bureau: EUR

Local Agents:

4) Move One Relocations
ul. Koszykowa 54
00-675 Warsaw, Poland
POC: Piotr Piekarowicz
Tel: 48-22-6308161
Email: Piotr.piekarowicz@moveonerelo.com

6) Universal Express
ul. Syszkowa 35/37
02-285 Warsaw, Poland
POC: Magdalena Orlowska
Tel: 48-22-8783551
Email: Magdalena.orlowska@uer.pl ** bonded
warehouse at airport **

3) Allied Pickfords
ul. Lopuszanska 38
02-232 Warsaw, Poland
POC: Krzysztof Olczak
Tel: 48-22-8683508
Email: Olczak.k@alliedpickfords.pl

2) Stoof (Breda) Worldwide Moving
ul. Karczunkowska 43
02-871 Warsaw, Poland
POC: Malgorzata Wieadek
Tel: 48-22-6445161
Email: stoof@op.pl

1) Corstjens Worldwide Movers Group
ul. Nowa 23, Stara Iwiczna
05-500 Piaseczno, nr Warsaw, Poland
POC: Piotr Dmowski or Aldona Zaron
Tel: 48-22-7377200
Email: Piotr@corstjens.pl
Email: Aldona@corstjens.pl

7) INTERDEAN
ul. Geodetow 172
05-500 Piaseczno
Warsaw, Poland
POC: Bart Behnke, Branch Manager
POC: Bartlomiej Wiaczek
Tel: 48-22-7017171
Fax: 48-22-7017177
Cell: 48664934729 (Behnke)
Cell: 48602306232 (Wiaczek)
Email: Bart.behnke@interdean.com
Email: Bartek.wiaczek@interdean.com

5) AGS Warsaw
ul. Krasnowska 21/27b
02-849 Warsaw, Poland
POC: Agnieszka Kulszewicz
Tel: 48-22-6448553
Email: Kulszewicz@ags-poland.com

ITGBL Local Agents

Country: Portugal

Post: Lisbon

Bureau: EUR

Local Agents:

Rettenmayer Relocation Services - Logistica SA
Centro Empresarial Sintra-Estoril
Estrada de Albarraque - Armazem Q - Linho
2710 - 297 Sintra, Portugal
POC: Antonio Nobre Segundo
Tel: 00 351 21 924 5050/ 0179
Email: rettenmayer@mail.telepac.pt

1) Empresa de Transportes Galamas
Av. Salgueiro Maia
No. 840 Aboboda
2776-902 Carcavelos, Portugal
Tel: 351-21-444-3021
POC: Mr. Jose Esteves
Email: lisbon@galamas.pt ** bonded
warehouse **

2) UTS-Gauntlett International Transportes, LDA.
Lda. Apartado 76 2766-901
Estoril Codex, Portugal
POC: Peter Eckersley
Tel: 00 351 21 924 2917
email: eckersley@gauntlett.com ** bonded
warehouse**

3) AGS Worldwide Movers
Estrada Nacional, No. 249, Km 15
Parque Industrial de Resiquimica
2726-901 Mem Martins, Portugal
POC: John Papula
Tel: 00 351 219 22970
Email: ags.comercial@mail.telepac.pt ** bonded
warehouse**

4) Pantera Negra, Sociedade de Transportes Lda
Parque Industrial Sintra Estoril, Armazem 3
Estrada de Albarraque, Linho
2710-297 Sintra, Portugal
POC: Fernando Paiva
Tel: 00 351 21 924 0202
Email: panteranegra@mail.telepac.pt **
bonded warehouse **

5) Urbanos-Mundacas, Logistica, Gestao
Documental
Centro Empresarial Urbanos
Estrada Nacional 115, Km 5
Casa Novo
2664-501 S. Juliao do Tojal, Portugal
POC: Pedro Silva, Andre Sequeira, Ana Luisa
Tel: 00 351 707 200 777
Email: lisboa@urbanos.com

ITGBL Local Agents

Country: Qatar

Post: Doha

Bureau: NEA

Local Agents:

2) Gulf Agency Qatar
P.O. Box 6534
Doha, Qatar
POC: Jeremy Enas
Tel: 974 431 5222
Fax: 974 431 4222
Email: Jeremy.Enas@gacworld.com

3) Crown Relocations
P.O. Box 9434
Doha, Qatar
POC: Sachithra de Zoysa
Tel: 974 462 1115
Fax: 974 462 1119
Email: sdezoyasa@crownrelo.com

4) Swift Freight Services
P.O. Box 22303
Doha, Qatar
POC: Dave Dsouza
Tel: 974 460 4815
Fax: 974 460 4534
Email: swiftintl@qatar.net.qa

5) Aero Freight Services Co.
P.O. Box 8681
Doha, Qatar
POC: Shibu Jose
Tel: 974 443 1678
Fax: 974 444 2385
Email: aeronet@qatar.net.qa

6) Qatar Logistics
P.O. Box 22770
Doha, Qatar
POC: Ashley Stagg
Tel: 974 455 0991
Fax: 974 455 0992
Email: Ashley@qatarlogistics.com

7) Maersk Logistics
P.O. Box 22081
Doha, Qatar
POC: Mr. Kanan
Tel: 974 435 1903
Fax: 974 435 1933
email: dohlog@maersk.com

1) Agility (PWC Logistics)
P.O. Box 22670
Doha, Qatar
POC: Sunil Kambarth
Tel: 974 450 0017
Fax: 974 460 6846
Email: skambarth@agilitylogistics.com

ITGBL Local Agents

Country: Romania

Post: Bucharest

Bureau: EUR

Local Agents:

6) Corstjens Worldwide Movers Bucharest
Tamasi Street 20, Building 2B
07000 Buftea, Ilfov, Romania
POC: Eric Christiaensen
Tel: 40 31 1020665
Email: Erikc@corstjens.com

4) ORBIT International Moving and Storage
Bucharest West Logistic Park, bldg. G
Bucaresti-Pitesti Road, Km 13, Com. Dragomiresti
Vale
Bucharest 077096, Romania
POC: James C. Kalasarinis
Tel: 40-21-350 15 00
Cell: 0755.049.292
Email: jck@orbitromania.ro

3) CDD Relocation
162 Splaiul Unirii
Bucharest, Romania
POC: Dana Dascalu
Tel: 40 21 317 9754
Email: dana.dascalu@relocate.ro

2) AGS International Moving and Storage
256 Basarabia Blvd, District 3
Bucharest, Romania
POC: Gratiela Lascu or Valentina Costache
Tel: 40 21 345 0666 Fax: 40 21
345 0062 ***** Bonded Facility

1) Interdean International Movers ***
36-38 Migdalului Street
Bucharest, Romania
POC: Cristian Borcos
Tel: 221 23 25
Cell 0723 271 990
Email: Cristian.Borcos@interdean.com
***** Secure bonded facility *****

5) Allied Pickfords Romania
29 Topraisar Street
Bucharest 1, 014569 Romania
POC: Theodor Popa
Tel: 4 021 221 9546
Fax: 4 021 221 9442
Cell: 4 0729 777 397
Email: Theodor.popa@alliedpickfords.ro

ITGBL Local Agents

Country: Russia

Post: Moscow

Bureau: EUR

Local Agents:

1) Corstjens Worldwide Movers Group
Moscow Office
48A, Otkrytoye Chausse
107370 Moscow, Russia
POC: Oleg Yashenko, General Manager
Tel: 7 495 11 411 9620/7301/7302/7304
Fax: 7 495 966 7307
Email: oleg@corstjens.ru

2) Allied Pickfords
127A, Varshavskoye Chausse
Moscow, Russia
POC: Dmitry Degtyarev, GM
Tel: 7 495 796 9325
Email: Dmitry.Degtyarev@teamalliedgroup.com

5) AGS Froesch
115432 Proektiruemyj Proezd 4062, #6
Moscow, Russia
POC: Ludmila Moskvina
Tel: (7) (495) 916-9961
Fax: (7) (495) 916-9962
Email: Ludmila.Moskvina@agsfroesch.com

3) Interdean
61 Novocheryomushkinskaya Street, 3rd floor
Moscow, Russia
POC: Sergey Neverkevich
Tel: 7 495 933 5232
Email: sergey.neverkevich@interdean.com

4) Interlog Worldwide Movers **
Berezhkovskaya Naberezhnaya, 20, Bldg 3
121059 Moscow, Russia
POC: Sergey Klimov, Chief of Export/Import
Departments
Tel: 7 495 937 94 54
Fax: 7 495 937 94 55
Email: klim@iwm.ru
** incoming shipments and outgoing shipments**

Post: St. Petersburg

Bureau: EUR

Local Agents:

OOO Panbaltservice
199106 V.O. Bloshoy pr.103
Tel: 7 812 322 6027
Fax: 7 812 322 6039
Email: avia@pan-baltservice.spb.ru
** customs bonded facility **

IWM Moving Company
Brezhkovskaya nab., 20, bld. 3
121059 Moscow, Russia
POC: Sergey Klimov Chief, Export/Import
Department
Tel: 7 495 939 94 54
Fax: 7 495 937 94 55
Cell: 7 910 431 1669
Email: klim@iwm.ru
Web-site: www.iwm.ru

ITGBL Local Agents

Post: Vladivostok

Bureau: EUR

Local Agents:

ITC Japan Limited
Ul. Soyuznaya 28, Suite 14
690065 Vladivostok, Russia
POC: Andrey Zolotarev
Tel: 7-4232-456-911
Email: itsvvo@vtc.ru

Links, Ltd.
Ul. Svetlanskaya 89, Suite 35
690078 Vladivostok, Russia
POC: Yuri Melnikov
Tel: 7-4232-220-887
Email: vladvos@links-ltd.com

Post: Yekaterinburg

Bureau: EUR

Local Agents:

Allied Pickfords
127A, Varshavskoye Chausse
Moscow, Russia
POC: Vladislav Dubov
Tel: 7 495 796 9325
Email: Vladislav.Dubov@alliedpickfords.ru

Interlog Worldwide Movers (IWM) **
Berezhkovskaya Naberezhnaya, 20, Bldg 3
121059 Moscow, Russia
POC: Sergey Klimov, Chief of Export/Import
Departments
Tel: 7 495 937 94 54
Fax: 7 495 937 94 55
Email: klim@iwm.ru
** incoming shipments

Corstjens Worldwide Movers Group
Moscow Office
48A, Otkrytoye Chausse
107370 Moscow, Russia
POC: Oleg Yashenko, General Manager
Tel: 7 495 11 411 9620/7301/7302/7304
Fax: 7 495 966 7307
Email: oleg@corstjens.ru

Interdean
61 Novocheryomushkinskaya Street, 3rd floor
Moscow, Russia
POC: Sergey Neverkevich
Tel: 7 495 933 5232
Email: sergey.neverkevich@interdean.com

ITGBL Local Agents

Country: Rwanda

Post: Kigali

Bureau: AF

Local Agents:

SDV TRANSAMI
BP 1338
Kigali, Rwanda
Tel: 250 575584
Email: sdvtransamirwanda@sdv.co.rw

COIMEX
BP 2573
Kigali, Rwanda
Tel: 250 575584
Email: coimex@rwand1.com

AGS
BP 292
Kigali, Rwanda
Tel: 250 08300906
Email: ags@rwanda1.com

ITGBL Local Agents

Country: Saudi Arabia

Post: Dhahran

Bureau: NEA

Local Agents:

1) Four Winds Saudi Arabia Limited
P.O. Box 5921, Dammam 31432
Kingdom of Saudi Arabia
POC: Mr. Riaz Ahmed
Tel: 966-3-857-4434 x118
Fax: 966-3-857-4841
Email: impdm@fourwinds-ksa.com

2) East and West Express
P.O. Box 718, Dammam 31421
Kingdom of Saudi Arabia
POC: Mr. Ala'uddin
Tel: 966-3-833-5588 x600/ x601
Email: alaau@atco.com.sa

Post: Jeddah

Bureau: NEA

Local Agents:

2) East and West Express
P.O. Box 1298, Jeddah 21431
Kingdom of Saudi Arabia
POC: Jameel Ahmed, Branch Manager
POC: N. Skreekant, Operations Manager
POC: C. Balan, Inbound Air Freight Supervisor
Tel: 966-2-691-2204
Fax: 966-2-691-3922
Email: jameelahmed@atco.com.sa
Email: sreekant@atco.com.sa;
balan@atco.com.sa
Website: www.atco.com.sa

3) Namma Cargo Services Co, LTD
P.O. Box 6867, Jeddah 21452
Kingdom of Saudi Arabia
POC: Abdulelah S. Al-Hejailan, Deputy Regional Manager
POC: Sheikh Toha, Operations Manager
POC: Stanley Menezes, Freight Manager
Tel: 966-2-672-2645/ 672-2560/ 675-7950
Fax: 966-2-674-2799
Email: a_hejilan@nammacargo.com
Email: tohas@nammacargo.com;
Stanley.m@nammacargo.com
Website: www.nammacargo.com

1) Four Winds Saudi Arabia LTD
P.O. Box 4223, Jeddah 21491
Kingdom of Saudi Arabia
POC: Anees Al-Shanti, Branch Manager
POC: Munadel Hudali, Import; Dharn Murali, Export
Tel: 966-2-691-8883
Fax: 966-2-691-7190
Email: anis@fourwinds-ksa.com (Al-Shanti)
Email: sfjed@fourwinds-ksa.com (Hudali)
Email: expjed@fourwinds-ksa.com (Murali)
Website: www.fourwinds-ksa.com

4) Orient Transport Company, Ltd.
P.O. Box 6983, Jeddah 21452
Palestine Street, 1st floor, Al-ajlan Building
Kingdom of Saudi Arabia
POC: Omar Ismail, Import Customs
Tel: 966-2-644-6655
Fax: 966-2-660-0223
Email: omar.ismail@kuehne-nagel.com

ITGBL Local Agents

Post: Riyadh

Bureau: NEA

Local Agents:

1) East & West Express
P.O. BOX 8077, Riyadh 11482
Kingdom of Saudi Arabia
POC: Mr. Jean Boustani, Regional Manager
POC: Mr. Larry Pazz, Traffic Manager
Tel: 966-1-472-0393; 476-2241 x19 (Larry)
Fax: 966-1-476-2485; 472-0480
Email: jeanb@atco.com.sa
Email: larryp@atco.com.sa

2) Four Winds, Saudi Arabia LTD
P.O. Box 8654, Riyadh 11492
Kingdom of Saudi Arabia
POC: Mr. Rasheed Ali, Assistant Manager
POC: Mr. Celso Detalo, Admin. Manager
Tel: 966-1-454-4080
Fax: 966-1-454-6656
Email: Rasheed@fourwinds-ksa.com;
impruh@fourwinds-ksa.com

3) Camel Inc. International Removals
P.O. Box 90201
Riyadh 11613
Kingdom of Saudi Arabia
POC: Ernesto Carrillo, Regional Sales Manager
POC: Robert M. De Arce, Traffic Coordinator
Tel: 966-1-293-2116
Fax: 966-1-293-3008
Email: Ernie_ruh@express-camel.com
Email: bob_ruh@express-camel.com

Country: Senegal

Post: Dakar

Bureau: AF

Local Agents:

2) AGS Frasers Senegal
Av. Malick Sy
BP: 2704 - Dakar, Senegal
POC: Jean Noel Boulnois
Tel: 221 822 54 30
Cell: 221 637 72 80
Email: tdicasal@orange.sn *** Bonded
Facility ***

3) Saga-Senegal
POC: M. Bellel, Responsale Section
Demenagements
Tel: 221 859 33 90/ 99
Fax: 221 859 33 49/ 59
Cell: 221 631 04 30
Email: sage.demenagement@sn.dti.bollore.com
Web-site: www.saga.fr

ITGBL Local Agents

Country: Serbia

Post: Belgrade

Bureau: EUR

Local Agents:

2) Move One (TMO shipments)
Autoput Beograd - Novi Sad
11080 Belgrade, Serbia
POC: Maja Pasic, Branch Manager; Gordana
Popov, Project Manager
Tel: 381 11 848 7088
Fax: 381 11 848 7089
Email: maja.pasic@moveonerelo.com
Email: gordana.popov@moveonerelo.com
Website: www.moveonerelo.com

3) Corstjens (TMO shipments)
Petra Mrkonjica 6
11000 Belgrade, Serbia
POC: Aleksandra Vuckovic, Branch Manager
Tel: 381 11 64 127 5030
Fax: 381 11 265 1282
Email: info.belgrade@corstjens.com
Website: www.corstjens.com

1) AGS
Niski autoput 17
11050 Belgrade, Serbia
POC: Fabris Grujic, Branch Manager
POC: Bojan Stojadinovic, Branch Manager
Tel: 381 11 347 2327
Fax: 381 11 347 2332
Email: manager@agsbelgrade.co.yu;
operations@agsbelgrade.co.yu
Website: www.ags-worldwide-movers.com

ITGBL Local Agents

Country: Shanghai

Post: Shanghai

Bureau: EAP

Local Agents:

3) Santa Fe Relocation Services
5th floor, Tian Hong Building
No. 80 Xian Xia Road
Shanghai 200051, PR China
POC: L. Lee or K. Yang
Tel: 86-21-62339700
Fax: 86-21-62339005
Email: llee@santafe.com.cn or
kyang@santafe.com.cn **
customs bonded warehouse **

2) Shanghai EB & SFSC International Logistics
Co. Ltd.
617 San Men Road
Shanghai 200439, PR china
POC: James Zhao
Tel: 86-21-65916805
Fax: 86-21-55036791
Email: zhaozhun@efesco.com ** customs
bonded warehouse **

1) China Way International Moving and
Warehousing
No. 88, Lane 391, HuQingPing Road
Shanghai 201105, PR China
POC: gloria Gu
Tel: 86-21-64377399
Fax: 86-21-64206671
Email: gloria@chinawaygroup.com ** customs
bonded warehouse **

4) Crown Worldwide (China) Co. Ltd
Crown Worldwide Building
No. 59, Lane 729-75 Sui De Road
Shanghai 200331 PR China
POC: Scott Piusz, General Manager
Tel: (86) 21-6250-8820 x 699
Cell: 1391666331
Fax: 5284 5806
Website: www.crownrelo.com

5) Asian Tigers K.C. Dat (China) Ltd. Shanghai
8F, Asionics Technology Bldg.
6, Lane 1279, Zhong Shan (W) Road
Shanghai, 200051, China
POC: Jeff Offhutt, GM and Executive VP
Tel: (86 21) 3209 5561; 3209 3496 x64; 3209 5547
(direct line)
Fax: (86 21) 3209 5560 Cell: (86) 139
1666 2546
Email: jeff.offutt@asiantigers-china.com
Website: www.AsianTigers-China.com

ITGBL Local Agents

Country: Shenyang

Post: Shenyang

Bureau: EAP

Local Agents:

2) Schenker China Ltd.
Representative Office Dalian
Rm 1608, Times Building, No.7 Harbor Street
Dalian 116001, PR China
POC: Allen Zheng, Removal Department Manager
POC: Angel Li, Removal Department Customer Service
Tel: 86 411 88992099-852
Fax: 86 411 88995852
Cell: 139-426-46295 (Zheng) Cell: 86 15840963376
Email: allen.zheng@baxglobal.com
Website:
www.schenker.com.cn/services/relocations/relocations.htm

1) Asian Tigers K.C. DAT (China) Ltd. - Dalian Office
No. 117 Baishan Road, Shahekou SDistrict
Dalian 116021, China
POC: Andeson Fan
Tel: (86 - 411) 8431 2946, 8430 9631
Fax: (86 - 411) 8431 2945
Email: Andeson.Fan@AsianTigers-China.com
Web-site: www.AsianTigersGroup.com

Country: Sierre Leone

Post: Freetown

Bureau: AF

Local Agents:

MAERSK Sierra Leone
7 Bathurst Street
Freetown, Sierra Leone
POC: James. M. Heyburn, Managing Director
Tel: 232 22 228 725
Email: siltop@maersk.com

SEA AND LAND SERVICES LTD.
SLSA Building, Cline Town
Freetown, Sierra Leone
POC: Mrs. Elma Johnson, Managing Director
Tel: 232 76 800 048
Email: elma.johnson@bollore.com

AGS-FRASERS Sierra Leone Ltd.
148 Wilkinson Road
PO Box 999
Freetown, Sierra Leone
POC: Paul Escoute, Managing Director
Tel: 00232 35 200 176
Gsm: 033 920 120
Email: manager-sierraleone@agsmovers.com

ITGBL Local Agents

Country: Singapore

Post: Singapore

Bureau: EAP

Local Agents:

2) The Family Mover(s) Pte Ltd.
24 Kian Teck Road, Singapore 628775
POC: Robert Bock
Tel: 065 6266-5225
FAX: 065 6266 5335
Email: rbock@familymovers.com

5) AGS Four Winds International Relocation Pte.
Ltd.
6 Kwong Min Road #03-00
Singapore 628709
POC: Yannick Lothou
Tel: 065 6777 1166
Fax: 065 6777 9409
Email: yannick.lothou@agsfourwinds.com

3) Asian Tigers K.C. Dat (S) Pte Ltd.
6, Lok Yang Way, Jurong, Singapore 628625
POC: Patrick Goh
Tel: 065 6261-8116
Fax: 065 6264-4354
Email: patrick.goh@asiantigers-singapore.com

1) Raffles Movers International Pte Ltd.
51 Sungei Kadut Loop
Singapore 729497
POC: Babu Bhargavan
Tel: 065 6894-3720
Fax: 065 6894-3731
Email: babu@rafmover.com

4) Vanpac International PTE Ltd.
105, Second Lok Yang Road
Singapore 268174
POC: Maryanne Teo
Tel: 065 6262-1300
Fax: 065 6262-1290
Email: maryanne@vanpac.com.sg

Country: Slovak Republic

Post: Bratislava

Bureau: EUR

Local Agents:

1) Kuehner A. & Sohn Relocations
Girakstrase 15
A-2100 Korneuburg - Vienna
Austria
POC: Mr. Erich Bauer-Kuehner
Tel: 43 2262 74 544
Email: bauer-kueher@kuehner.co.at ** bonded
facility **

2) Interdean SRO
Agatova 22
841 03 Bratislava, Slovak Republic
POC: John Baron or Steve Csontos
Tel: 00421 2 5263 2447 Fax: 00421 2
6428 7813
Email: john.baron@interdean.com Email:
steve.csontos@interdean.com

3) Corstjens W.W. Bratislava
Podunasjska 25
821 06 Bratislava, Slovak Republic
Tel: 421 2 436 44 791 2
Email: info.bratislava@corstjens.com

ITGBL Local Agents

Country: Slovenia

Post: Ljubljana

Bureau: EUR

Local Agents:

2) A.I. & F d.o.o. *
Cesta Andreja Bitenca 68
1000 Ljubljana, Slovenia
Tel: 386 40 299999
Fax: 386 1 512 1715
Email: interdean-lj@siol.net
* Interdean subcontractor

1) VATOVEC Relocations
Cufarjeva 5
1000 Ljubljana, Slovenia
Tel: 386 1 430 1340
Fax: 386 1 430 1344
Email: vlado@vatovec.si
Website: www.vatovec.si
facility **

** bonded

ITGBL Local Agents

Country: South Africa

Post: Capetown

Bureau: AF

Local Agents:

2) AGS Frasers International Removals
20 Goodenough Avenue, Epping 2
Cape Town, South Africa
POC: Mr. Anton Coetzee
Tel: 27 21 534 7481
Fax: 27 21 534 8426
Toll free: 27-0800 600 704
Email: anton.coetzee@agsfrasers.com

1) Stuttaford Van Lines ***
131 Bofors Circle
Epping Industria
Cape Town, South Africa
PO Box 301, Eppindust 7475
Cape Town, South Africa
POC: Ms. Dorien Hurst/ Sylvia Theyers
Tel: 27 21 534 3423
Fax: 27 21 534 8846
Email: Dorien.Hurst@stuttafordvanlines.com
Email: Sylvia.Theyers@stuttafordvanlines.com ***
Bonded Facility ***

Post: Durban

Bureau: AF

Local Agents:

1) Stuttaford Van Lines
8 Ernest Clockie Road
Prospecton, 4110 Isipingo Beach Durban KZN,
South Africa
POC: Morgan Moodley
Tel: 27 31 902 3566
Fax: 27 31 902 8227 Email:
morgan.moodley@stuttafordvanlines.com

2) Allied Pickfords
8 - 10 Ernest Clokie Road
Prospecton, 4110 Isipingo Beach
Durban,KZN South Africa
POC: Suresh Daniel
Tel: 27 31 902 3581
Fax: 27 31 902 6115
Email: suresh.daniel@pickfords.co.za

ITGBL Local Agents

Post: Johannesburg

Bureau: AF

Local Agents:

3) Rohlig Grindrod (Pty) Ltd. ***
Pomona Road
Pomona, Kempton Park, Johannesburg, South
Africa
POC: Maria Smuts
Tel: 21 11 409 0300 or 0861
7654544 Fax: 27 12
409 0400 Email: marias@rohlig.co.za
*** UAB shipments *** **bonded
warehouse**

2) AGS Frasers **
4 Second Street, Commercia
Midrand, Johannesburg, South Africa
POC: Gerry Petersen
Tel: 27 11 310 1600 Fax: 27 11
310 1946
HHE shipments

4) Crown Relo
No. 1 Drakenberger Drive
Longmeadow Business Estate, West
Modderfontein
Johannesburg, South Africa
POC: Margie Clark or Anita Wright
Tel: 27 11 372 1700
Fax: 27 11 372 1701
Email: mclark@crownrelo.com;
awright@crownrelo.com
Website: www.crownrelo.com

1) Stuttaford Van Lines
23 Axle Drive
Clayville, Midrand Johannesburg, South Africa
P O Box 987 Halfway House 1685
Johannesburg, South Africa
POC: Laura Wegner
Tel: 27 11 2061500
Fax: 27 11 3880409
Email: laura.wegener@stuttafordvanlines.com
HHE SHIPMENTS

ITGBL Local Agents

Post: Pretoria

Bureau: AF

Local Agents:

4) Crown Relo
No. 1 Drakenberger Drive
Longmeadow Business Estate, West
Modderfontein
Johannesburg, South Africa
POC: Margie Clark or Anita Wright
Tel: 27 11 372 1700
Fax: 27 11 372 1701
Email: mclark@crownrelo.com;
awright@crownrelo.com
Website: www.crownrelo.com

3) Rohlig Grindrod (Pty) Ltd. ***
Pomona Road
Pomona, Kempton Park, Johannesburg, South
Africa
POC: Maria Smuts
Tel: 21 11 409 0300 or 0861
7654544 Fax: 2 1
1 409 0400 Email: marias@rohlig.co.za
*** UAB shipments ***

2) AGS Frasiere **
4 Second Street, Commercial
Midrand, Johannesburg, South Africa
POC: Gerry Petersen
Tel: 27 11 310 1600
HHE shipments

1) Stuttaford Van Lines
23 Axle Drive
Clayville, Midrand Johannesburg, South Africa
P O Box 987 Halfway House 1685
Johannesburg, South Africa
POC: Laura Wegner
Tel: 27 11 2061500
Fax: 27 11 3880409
Email: laura.wegener@stuttafordvanlines.com ***
HHE SHIPMENTS ***

ITGBL Local Agents

Country: Spain

Post: Barcelona

Bureau: EUR

Local Agents:

SIT Transportes Internacionales
Calle osca s/n, nave 5
Pol. Indal. Las Salines
08830 Sant Boi de Llobregat, Spain
POC: Ana Belen Serrano
Tel: 34 93 630-5555
Fax: 34 93 630 5720
Email: anabelen.serrano@sit-spain.com

Interdean
Tierra de Barros, 4
Pol. Indal Coslada
28820 Coslada, Spain
POC: Susana Alonso
Tel: 34 91 799-2232
Fax: 34 91 799-0179
Email: susanaalonso@interdean.com

Post: Madrid

Bureau: EUR

Local Agents:

2) Sancho Ortega Int.
Avda. Constitucion, 112
28850 Torrejon de Ardoz, Madrid, Spain
POC: Victoria Sancho, General Manager
Tel: 34 91 6762911
Email: victoria@sancho-ortega.com
Website: www.sanchortega.com

3) Interdean S.A.
Internacional Relocations
Via de las Dos Castillas, 33
Edificio Atica - 3, 2nd. Floor
28224 Pozuelo de Alarcon
Madrid, Spain

1) SIT Transportes Internacionales S.A.
Avda. Fuentemar, 13
22820 Coslada (Madrid), Spain
POC: Ines Tabuenca, General Manager
Tel: 34 91 671-0608
Email: Ines.tabuenca@sitspain.com
Website: www.sitspain.com

ITGBL Local Agents

Country: Sri Lanka

Post: Colombo

Bureau: SCA

Local Agents:

2) Horizon Relocations Pvt. Limited
99, Madampitiya Road
Colombo 15, Republic of Sri Lanka
POC: Mr. Clement de Silva
Tel: 0094 11 254 6394
Email: global@horizonrelocations.lk

3) E.B. Creasy Logistics Pvt. Limited
98, Sangaraja Mawatha
Colombo 10, Republic of Sri Lanka
POC: Mr. Lalith Cooray
Tel: 0094 11 243 8407
E-mail Address: logistics@creasy.lk

1) H. Don Carolis & Sons Ltd.
65, Station Passage, Colombo 2, Sri Lanka.
POC: Mr. Gamini Gonesena
Colombo 2, Republic of Sri Lanka
Tel: 0094 11 247 2949 or 0094 11 242 2405
Email Address: packing@doncarolis.com

Country: Sudan

Post: Juba

Bureau: AF

Local Agents:

Post: Khartoum

Bureau: AF

Local Agents:

1) Cannata International Company
New Extension Amarat Street
P.O. Box 8173
Khartoum, Sudan
POC: Paolo Cannata
Tel: 249183462097
Fax: 249183472920
Cell: 249912304680
Email: cannataintl@hotmail.com or
cannataintl@gmail.com

3) K.S. Ganbert & Sons (Sudan) Ltd.
Gamhuria Avenue
PO Box 615
Khartoum, Sudan
POC: Kastaki Ganbert
Tel: 249 183 771312
Fax: 249 283 784382
Email: move@ganbert.com
Website: www.ganbert.com

2) AGS Frasers International
El Riyadh Block #18, House #16
P.O. Box 10557
Khartoum, Sudan
POC: Mr. Baha Eldien Ali or Mr. Fredric Blanchon
Tel: 249183242448
Cell: 249912748093
Email: ops-sudan@agsmovers.com or manager-
sudan@agsmovers.com

ITGBL Local Agents

Country: Suriname

Post: Paramaribo

Bureau: WHA

Local Agents:

1) Paramaribo Custom Broker
Nassylaan # 38-40
Paramaribo, Suriname
POC: Mr. Clyde Cambridge
Tel: (597) 40 25 84/ (597) 47 00 37
Cell: (597) 850-1579
Email: pcb@surimail.sr / pcb@surimail.com

2) N.V. Global Expedition
Saramaccadoosteek 18-A
Industrieterrein Zuid
Paramaribo, Suriname
POC: Mr. Glenn F. Bansee, General Manager
Tel: (597) 484 560
Fax: (597) 480 411
Email: gble@nvglobalexpedition.com

Country: Swaziland

Post: Mbabane

Bureau: AF

Local Agents:

Elliott International
Mbabane, Swaziland
POC: Kate Ansely or Barry Ansley
Tel: (268) 518-5577/ 518-4270
Fax: (268) 518-4242
Email: Katea@elliott.co.za

Stuttafords Van Lines
Unit 4, Matsapha Industrial Park
Matsapha, Swaziland
POC: Gavin Dollman, Branch Manager
Tel: 268 - 5185707
Fax: 268 - 5185706
Email: stuttafordsvanlines@realnet.co.sz

Country: Sweden

Post: Stockholm

Bureau: EUR

Local Agents:

2) NovaTrans AB
PO Box 7322
187 14 Taby
Sweden
POC: Johan Soderberg
Tel: 46 8 446 34 40
Fax: 46 8 755 19 19
Email: info@novatrans.se

1) ICM Logistik AB
PO Box 8346
163 08 Spånga
Sweden
POC: Jens Ostergaard
Tel: 46 8 445 70 71
Fax: 46 8 191 451
Email: jens.ostergaard@icm.se **bonded facility **

ITGBL Local Agents

Country: Switzerland

Post: Bern

Bureau: EUR

Local Agents:

Packimpex AG
Brunnmattstrasse 5
3174 Thorishaus, Switzerland
POC: Natacha Roth
Tel: 0041 31 357 72 73
Email: m.calabrese@packimpex.ch

Post: Geneva

Bureau: EUR

Local Agents:

2) Harsch Transports S.A.
10. rue Baylon
1227 Carouge - Geneve, Switzerland
POC: Mr. Spiros Doulis
Tel: 41 22 300-4300
Email: spiros.doulis@harsch.ch

1) Interdean
Chemin Grenet 18
1214 Vernier - Geneve, Switzerland
POC: Ms. Laurence Eyer
Tel: 41 22 939 1021
Email: laurence.Eyer@interdean.com

ITGBL Local Agents

Country: Syria

Post: Damascus

Bureau: NEA

Local Agents:

2) Nazha and Darwish Ltd.
Free Zone - Inana Building - 1st floor
PO Box 2484
Damascus, Syria
POC: Mr. Samer Darwish, General Manager
POC: Mrs. Sueli Montilha, Services Manager
POC: Mrs. Magda Sabbagh, Business Manager
Tel: 96311 211 1870 x102 Darwish; x138
Montilha; x108 Sabbagh
Email: samer@nazhagroup.com
Email: smontilha@nazhagroup.com/
magda@nazhagroup.com

1) Housami International Transport and Clearance
Abou Shaer Building, PO Box 11523
Damascus - Free Zone, Syria
POC: Wassim Housami, Owner and CEO
POC: Francisco Maddi, Commerical Manager
Tel: 963 11 2127050
Fax: 963 11 212 7084
Email: wassim@housami.net.;
f.maddi@housami.net ** bonded
facility **

3) NAZHA TRAVEL, TOURISM AND FREIGHT
(DHL GLOBAL Agent)
Victoria Bridge, Sabbagh Building, PO BOX 2170
Damascus, Syria
POC: Mr. Majid Nazha, Commercial Director
POC: Mrs. Zein Yazji, Vice Commercial Director
POC: Alaa Al Fares, Vice Commercial Director
Tel: 963 11 222 18 57/ 245 02 35
Fax: 963 11 224 39 33
Cell: 963 933 232 414 (Mobile) (Nazha)
Cell: 963 944 866 004 (Mobile) (Yazji)
Cell: 963 933 814 822 (Mobile) (Fares)
Email: majid.nazha@nazhaco.com
Email: Zein.Yazji@nazhaco.com
Email: alaa.alfares@nazhaco.com

ITGBL Local Agents

Country: Taiwan

Post: Kaohsiung

Bureau: EAP

Local Agents:

Orient Pacific International Group
228 Pa-Te Road, Section 2
Fong Shan City
Kaohsiung County, Taiwan
POC: Anna Chen, Branch Manager
Tel: 886-7-780-6513
Fax: 886-7-780-1423
Cell: 886-993-606-693
Email: ann666@ms5.hinet.net

Post: Taipei

Bureau: EAP

Local Agents:

2) Crown Van Lines, Ltd.
4F-4, No. 165
Min Sheng East Road, Section 5
Taipei, Taiwan 105
POC: Tiger Sun, Assistant Manager
Tel: 886-2-2762-2500 x248 Fax: 886-
2-2761-2378 Email:
mover@crownv.com

1) President Van Lines, Ltd.
7F-2, No. 100
Lin Shen North Road
Taipei, Taiwan 104
POC: Robert Ho, President
Tel: 886-2-2541-2163
Fax: 886-2-2511-6479
Email: info@pvl.com.tw

Country: Tajikistan

Post: Dushanbe

Bureau: SCA

Local Agents:

2) Globalink Logistics Group Ltd.
11 Behzod Street, Apt. 6
Dushanbe, Tajikistan
POC: Behruz Zaynulloyev or Diana Kurenkeeva
Tel: 992 37 221 77 90; 221 77 67
Cell: 992 918 61 66 02 (Zaynulloyev)
Email: B.Zaynulloyev@globalinkllc.com
Email: D.Kurenkeeva@globalinkllc.com

1) AES Cargo/Move One Relocations
6, Ismoil Somoni Avenue, Apt 69
Dushanbe, Tajikistan
POC: David OConnor, Regional Manager
POC: Nurova Tahmina, Country Manager
Tel: (992) 37 224 0067
Cell: (992) 9186113 66 (Tahmina)
Cell: (992) 918267656(OConnor)
Email: tajikistan@moveonerelo.com
Email: david.oconnor@moveonerelo.com
Email: tahmina.nurova@moveone.info
Website: www.aescargo.com;
www.moveonerelo.com

ITGBL Local Agents

Country: Tanzania

Post: Dar Es Salaam

Bureau: AF

Local Agents:

2)WorldWide Movers Ltd.
PO Box 2486
Dar es Salaam, Tanzania
POC: Bill Beuthin, Director
Tel: 255 22 2700977 or 255 784 555995
Fax: 255 22 2775948
Email: wwmtz@wwm.co.tz or
bill.beuthin@wwm.co.tz
www.wwmovers-africa.com

4)AGS Frasers International Tanzania
Sam Nujoma Road, Plot No. 25, Mikocheni
PO Box 31571
Dar es Salaam, Tanzania
POC: Nicolas Gie
Tel: 255 (0) 22 270 09 32
Fax: 255 (0) 22 277 56 35
Email: ags-management@acexnet.com

1)SDV Transami Tanzania Ltd.
PO Box 1683
1) Dar es Salaam, Tanzania
POC: Aurelian Nkumba, Commercial Officer
Tel: 255 22 2400920/ 21/ 22/ 23/ 24/ 25 or
2400915/ 16/ 17
Fax: 255 22 2401025
Cell: 255 784 995100
Email: Aurelian.Nkumba@tz.dti.bollore.com

3)Transpac Logistics (T) Ltd.
Plot 5, Bandari Street, PO Box 70448
Dar Es Salaam, Tanzania
POC: Mathias George, General Manager
Tel: 255 754 461118
Fax: 255 22 2451115
Email: tlogistic@gmail.com

ITGBL Local Agents

Country: Thailand

Post: Bangkok

Bureau: EAP

Local Agents:

1) Omega Logistics Company, Ltd.
116/80 Nonsee Road, Chong-Nonsee
Yanawa, Bangkok 10120 Thailand
POC: Ms. Chayanee Sookakotu
Tel: (662) 295-2801
Email: service@asiaaccess.net.th

3) JVK International Movers Ltd.
222 Krungthep Kreetha Road
Huamark, Bankapi
Bangkok 10240 Thailand
POC: Ms. Orawan Voranij
Tel: (662) 379-4646
email: orawan@jbkmovers.com

5) Santa Fe (Thailand) Co., Ltd.
207 Soi Saeng Uthai, Sukhumvit 50 Road
Prakanong, Klongtoey
Bangkok 10110 Thailand
POC: Karen Hochhauser or Zoltan Kosa
Tel: 662 742 9890-2, 4
Fax: 662 741 4089
Email: karen@santafe.co.th; zoltan@santafe.co.th

2) Asian Tigers Transpo International, Ltd.
3388/74-77 Rama IV Road
Klongton, Klongtoey
Bangkok 10110 Thailand
POC: Preeya Cha-onpoj
Tel: (662) 687-7888
Email: info@asiantigers-thailand.com or
waraya.s@asiantigers-thailand.com

4) AGS Four Winds Thailand
111, 8th floor, SKV Building, Soi Sansabai
Sukhumvit 36, Klongton, Klongtoey
Bangkok, 10110, THAILAND
POC: Colin Cousins, Managing Director
POC: Alain Taleb, Director and Company Secretary
Tel: 662 665 6385
Fax: 662 712 4015
Email: colin.cousins@agsfourwinds.com
Website: www.agsfourwinds.com

Post: Chiang Mai

Bureau: EAP

Local Agents:

1) Omega Logistics Company, Ltd.
116/80 Nonsee Road, Chong-Nonsee
Yanawa, Bangkok 10120 Thailand
POC: Ms. Chayanee Sookakotu
Tel: (662) 295-2801
Email: service@asiaaccess.net.th

3) JVK International Movers Ltd.
222 Krungthep Kreetha Road
Huamark, Bankapi
Bangkok 10240 Thailand
POC: Ms. Orawan Voranij
Tel: (662) 379-4646
email: orawan@jbkmovers.com

2) Asian Tigers Transpo International, Ltd.
3388/74-77 Rama IV Road
Klongton, Klongtoey
Bangkok 10110 Thailand
POC: Preeya Cha-onpoj
Tel: (662) 687-7888
Email: info@asiantigers-thailand.com

ITGBL Local Agents

Country: Togo

Post: Lome

Bureau: AF

Local Agents:

1) AGS - Togo
89 Blvd. du Mono
BP 12403
Lome, Togo
POC: Annie Bourgeois
Tel: 228 221-1197
Fax: 228 221-3943
Email: agstogo@cafe.tg

3) DHL Togo
1578 Blvd. du 13 Janvier
BP 4202
Lome, Togo
POC: Kossi Naba Amegbleame, Medoune Diop,
Josiane Ejue
Tel: 228 221-6725 / 223-2804
Fax: 228 221-7424
Email: josiane.Ekue@dhl.com

2) Kolta Demenagement International
546 Rue No. 12, Tokoin Wuiti
BP 31183
Lome, Togo
POC: Jean Tsogbe
Tel/Fax: 228 226-1281
Email: koltatogo@hotmail.com

Country: Trinidad

Post: Port of Spain

Bureau: WHA

Local Agents:

1) Henderson Shipping Service
Fernandes Industrial Centre
Eastern Main Road
Laventille, Trinidad, West indies
POC: Mr. Rolf Nathaniel
Tel: 868 625-6331 or 868 623-4167
Cell: 868 678-7225
Email: crate@tsst.net.tt

2) Trinidad Removers and Forwarders Limited
Boundary Road
San Juan, Trinidad
POC: Mr. Peter Acham
Tel: 868 674-6444
Cell: 868 685-3226
Email: trfl@tsst.net.tt

3) A.J. Mauitzen & Co. Ltd.
90 Queen Street
Port of Spain, Trinidad
POC: Ms. Tricia Mitchell
Tel: 868 625-3732
Cell: 868 354-3226
Email: ajmauritzen@trinidad.net

ITGBL Local Agents

Country: Tunisia

Post: Tunis

Bureau: NEA

Local Agents:

1) Déménagements JAF
4, Rue de la Nouvelle Delhi
1002 Tunis, Tunisia
POC: Mr. Moumene Houcine, General Manager
Tel: 216-71-847-446/783-128/787-387
Fax: 216-71-787-517
Email: demjaf@planet.tn

2) CARTHAGO Moving & Storage
19 Rue 8601
Zone Industrielle Charguia I
2035 Tunis-Chartage, Tunisia
POC: Mr. Jean Louis Vinot, Operations Manager
Tel: 216-71-807-430/987 216-71-771-896
Fax: 216-71-770-095
Email: carthago.moving@planet.tn

ITGBL Local Agents

Country: Turkey

Post: Adana

Bureau: EUR

Local Agents:

Asya Nakliyat International Movers
Ceyhan Yolu 12, KM. 01310
Incirlik, Adana, Turkey
POC: Kanat Buyuknisan
Tel: (322) 332 7302
Fax: (322) 332 9865
Email: adn@asyanakliyat.com
** bonded facility**

ESEN NAKLIYAT
Address: Ceyhan Yolu 12 km No: 400
Incirlik, Adana - Turkey
POC: Kubilay Sahin
Tel: (322) 332 7633
Fax: (322) 332 7692
e-mail: adana@esenmoving.com.tr *** bonded
facility ***

OZGUR NAKLIYAT VE TIC. LTD. STI.
Address: Ceyhan Yolu 10. km No:485
Incirlik, Adana - Turkey
POC: Tamer Dundar
Tel: (322) 346 6621
Fax: (322) 346 6619
e-mail: adana@ozgur.com.tr *** bonded
facility ***

Post: Ankara

Bureau: EUR

Local Agents:

2) Istanbul Ekspres
1695. Cad(Eski 1.Cad) No.9 06370 Batikent-
Yenimahalle, Ankara, Turkey
POC: Engin Turhan, President; Serdar Potaker
Tel: (312)2782997 Fax:
(312)2782521
Email:
serdar.potaker@istanbulekspres.com.tr
** Bonded Facility**

1) Asya Nakliyat
Ataturk Bulvari No. 127 Kat 2
06640 Bakanliklar, Ankara, Turkey
POC: Ilhan Suntay, General Manager
Tel: 90 312 417 4184
Email: ank@asyanakliyat.com
Website: www.asyanakliyat.com **Bonded
Facility**

3) Esen Nakliyat
Cetin Emec Bul. 8 Cad. No. 10/18
06450 A. Oveciler, Ankara, Turkey
POC: Saadettin Kayabasi, President
Tel: 90 312 472 2090
Email: esen@esenmoving.com.tr
Website: www.esenmoving.com.tr **Bonded
Facility**

ITGBL Local Agents

Post: Istanbul

Bureau: EUR

Local Agents:

3) Bergen International Movers
Kore Sehitleri Cad. Kaya Aldigan Sok. 3/6
Zincirlikuyu, Istanbul, Turkey
POC: Jan Lichtenberg or Gerrit Lichtenberg
Tel: 90 212 275 1531
Fax: 90 212 243 2574
Email: Bergen@superonline.com

2) Modern Nakliyat
Fahri Gizden Sok, Petek Sitesi, D Blok, No. 5/1
Gayrettepe, Istanbul, Turkey
POC: Yildirim Ucan
Tel: 90 212 211 3437; 90 212 211 3449
Email: yucan@modernnakliyat.com.tr

1) Asya Nakliyat
Inonu Cad., Mithat Pasa Apt. 92-94, Kat 1 D 1
Gumussuyu 34427, Istanbul, Turkey
POC: Ebru Demirel
Tel: 90 212 243 65 10
Email: ebru@asyanakliyat.com

Country: Turkmenistan

Post: Ashgabat

Bureau: SCA

Local Agents:

1) Interdean AG
The Hero of Turkmenistan Atamurat Niyazov
Avenue 122 B
Ashgabat, 744000 Turkmenistan
POC: Victor Salov
Tel: (99312) 431833
Fax: (99312) 431844
Email: victorsalov@yahoo.com

Country: Uganda

Post: Kampala

Bureau: AF

Local Agents:

SDV Uganda
POC: Steve de Mets
Tel: 256 41 320 541 (EBB); 256 41 33 6000 (KLA)
Cell: 256 752 73 29 47
Email: steve.demets@ug.dti.bollere.com

ITGBL Local Agents

Country: Ukraine

Post: Kyiv

Bureau: EUR

Local Agents:

3) Kimet Plus Ltd.
10 Starokyivska Street
04116 Kyiv, Ukraine
POC: Alexander Pakharenko, General Manager
POC: George Pakharenko, Manager
Tel: 236-6177; 483-2420; 483-2461
Email: kimet@public.ua.net

1)INTERDEAN INTERNATIONAL RELOCATION
Office 116, Raisy Okipnoi Street
02002 Kiev, Ukraine
POC: Alexander Sikorsky, General Manager
POC: Marina Chornokozha, Sales Manager
Tel: 380 44 576 7370 or 380 44 569 0652
Cell: 8 (067) 209-72-14 Sikorsky
Cell: 8 (067) 467-49-86 Chornokozha
Email: kiev@interdean.com
Website: www.interdean.com

2) M & S
37 Dovbusha Street
02092 Kyiv, Ukraine
POC: Igor Marchuk, Manager; Alexei Kotsyurba,
Operations
Tel: 8 067 401 4082 (Marchuk); 8 067 465 5493
(Kotsyurba)
Tel/Fax: 576-6335; 576-7371; 576-
8601/2 **
customs bonded warehouse **

ITGBL Local Agents

Country: United Arab Emirates

Post: Abu Dhabi

Bureau: NEA

Local Agents:

1) National Shipping Gulf Agency Co. Ltd. LLC.
P.O. Box 377
Plot 211, Mina Zayed Freeport Area
Abu Dhabi, U.A.E.
POC: Mr. Fredric Julien, Manager, International
Moving
Tel: 971-2-6730-500
Fax: 971-2-6731-328
Email: fredric.julien@gacworld.coWeb-site:
www.gacworld.com

2) Allied Pickfords
PO Box 27529
Abu Dhabi, United Arab Emirates
POC: amanda Jones
Tel: 971-2-677-9765
Fax: 971-2-677-9467
Email: amanda.jones@alliedpickfords.ae

3) Crown Relocations LLC
PO Box 44669
Abu Dhabi, United Arab Emirates
POC: Paul Retchless
Tel: 971-2-6733-076
Fax: 971-2-6733-108
Email: prechless@crowrelo.com

ITGBL Local Agents

Post: Dubai

Bureau: NEA

Local Agents:

2) Allied Pickfords LLC
PO Box 30280
Dubai, United Arab Emirates
POC: Mr. Mac Perez, Corporate Manager
Tel: 971-4-4089555 or 971-4-408-9530
Fax: 971-4-3444548
Email: mac.perez@alliedpickfords.ae
Web-site: www.alliedpickfords-uae.ae

1) Crown Relocations LLC
PO Box 51773
Dubai, United Arab Emirates
POC: Pieter Fourie
Tel: 971-2-8955152
Fax: 971-4-2896263
Cell: 971-50-6536430
Email: pfourie@crownrelo.com
Website: www.crownrelo.com

6) Gulf Agency Company (Dubai) LLC
PO Box 17041, Jebel Ali Free Zone
Dubai, United Arab Emirates
POC: Mr. Klaus Holmager. Product Manager,
International Moving
Tel: 971 4 881 8090
Fax: 971 4 805 9342
Cell: 971 50 552 8631
Email: Klaus.Holmager@gacworld.com
Website: www.gacworld.com

5) National Shipping Gulf Agency Co. (Abu Dhabi)
Ltd. LLC. ***
P.O. Box 377
Plot 211, Mina Zayed Freeport Area
Abu Dhabi, U.A.E.
POC: Fredric Julien
Tel: 971-2-6730-500 Cell: 971 50 6228934
Fax: 971-2-6731-328
Email: fredric.julien@gacworld.com
Web-site: www.gacworld.com
*** outbound only ***

4) Move One Relocations *
PO Box 293505
Dubai, UAE
POC: Clive Mascarenhas
Tel: 971-4-299 3006
Cell: 050-653-8451
Email: clive.mascarenhas@moveonerelo.com
Website: www.moveonerelo.com
* inbound/outbound

3) Leader Freight Forwarders
Worldwide Movers and Relocation Services
PO Box 16327
Dubai, United Arab Emirates
POC: Mr. Biju Vergis
Tel: 971-6-5314212; 971-4-2693822
Fax: 971-6-5314896
Cell: 971-50-5642134
Email: leadpack@emirates.net.ae
Web-site: www.leaderrelocations.com

ITGBL Local Agents

Country: Uruguay

Post: Montevideo

Bureau: WHA

Local Agents:

1) Autogiro Campos Hnos.
Pozos del Rey 1379
POC: Carlos Campos
Tel: 598-2-924-1577
Fax 598-2-924-1682
Email: cecampos@autogiro.com.uy

2) IMB MUDANZAS Intermove
Felix Olmedo 3568
POC: Martin Barrandeguy
Tel: 309-7877
Fax: 309-7893
Email: martin@imb.com.uy

3) URUVAN
Marsella 2769
POC: Maria Jose Albarracin
Tel: 208-2627
Email: mariajosealbarracin@uruvan.com.uy

Country: USA

Post: DA_DC

Bureau: USA

Local Agents:

Post: Miami Despatch

Bureau: USA

Local Agents:

ITGBL Local Agents

Country: Uzbekistan

Post: Tashkent

Bureau: SCA

Local Agents:

1) Globalink Caspian
47, 6-Proezd
Abdulla Kahhara Str.
Tashkent, 700025 Uzbekistan
POC: Olga Vinogradova or Vlada Pershina
Tel: 99871 3614084/85/86; 3613865
Email: O.Vinogradova@globalinkllc.com
Email: v.pershina@globalinkllc.com

3) Team Relocations
Uch Tepa District
Chilanzar - Kvartal 22, Bldg. 30, Room 19
Tashkent, Uzbekistan
POC: Tatlayev Rinat, Manager or Tolcehnova
Natalia, Manager
Tel: 99871 2750546; 2748431
Tel: 99871 1589418 - Rinat; 99871 1038334
Natalia
Email: teamrelocations@list.ru

2) Gosselin Caucasus & Central Asia
Yakkasaray District
Bolshaya Mirobadskaya Str., #33
Tashkent, Uzbekistan
POC: Pim Rottiers, Coordinator for Central Aisa
POC: Fayzulin Farid, Assistant to Manager
Tel: 99871 3678329
Email: pimr@uzbekistan.gosselinwwm.com
Email: normad@silkroad.bcc.com.uz

ITGBL Local Agents

Country: Venezuela

Post: Caracas

Bureau: WHA

Local Agents:

4) Equixpress, CA
Calle 3-B Esquina con calle 1-1 Edif. Danni-Rossi,
Mezzanina
Zona Industrial La Urbina Sur.
Caracas, Venezuela
POC: Elena I. Mari
Tel: 58-212-2425580
Fax: 58-212-2425641
Cell: 58-416-6228169
Email: xpress@equixpress.com

1) Venezuelan International Packers
Av. Rio Caura, Torre Humbold. Nivel Terraza. Ofic
10 y 11
Prados del Este, Caracas. Venezuela
POC: Johnny Cipoletti
Tel: 58-212-9777334
Email: cjohnny@cantv.net

2) Mudanzas Internacionales Global
Calle Las Tinajas, Edif. Global
El Llanito 1050
P.O. Box 51554
Caracas, Venezuela
POC: Juerg Degenmann
Tel: 58-212-2571923 / 257-0050
Fax: 58-212-256-0052
Email: management@miglobal.com

3) Grupo Clover International
Av. Luis de Camoens, Centro Clover, Piso 3
Zona Industrial La Trinidad
Caracas, Venezuela
POC: Jaime Orozco
Tel: 58-212-975-6411 ext 2170
Fax: 58-212-941-1011
Email: jaime.orozco@clovergroup.com.ve

ITGBL Local Agents

Country: Vietnam

Post: Hanoi

Bureau: EAP

Local Agents:

6) Crown Relocations Hanoi
75 Trang Thi
Hoan Kiem district
Hanoi, Vietnam
POC: Dan Slaughter
Tel: 84 4 3936 6742
Fax: 84 4 3936 6740
Cell: 84 1224384822
Email: dslaughter@crownrelo.com or
hanoi@crownrelo.com

5) Allied Pickfords Movers
8 Cat Linh Street
Dong Da District
Hanoi, Vietnam
POC: Charles Gray
Tel: 84-4- 32752824
Email: vietnamalliedpickfords.com.vn

4) Asian Tigers Transpo International (Vietnam) Ltd.
Inland Custom Depot Area (ICD)
Pham Hung Road, My Dinh, Tu Liem District
Hanoi, Vietnam
POC: Mr. Pascal Jore, Director
Tel: (844) 3768 5882
Fax: (844) 3768 5884
Cell: (844) 904 903 989
Email: pascal.jore@asiantigers-vietnam.com
Email: info.hanoi@asiantigers-vietnam.com
Website: www.AsianTigersGroup.com

3) Royal International Movers
Suie 1106, 11th flr, ICC BLDG.
71 Nguyen Chi Thanh Street
Hanoi, Vietnam
POC: Mr. Ttran Ngoc Minh
Tel: 84-4-39425999
Fax: 84-4-39426000
Email: Info@rim-vietnam.com or Rim@fpt.vn
Email: minh@rim-vietnam.com
** bonded facility **

1) JVK Indochina Movers
6 To Ngoc Van Street
18 Yen Phu Street
Hanoi, Vietnam
POC: Kevin Hamilton
Tel: 84-4-8260334
Fax: 84-4-7150650
Email: kevin.hamilton@jvkasia.com
Email: hanoi.vietnam@jvkmovers.com

2) Santa Fe Relocations Service
Vietnam Trade Union Hotel, 8th flr, Suite 821
14 Tran Binh Trong Street
Hanoi, Vietnam
POC: Stephanie Ralainarivo
Tel: 84-4-39410806
Fax: 84-4-39410807
Email: stephanie.ralainarivo@santaferelo.com.vn

ITGBL Local Agents

Post: Ho Chi Minh City

Bureau: EAP

Local Agents:

1) Asian Tigers Transpo International (Vietnam)
346 Ben Van Don Street, District 4
District 4, Ho Chi Minh City, Vietnam
POC: Matt King, Director
Tel: 848 3 945-0891
Fax: 848 3 945-0890
Cell: 84 903 339 092
Email: matt.king@asiantigers-vietnam.com
Website: www.asiantigersgroup.com

7) Allied Pickfords
Satra Dong Khoi, 2nd flr.
58 Dong Khoi Street, District 1
Ho Chi Minh City, Vietnam
POC: Laura Walmsley, Corp. Account Manager
Tel: 848 3 823-3454
Fax: 848 3 823-9201
Cell: 84 1225 141 848
Email: laura.walmsley@altusholdings.com

6) Saigon Van International Relocations
HUD Building, Unit 1301
159 Dien Bien Phu Street, Ward 15
Binh Thanh District
Ho Chi Minh City, Vietnam
POC: Kim Ngoc, Director
Tel: 848 3 840 3629
Fax: 848 3 840 3750
Cell: 84 903-944-119
Email: kim@saigonvan.com
Website: www.saigonvan.com

5) Vinatrans International Freight Forwarders ***
406 Nguyen Tat Thanh Street, District 4
Ho Chi Minh city, Vietnam
POC: Mr. Vu The Duc, Vice Director
Tel: (84-8) 3 941 4919
Fax: (84-8) 3 940 4770
Email: vinatras.mngt@vinatrans.com.vn
*** inbound shipments ***

4) Santa Fe/HR2B Relocations
8th floor, Thien Son Bldg.
5 Nguyen Gia Thieu Street
District 3, Ho Chi Minh City, Vietnam
POC: Binh Vo, GMS
Tel: 848 3 933 0065 x 888
Fax: 848 3 930 5889
Cell: 84 903 999 451
Email: binh.vo@santaferelo.com.vn
Website: www.santaferelo.com
** bonded warehouse **

2) Crown Relocations
48A Huynh Man Dat Street, Ward 19, Binh Thanh
District
Ho Chi Minh City, Vietnam
POC: jamie Rossall, Country Manager
Tel: 848 3 840-4237
Fax: 848 3 840-4157
Cell: 84 903 450-901
Email: jrossall@crownrelo.com
Website: www.crownrelo.com
** bonded warehouse **

ITGBL Local Agents

3) JVK Indochina Movers (Vietnam)
Saigon Port Building, 1st Floor
3 Nguyen Tat Thanh Street
District 4, Ho Chi Minh City, Vietnam
POC: Christopher Honor, Branch Manager
Tel: 848 3 826-7655/ 56
Fax: 848 3 826-4142
Cell: 84 908-041-230
Email: chris.honour@jvkasia.com
Website: www.jvkmovers.com
** bonded warehouse **

Country: Western Samoa

Post: Apia

Bureau: EAP

Local Agents:

Allied Pickfords
8-14 McCormack Place, Ngauranga
P.O. Box 162
Wellington, New Zealand
POC: Ray Loader, National Manager /
Tel: 64-4-472-1134
Fax: 64-4-371-2175
Email: Ray.Loader@alliedpickfords.co.nz

Country: Yemen

Post: Sanaa

Bureau: NEA

Local Agents:

1) MTZ International Logistics Co. Ltd.
Beirut Street, Villa #30
Hadda Madina Sakania
Sana'a, Republic of Yemen
POC: Mr. Aref Al-Selwi
Tel: 00 967 1 426 858/ 426 857
Fax: 00 967 1 410 848
Email: info@mtzlogistics.com

2) Marib Travel and Tourism - Cargo Division
No. 16, Street No. 19, Diplomatic Area
PO Box 7298
Hadda, Sana'a, Republic of Yemen
POC: Mr. Waleed Al-Khayat
Tel: 00 967 1 441126 / 447205 / 447206 /
441109 Fax: 00 967 1 440733
Cell: 00 967 733222079
Email: maribcargo@y.net.ye;
freight@yemen.net.ye ** bonded facility **

ITGBL Local Agents

Country: Zaire

Post: Kinshasa

Bureau: AF

Local Agents:

2) S.D.V. Agetraf
Av. Bobozo, 4200
Kinshasa, DRC
POC: Regis de Oliveira
Email: r.oliviera@agetraf.cd

1) Defense Systems Africa (DSA)
Av. De l'Equateur, 43
Kinshasa/Gombe, DRC
POC: Eric Gilson
Email: eg@dsa.cd
Web-site: www.dsacongo.com

Country: Zambia

Post: Lusaka

Bureau: AF

Local Agents:

1) Worldwide Movers Zambia
Plot 7205 Kachidza Road
P.O. Box 30972
Lusaka, Zambia
POC: Ms. Aggie Chanda
Tel: 260-211-287419 / 287676
Fax: 260-211-287419
Cell: 260-977-865345
Email: wwmzm@zamnet.zm

2) AGS Frasers International Removals Zambia
Plot 7242 Mukatasha Road
P.O. Box 37921
Lusaka, Zambia
POC: Mr. Kim Leneveu
Tel: 260 211 286666 / 905
Fax: 260 211 286656
Cell: 260 977 866 866
Email: manager@agsfrasers.com.zm

3) Stuttafords Zambia Limited
Stand No. 3505, Chaka Road off Lumumba Road,
Buseko Area
POBox 30336
Lusaka, Zambia
POC: Mr. Godfrey M. Mufaya, Country Manager
Tel: 260 211 240 412/ 413
Fax: 260 211 240 410
Cell: 260 955 772 044
Email: admin@stuttafords.co.zm

ITGBL Local Agents

Country: Zimbabwe

Post: Harare

Bureau: AF

Local Agents:

1) Glens Removals and Storage
27 Watts Road
New Ardbennie
Harare, Zimbabwe
POC: Josphat Murape
Tel: 263 4 620 711 -1
Email: jmurape@glens.co.zw **bonded facility**

2) Bax Global
14 Lisburn Road
Workington
Harare, Zimbabwe
POC: Elizabeth Hayter
Tel: 263 4 753 901-3
Email: ehayter@baxglobal.co.zw **bonded facility**
